



# HOSPITAL CHECK-IN

Linking hospitals to quality and safety resources

April 2010

## REACH IS NEW HIT REGIONAL EXTENSION CENTER FOR MINNESOTA AND NORTH DAKOTA



Key Health Alliance (KHA), a Minnesota based partnership of Stratis Health, the Rural Health Resource Center, and The College of St. Scholastica, has been awarded a grant to serve as the new federally designated Regional Extension Center Health Information Technology (REACH) for Minnesota and North Dakota.

Thirty two HIT Regional Extension Centers are being established across the country as part of the American Recovery and Reinvestment Act of 2009. The REACH program will work with health care providers in Minnesota and North Dakota to improve care through the adoption and meaningful use of health information technology and electronic health records. REACH services will be available to providers of all sizes and locations—both with and without EHRs—across the continuum of care. We expect that providers will be able to register for technical assistance services starting about May 1, 2010. Providers interested in utilizing REACH services should complete a brief online [pre-registration form](#).

### REACH HIT Technical Assistance Expanded to Include Critical Access Hospitals and Rural Hospitals

The Office of the National Coordinator for Health Information Technology recently announced the expansion of HIT services to Critical Access Hospitals and rural hospitals as part of the REACH program. KHA and Stratis Health are excited to explore this new opportunity for CAHs and rural hospitals in Minnesota and North Dakota to determine how best to serve them.

For the latest information on REACH and resources to drive health information technology adoption in Minnesota and North Dakota, visit [www.khareach.org](http://www.khareach.org).

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### U of M CTSI Announces Two New Funding Opportunities

The University of Minnesota Clinical and Translational Science Institute announced two new funding opportunities for Minnesota health care organizations:

- Healthcare Systems Collaborative Research
- Rural Health Collaborative Research

Information is online at <http://www.ctsi.umn.edu/community/index.shtml> or email Andrea Leinberger-Jabari at [lein0072@umn.edu](mailto:lein0072@umn.edu).

# CLINICAL QUALITY IMPROVEMENT

## WHO Issues Global Call for Hand Hygiene

The World Health Organization is again issuing a global call to action for health care workers and organizations to campaign on May 5, 2010, for improved point of care hand hygiene to reduce health care associated infections. Plan to take part in the campaign at your organization. [More>](#)

## QualityNet Resources

Check out [Quality Net](#) for provider resources on a variety of topics, including those listed below:

- ♦ [Process of Care Measures for Pain Toolkit](#): Engage in pain management quality improvement by addressing the eight pain processes-of-care measures.
- ♦ [Rethinking the Use of Change Position Alarms](#): Eliminating use of alarms.
- ♦ [Untie the Elderly](#): Eliminating use of physical and chemical restraints in nursing facilities.
- ♦ [Pressure Ulcer Documentation Compliance](#): Tools to aid in documentation of pressure ulcers, including location, size, staging, etc.
- ♦ [Surgery Time-Out Form](#): Allows formal documentation of the verification and pre-op process.
- ♦ [Timely Administration of Surgical Antibiotic Prophylaxis](#): Recommendations from the American Society of Anesthesiologists.

- ♦ [BEAGLES SCIP Poster](#): Assists clinicians in remembering quality measures associated with decreasing surgical site infections: Beta Blockers, Antibiotics, Glucose control, Lovenox, Embolism prevention, Skin preparation no razor.
- ♦ [AHRQ Pharmacy Health Literacy Center](#): Health literacy tools, resources, and a discussion group for pharmacists.
- ♦ [Pneumonia Literature Review](#): Updated January 2010.
- ♦ [Transitional Care & Pressure Ulcer Toolkit](#): Hand-off data set and best practices for preventing and minimizing pressure ulcers in hospitals, nursing homes, long-term care, and home health agencies.
- ♦ [VTE Prophylaxis Pocket Card](#): Updated April 2010.

## Recorded Training Sessions Available on Stratis Health's Web Site

- ♦ [Assessment & Treatment: Evidence-based Topical Treatment Strategies for Pressure Ulcers](#)
- ♦ [Assessment and Documentation of Pressure Ulcers](#)
- ♦ [Physical Restraints: National Patient Safety Call](#)

# DATA AND PUBLIC REPORTING

## Data Submission Reminder

**Next quarter of clinical data due to Warehouse:** 4Q 2009 (October - December 2009)

**Data submission deadline:** May 15, 2010  
Must use CART version: 4.7.2



## Abstraction Assistance

To receive Stratis Health assistance with abstraction, email Robyn Carlson at [rcarlson@stratishealth.org](mailto:rcarlson@stratishealth.org), or call 952-853-8587.

## Due Dates

**Inpatient Data Validation:** 3Q 2009 data (July - September 2009) record due to CDAC April 19, 2010.

**Outpatient Data Record:** Q4 2009 data (October-December) due May 1, 2010.

## Save the Date

The next Abstracting for Accuracy Conference Call is scheduled for May 5, 2010, 1:00 - 2:30 p.m. Registration information coming soon.

## Hospital Inpatient Validation Results Available

Posting of hospital inpatient validation results resumed March 22, 2010. Providers have been notified via email as results became available for each facility.

Some providers who had already received validation results for Q2 2009, Q1 2009, and Q4 2008 received updated results the first week of April via a separate email. In the event that one of these providers does not meet the 80% passing threshold for quarterly validation, the provider will receive a new 10 day appeal period from the date the revised results were posted. If you have questions or need assistance, contact the QualityNet Help Desk at [qnetsupport@sdps.org](mailto:qnetsupport@sdps.org).

## Recorded Training Sessions Available on the Stratis Health Web Site:

- [Abstracting for Accuracy Conference Call](#). A conference call for hospital data abstractors for October 1, 2009, through March 31, 2010, discharge changes.
- [Preparing Critical Access Hospitals for the New World of Hospital Measurement Session #4](#): Minnesota Statewide Quality Reporting and Measurement System.

# ORGANIZATIONAL CHANGE

## Exchange Partnership Launches Web Site

Based in Minnesota, the Exchange is a partnership of Minnesota health care organizations, public health agencies, community groups, and health plans formed to exchange information and resources about health communication and multilingual health materials. The site includes thousands of translated health education materials, guides, and links to the best state and national cultural care sites, including [Culture Care Connection](#), with helpful tips on best cultural care practices.

Most Exchange resources and information are available free of charge; however, the online library of translated health materials is available for members only. To access the online library, use Stratis Health's login information: Login: Stratis, Password: Health. [More>](#)

# EVENTS

## Stratis Health and Minnesota Hospital Association Patient Safety and Quality Meetings April 20 and April 29, 2010



Attend the Region 6 or Region 3 regional meeting to network and problem solve with peers. At these forums, quality and patient safety professionals will discuss current issues, common barriers, and success stories. Meetings will include a roundtable on patient safety needs assessment, and updates from Stratis Health, the Minnesota Alliance for Patient Safety, and the Minnesota Hospital Association. [Register online](#). If you have questions, contact Mary Montury, 952-853-8541, [mmontury@stratishealth.org](mailto:mmontury@stratishealth.org).

- April 20, Owatonna Hospital, Owatonna, Region 6
- April 29, Holiday Inn & Suites, St. Cloud, Region 3

## Webinar: New Joint Commission Standards to Improve Patient-Provider Communication April 16, 2010

New and revised hospital accreditation standards to improve patient-provider communication related to providing language services; addressing qualifications for language interpreters and translators; collecting race, ethnicity, and language data; patient access to chosen support; and non-discrimination in patient care. [More>](#)

## National Healthcare Decisions Day April 16, 2010

This annual grassroots effort promotes advance care planning and health care decision making. Americans are encouraged to voice their wishes and take steps to ensure their choices are known and protected. [More>](#)

## Minnesota Stroke Conference 2010: Innovations and Improvements May 11, 2010, St. Cloud, MN

Hear an update on the latest developments in acute stroke treatment and management, strategies and lessons learned in implementing telemedicine for stroke, and best practice strategies and tools for improving stroke care in Minnesota hospitals. [More>](#)

## EVENTS CONTINUED

### Minnesota e-Health Summit 2010: Leveraging Meaningful Use June 16-17, 2010 Brooklyn Park, MN



The 2010 Summit and Pre-Summit will provide tools and resources to guide success in implementing electronic health records and health information technology in the current economic and political climate. This year's Pre-Summit (Wednesday, June 16) features two workshops:

- ♦ Introducing the REACH Program, Presented by Key Health Alliance
- ♦ Minnesota Nursing TIGER Collaborative: Working Together, We Can Do It

[More>](#)

### Minnesota Rural Health Conference: Leading Change for Rural Health June 28-29, 2010, Duluth, MN

Hear from experts and identify resources to respond to urgent changes affecting health care today, including federal and state health care reform, electronic health record adoption and use, nursing home and hospital reimbursement, and Medicare and Medicaid HIT incentives.

Additional topics will include health care workforce shortages, health care homes, GAMC issues, prevention, and community health. For more information, email the Rural Health Resource Center or call 218-727-9390.

[More>](#)

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**Stratis Health** is a nonprofit organization that leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities.

Stratis Health works toward its mission through initiatives funded by federal and state government contracts, and community and foundation grants, including serving as Minnesota's Medicare Quality Improvement Organization.

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