



# Resident and Patient Safety Learning Collaborative

Thursday, March 26, 2008, 9:30 a.m. – 3:30 p.m.  
The Minnesota Landscape Arboretum, Chaska, MN

## Objectives

At the end of the learning session, participants will be able to:

- Describe how the CMS national patient safety initiative will help participating Minnesota providers improve the patient and resident safety culture in their organizations.
- Apply evidence-based practices to improve care on a variety of clinical topics, such as surgical care, pressure ulcers, person-centered care, and MRSA.
- Learn how the AHRQ patient/resident safety culture survey can be used to improve the patient/resident environment.
- Understand the TeamSTEPPS model for improved communication and teamwork to enhance patient/resident safety within your organization and when coordinating care across settings.

## Agenda

9:00	Registration and Networking Continental Breakfast	
9:30	Welcome, Introductions, and Setting the Stage	Kelly O’Neill
9:45	“Patient Safety: A Call to Action”	Jennifer Lundblad
10:30	Break	

### 10:45 Breakout Session #1

Azalea Classroom	MacMillan Auditorium
<p><b>“Interpreting AHRQ Hospital Survey on Patient Safety (HSOPS) Results and Action Planning”</b> <i>Presenter: Katherine Jones, PT, PhD</i></p> <ul style="list-style-type: none"> <li>• Identify the four components of a culture of safety</li> <li>• Explain the role of culture assessment in a program of patient safety</li> <li>• Use dimension level results to identify variation in safety culture by work area and job title</li> <li>• Use item level results to compare beliefs and behaviors within HSOPS dimensions</li> <li>• Use a structured action plan to describe your hospital’s next steps in creating a culture of safety</li> </ul>	<p><b>“Holistic Approach to Transformational Care”</b> <i>presenters: Kelly O’Neill and Jill Kieser Andersen</i></p> <ul style="list-style-type: none"> <li>• Identify a model for moving from institutional to person-centered care.</li> <li>• Discover the journey of one nursing home providing person-centered care for their residents.</li> </ul>

11:45 – 12:15

Lunch and networking

12:15 Breakout Session #2	
Azalea Classroom	MacMillan Auditorium
<p><b>Surgical Site Infection Project (SCIP)</b>  <i>Presenter: Jeannette Bjorn</i></p> <ul style="list-style-type: none"> <li>• Describe an overview of the SCIP measures.</li> <li>• Identify strategies for improvement in the SCIP measures.</li> <li>• Identify successful processes for improving SCIP care.</li> <li>•</li> </ul>	<p><b>Pressure Ulcers - Hospitals and Nursing Homes</b>  <i>Presenter: Jeri Lundgren</i></p> <ul style="list-style-type: none"> <li>• Describe practical strategies for implementing a pressure ulcer prevention and treatment program</li> <li>• Discuss practical monitoring programs that can be used to evaluate and ensure your pressure ulcer program is on track and stays on track</li> <li>• Identify pressure ulcer resources to keep your facility up-to-date with pressure ulcer prevention and treatment strategies</li> </ul>

1:00 Breakout Session #3	
Azalea Classroom	MacMillan Auditorium
<p><b>“Methicillin-resistant Staphylococcus aureus (MRSA)”</b>  <i>Presenter: Jeannette Bjorn</i></p> <ul style="list-style-type: none"> <li>• Apply surveillance methodology to determine MRSA rates</li> <li>• Identify strategies to reduce the incidence of MRSA</li> </ul>	<p><b><i>Interpreting AHRQ Nursing Home Culture Survey (NHSOPS) to Improve Resident Safety in Nursing Homes,</i></b>  <i>Presenter: Katherine Jones, PT, PhD</i></p> <ul style="list-style-type: none"> <li>• Identify the four components of a culture of safety</li> <li>• Explain the role of culture assessment in a program of resident safety</li> <li>• Describe the domains, beliefs and behaviors assessed by the nursing home survey</li> <li>• Analyze NHSOPS results by microcultures defined by job title, work area, shift, employment status, contact with residents</li> <li>• Benchmark your results to AHRQ pilot data from 40 nursing homes</li> </ul>

1:45	“The Role of Teamwork in a Culture of Patient Safety”	Katherine Jones
2:45	Next Steps	Janelle Shearer
3:30	Adjourn	

*Thank you for participating today!*