

FIGURE 1 - THE PROBLEM SOLVING PROCESS

*JESTER*

MAGICIAN

"See Problem Behaviors"

as Behavioral Symptoms of Unmet Needs

DETECTIVE

Internal Needs

External Environment

Physical

Psychosocial

Cognitive

Spiritual

Organizational

Physical

Psychosocial

Makes "Best Guess" of Underlying Needs, their Causes  
and Acceptable Outcomes

CARPENTER

Eliminate or Reduce Excess Disability Related to Physical Illness and Medications

Select Appropriate Approaches and Interventions from Toolbox

Develop Supportive  
Organizational Environment

Create Supportive  
Physical Environment

Use Skillful/Creative  
Psychosocial Interventions

Use Psychoactive  
Medications Appropriately