









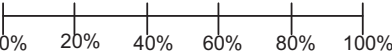
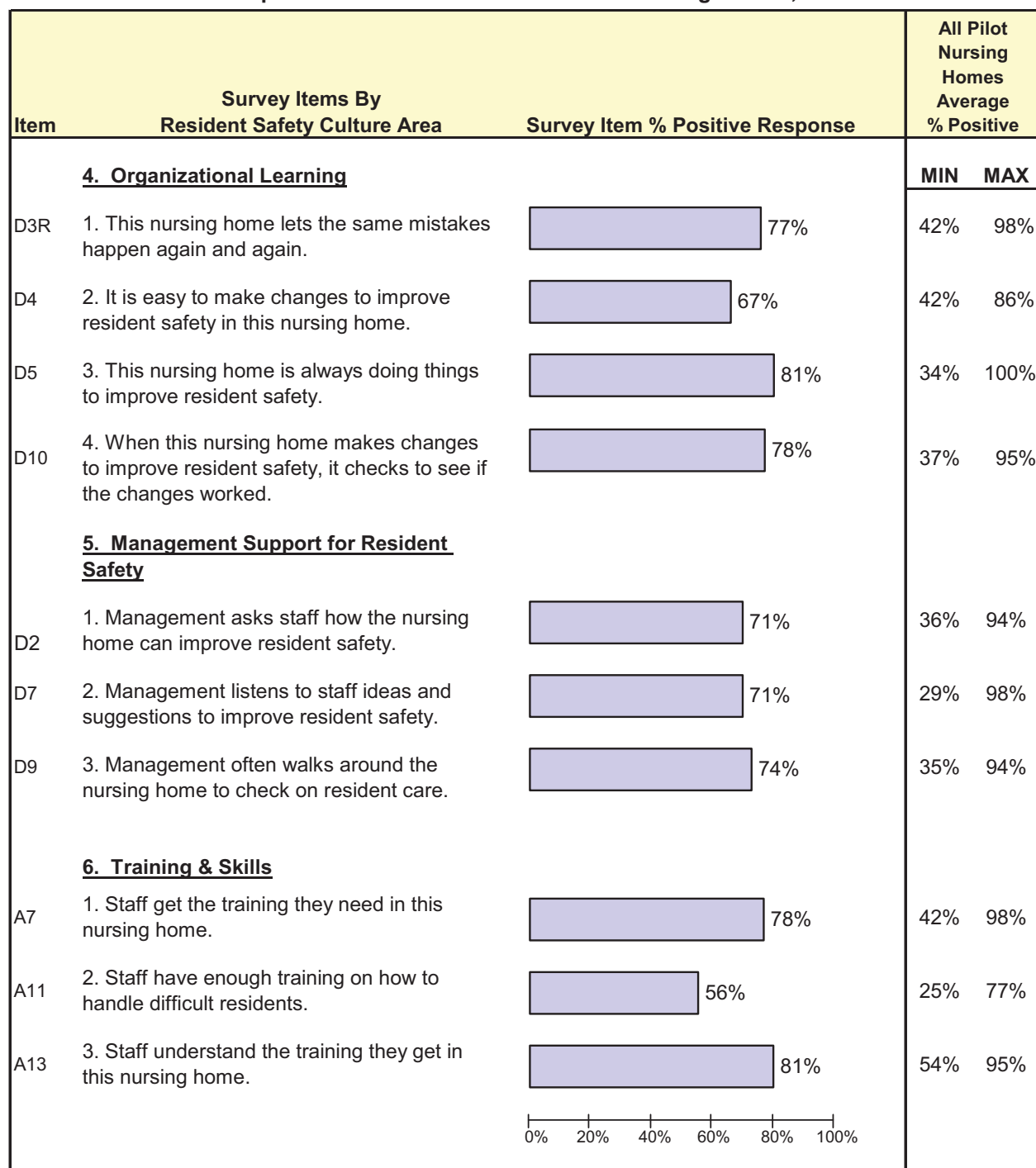


Chart 1. Item-Level Comparative Results from 40 Pilot Test Nursing Homes

Survey Items By Resident Safety Culture Area			All Pilot Nursing Homes Average % Positive	
Item	Survey Item % Positive Response		MIN	MAX
<u>1. Overall Perceptions of Resident Safety</u>				
D1	1. Residents are well cared for in this nursing home.	 86%	41%	100%
D6	2. This nursing home does a good job keeping residents safe.	 86%	49%	98%
D8	3. This nursing home is a safe place for residents.	 88%	53%	100%
<u>2. Feedback and Communication About Incidents</u>				
B4	1. When staff report something that could harm a resident, someone takes care of it.	 84%	62%	98%
B5	2. In this nursing home, we talk about ways to keep incidents from happening again.	 83%	43%	98%
B6	3. Staff tell someone if they see something that might harm a resident.	 89%	68%	98%
B8	4. In this nursing home, we discuss ways to keep residents safe from harm.	 84%	44%	98%
<u>3. Supervisor Expectations & Actions Promoting Resident Safety</u>				
C1	1. My supervisor listens to staff ideas and suggestions about resident safety.	 83%	69%	100%
C2	2. My supervisor says a good word to staff who follow the right procedures.	 72%	45%	87%
C3	3. My supervisor pays attention to resident safety problems in this nursing home.	 87%	73%	98%
				

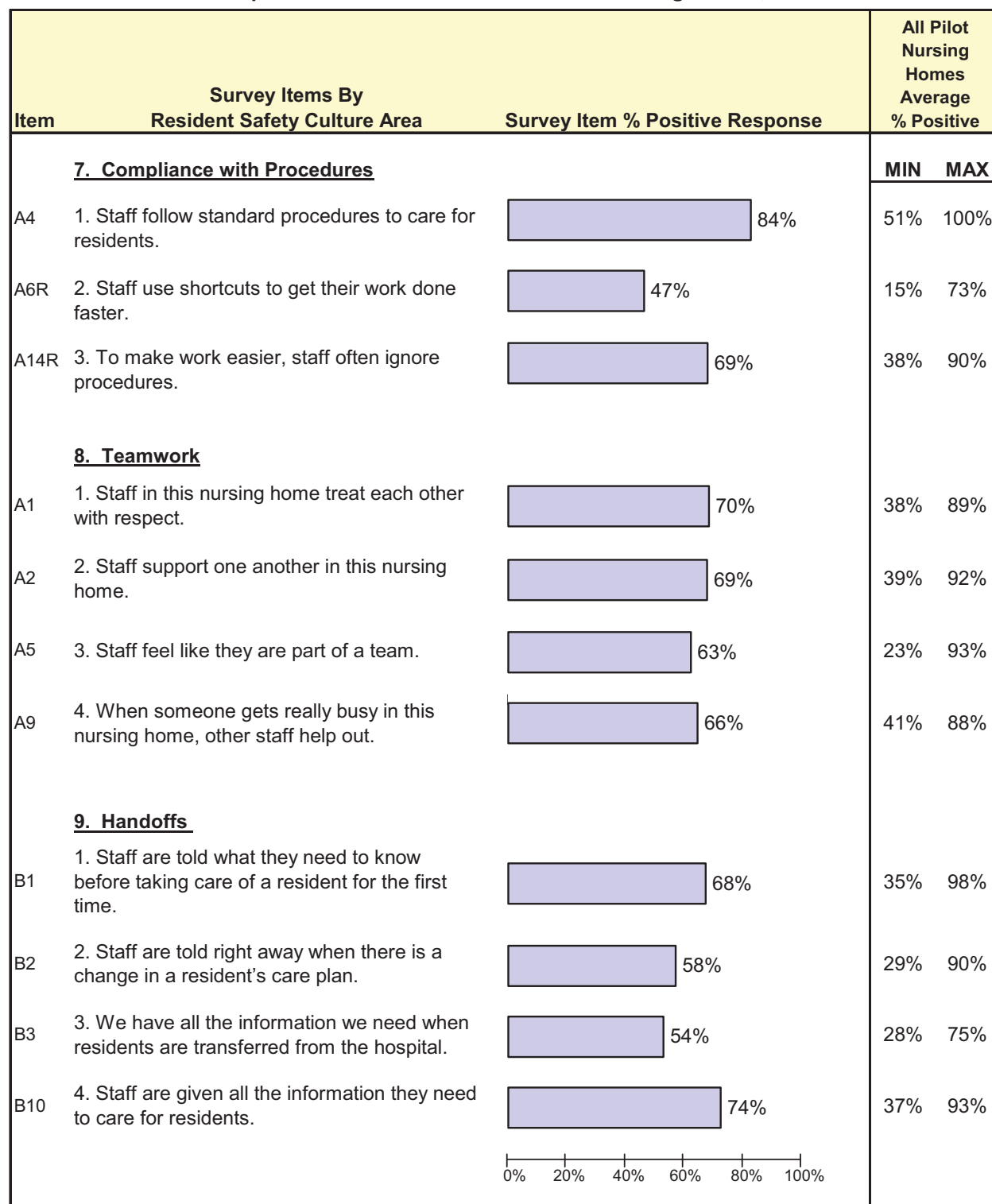
Note: The item's survey location is shown to the left. An "R" indicates a negatively worded item, where the percent positive response is based on those who responded "Strongly disagree" or "Disagree," or "Never" or "Rarely" (depending on the response category used for the item).

Chart 1. Item-Level Comparative Results from 40 Pilot Test Nursing Homes, continued



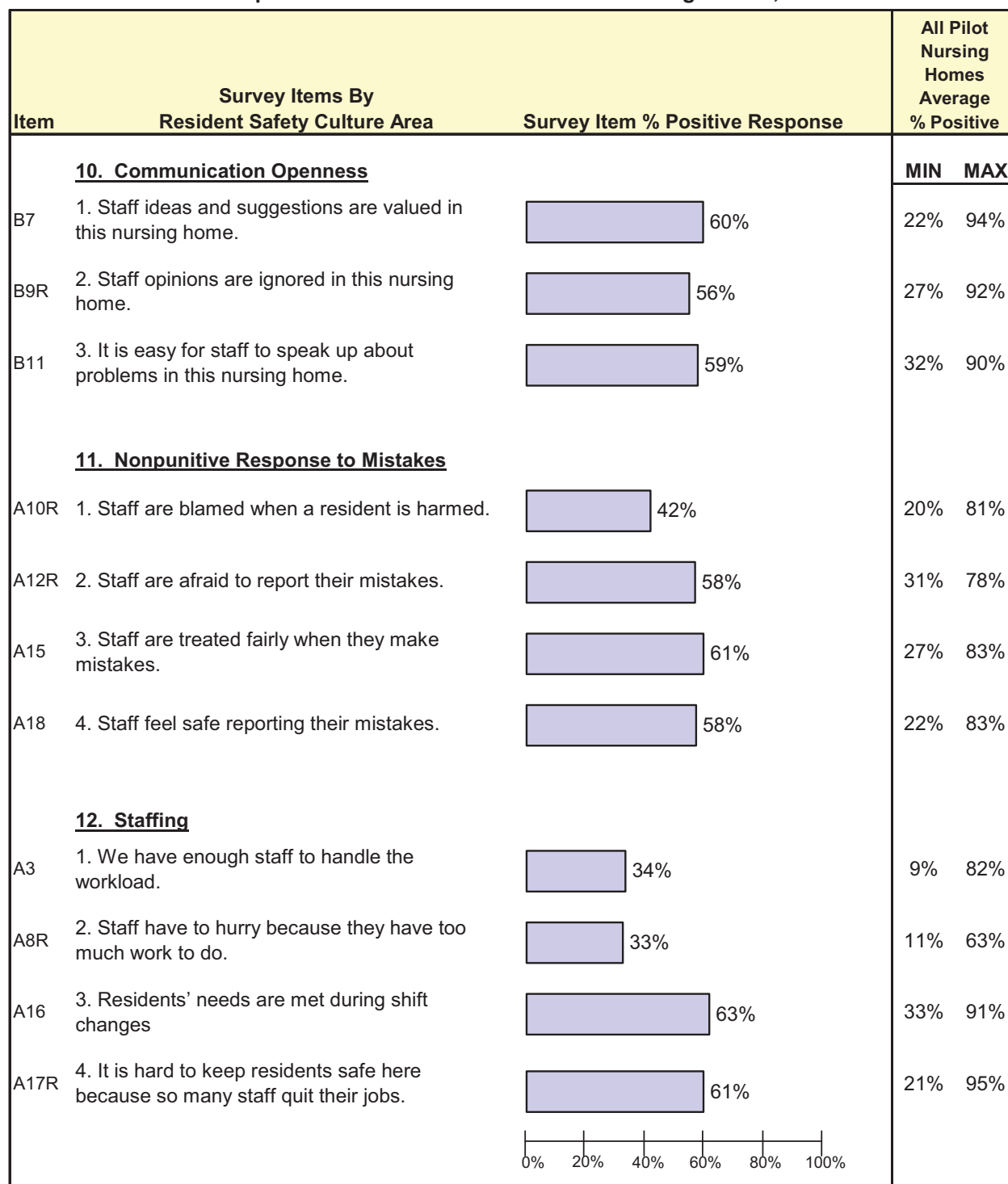
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Chart 2. Nursing Home Recommendation

I would tell friends that this is a safe nursing home for their family.

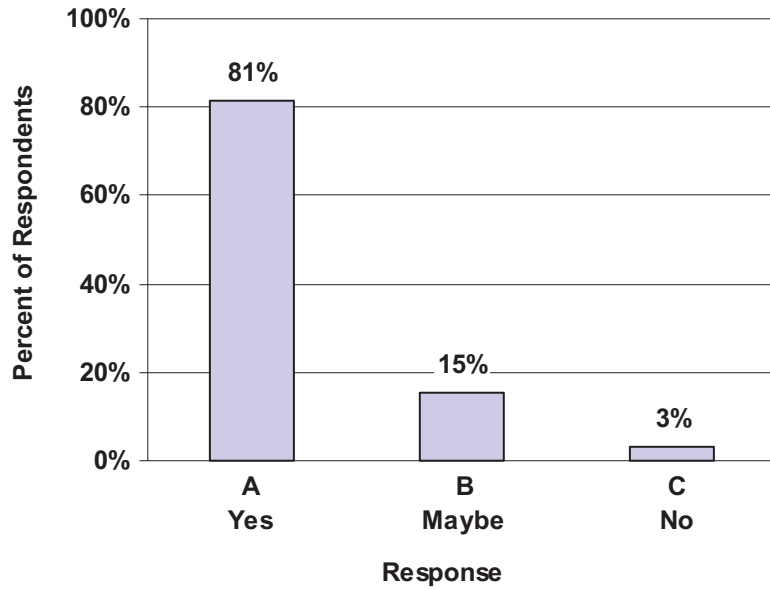


Chart 3. Comparative Results for Overall Rating on Resident Safety

Give this nursing home an overall rating on resident safety.

