



Quality Reporting & Improvement

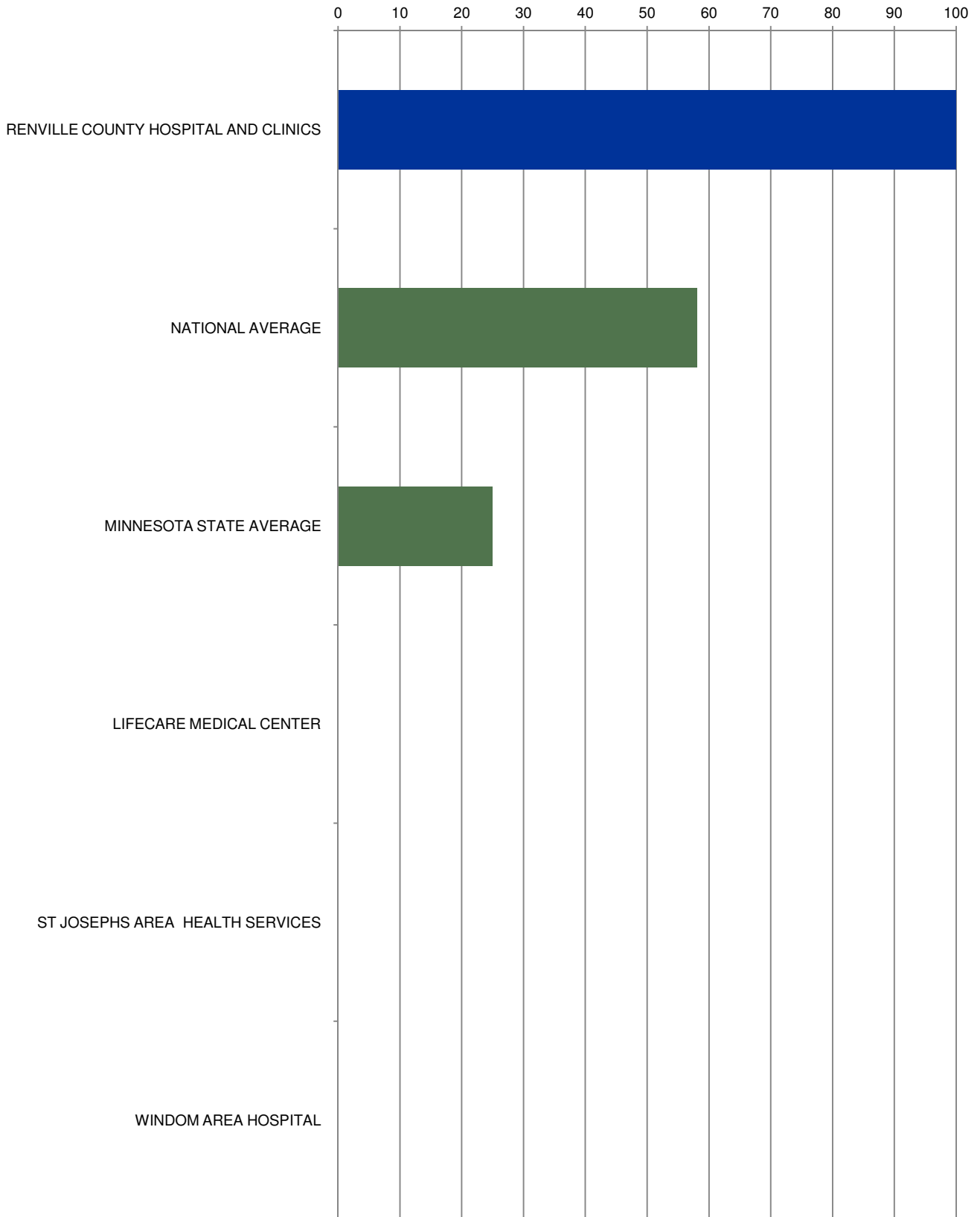
Inpatient Process Measures and HCAHPS Survey Dimensions

December 2011

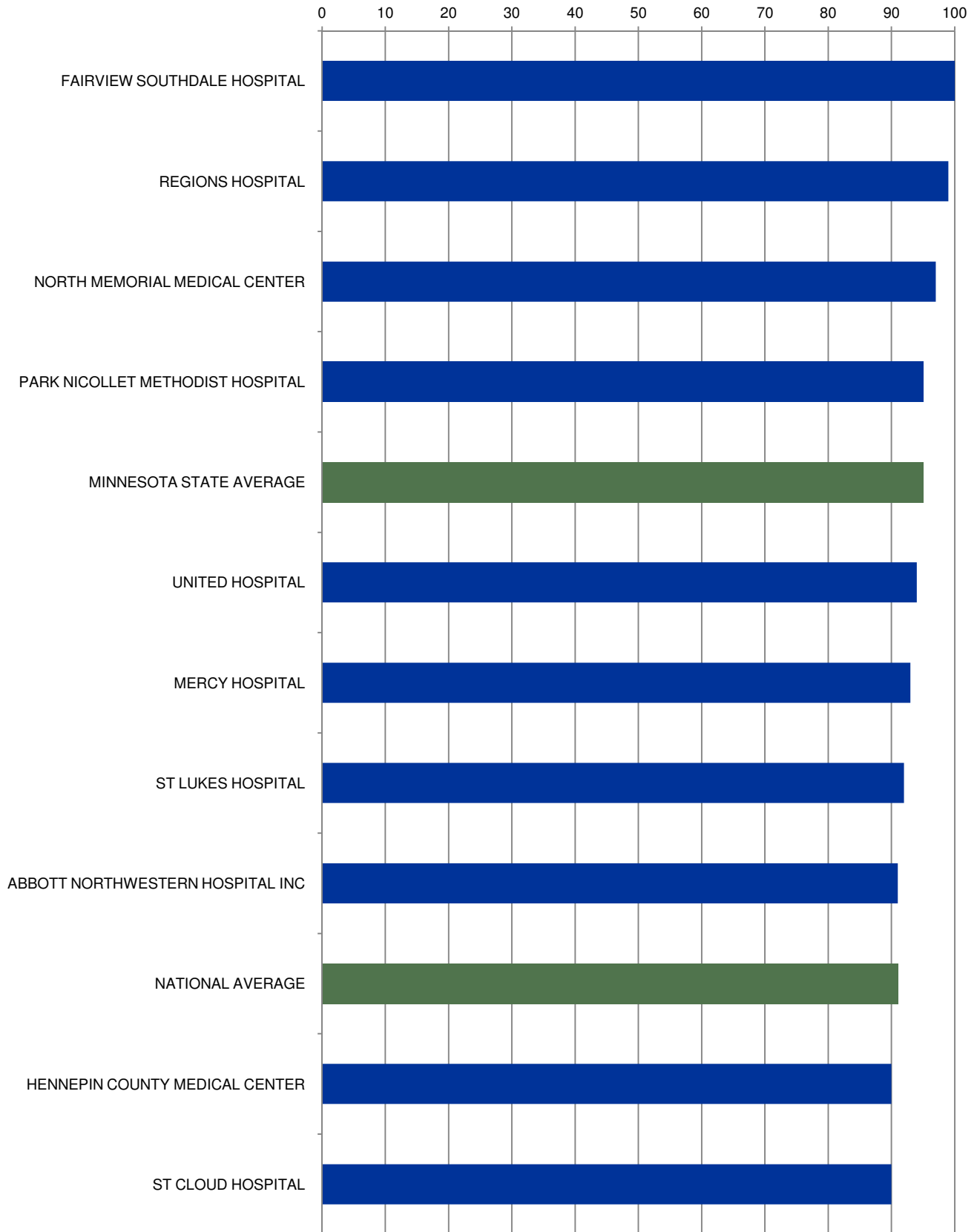
Stratis Health, based in Bloomington, Minnesota, is a nonprofit organization that leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities.

This material was prepared by Stratis Health, the Quality Improvement Organization for Minnesota, under a contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 10SOW-MN 09.2011

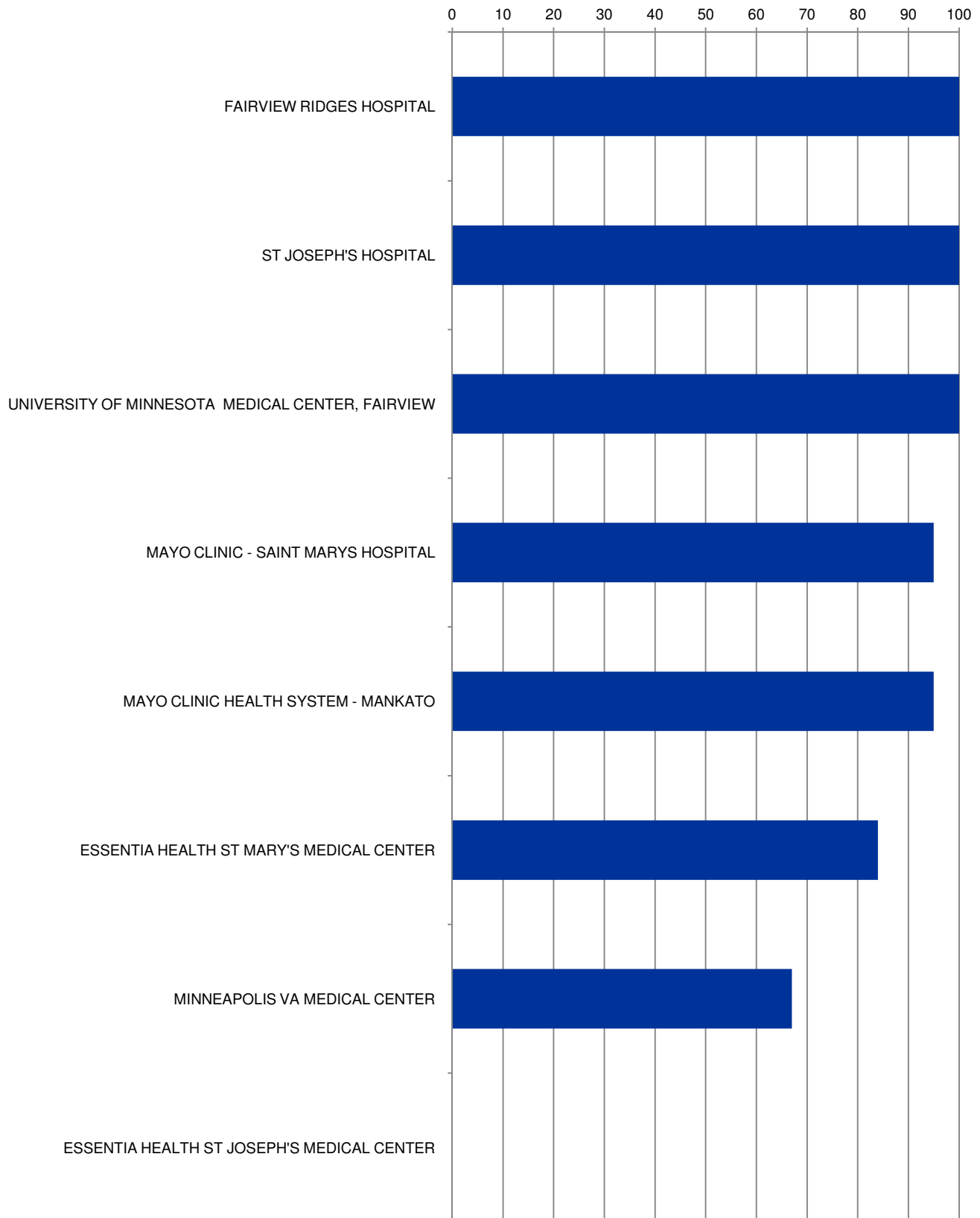
AMI-7a Rates: Fibrolytic Therapy Received Within 30 Minutes of Hospital Arrival
Q1 2010 to Q4 2010: All Hospitals Reporting this Measure
The number of cases is too small to be sure how well a hospital is performing.
Source: www.hospitalcompare.hhs.gov



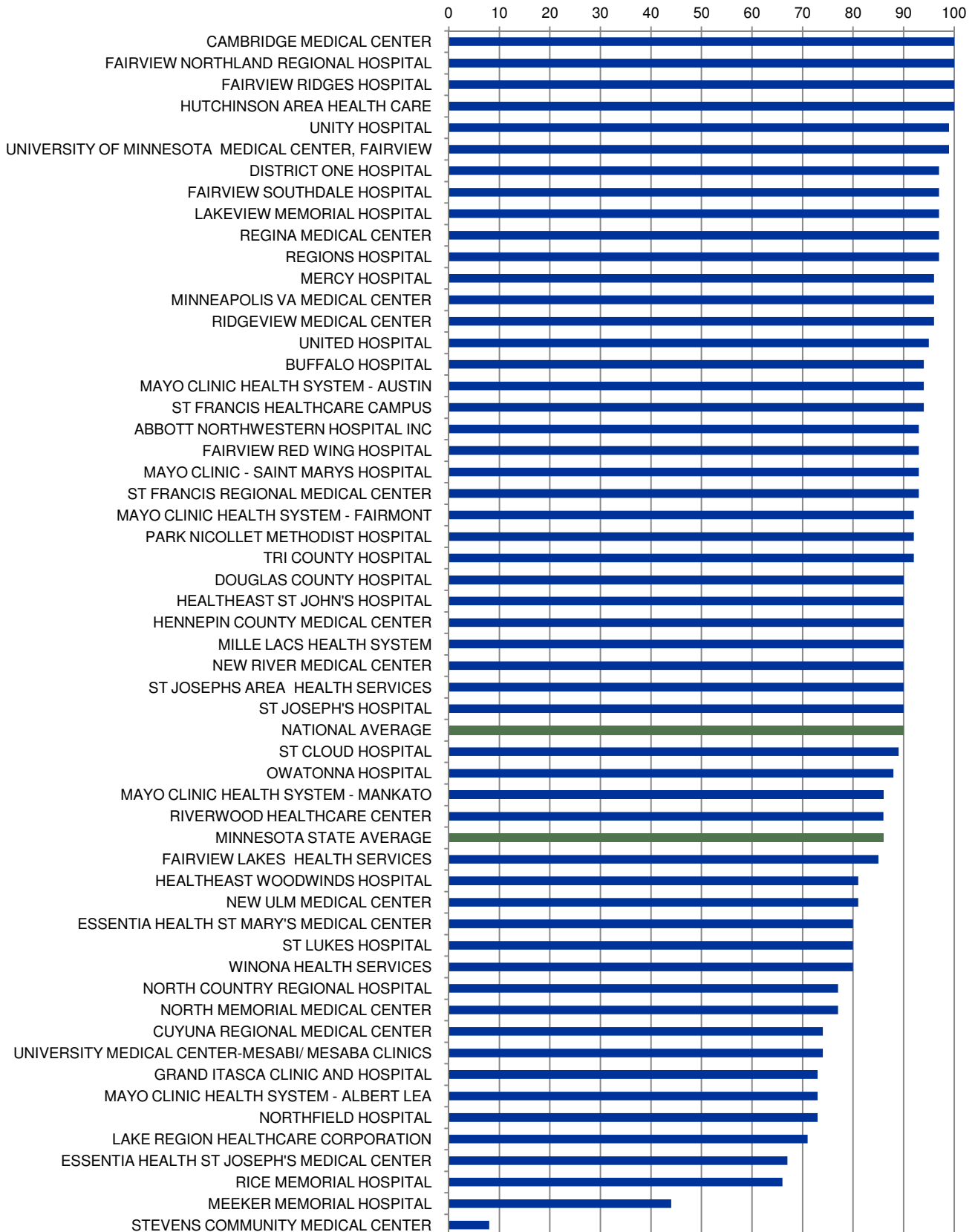
**AMI-8a Rates: Primary PCI Received Within 90 Minutes of Hospital Arrival
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



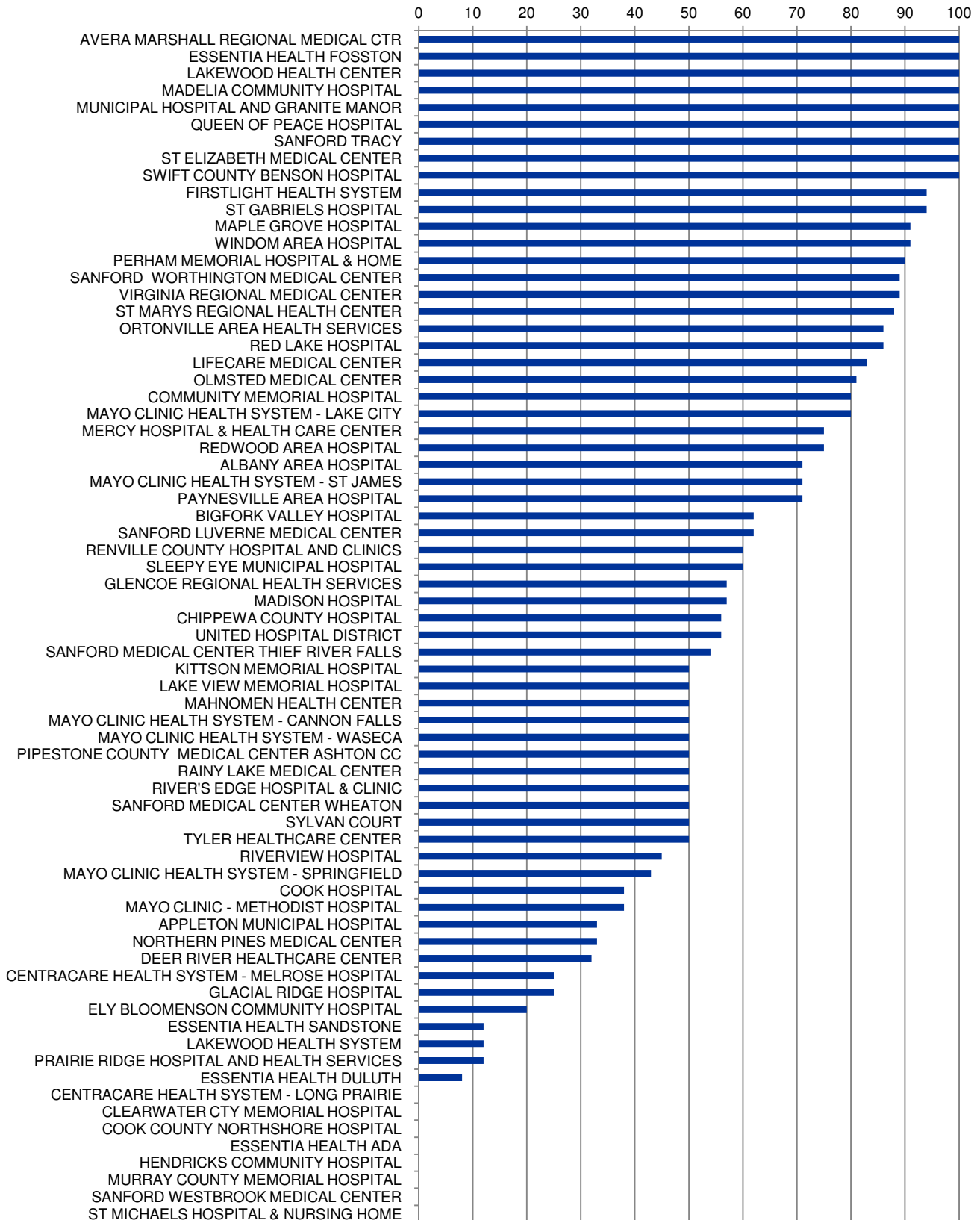
**AMI-8a Rates: Primary PCI Received Within 90 Minutes of Hospital Arrival
Q1 2010 to Q4 2010: Hospitals with less than 25 cases
The number of cases is too small to be sure how well a hospital is performing.
Source: www.hospitalcompare.hhs.gov**



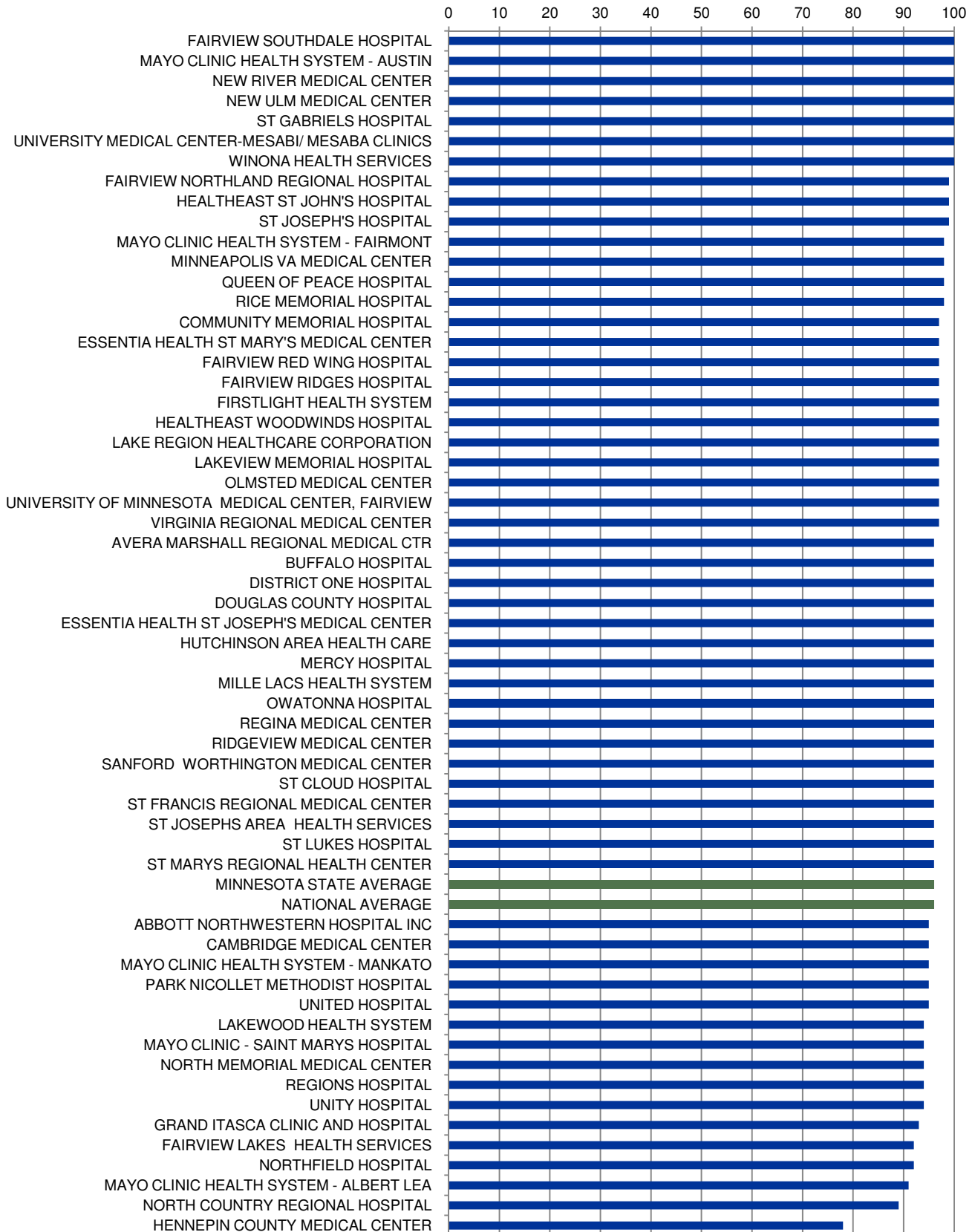
HF-1 Rates: Discharge Instructions
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
 Source: www.hospitalcompare.hhs.gov



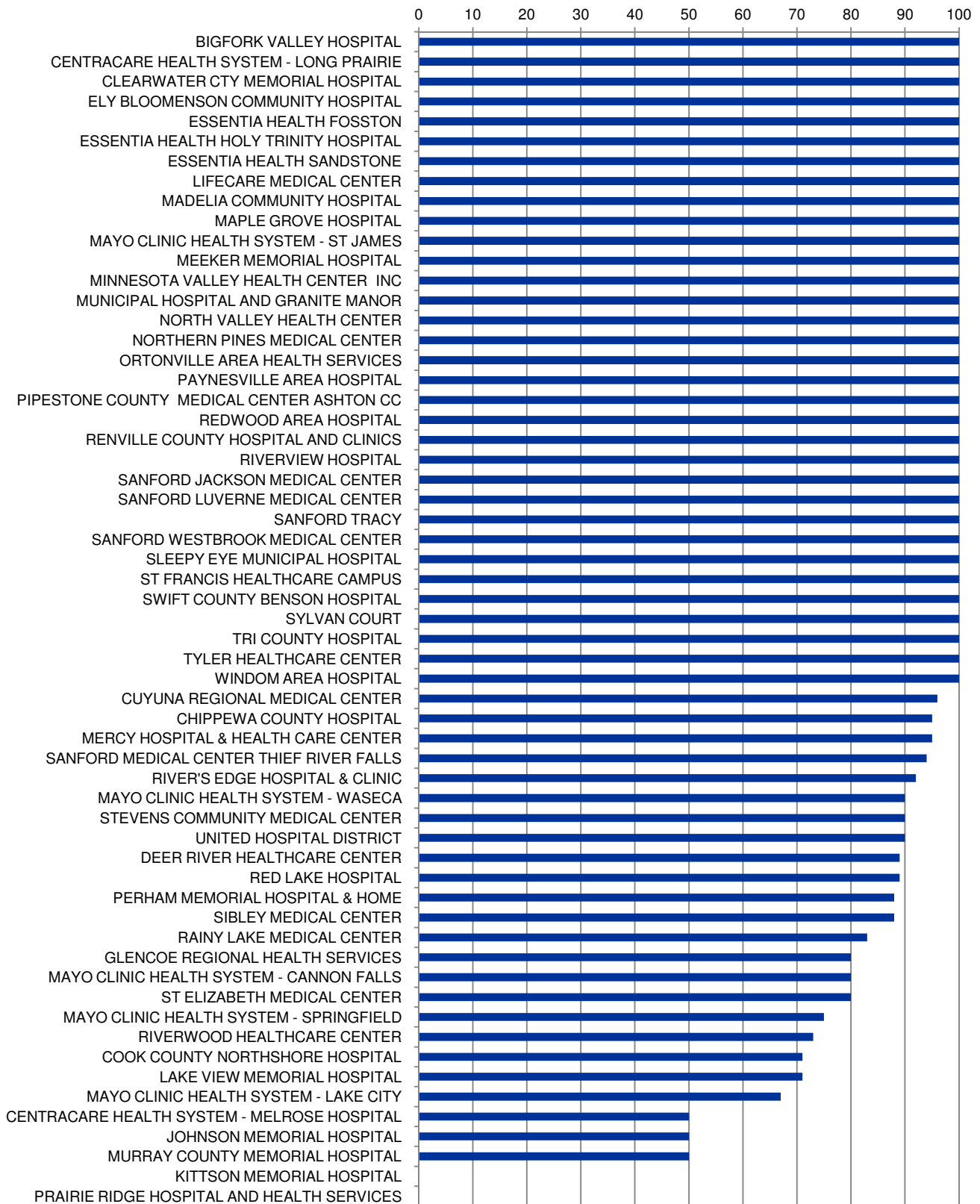
HF-1 Rates: Discharge Instructions
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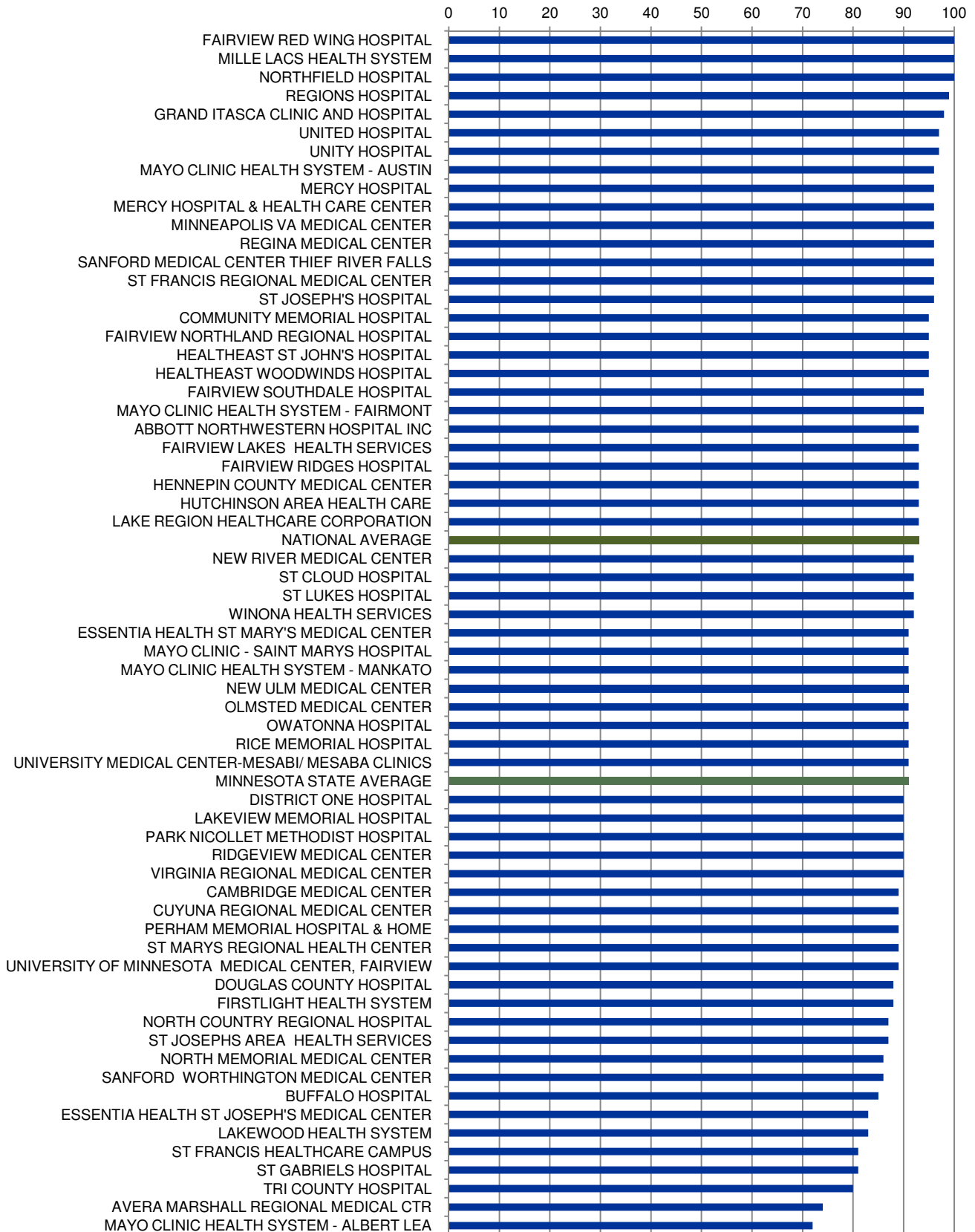
PN-3b: Blood Cultures Performed in Emergency Department Prior to Initial Antibiotic Received in Hospital - Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov



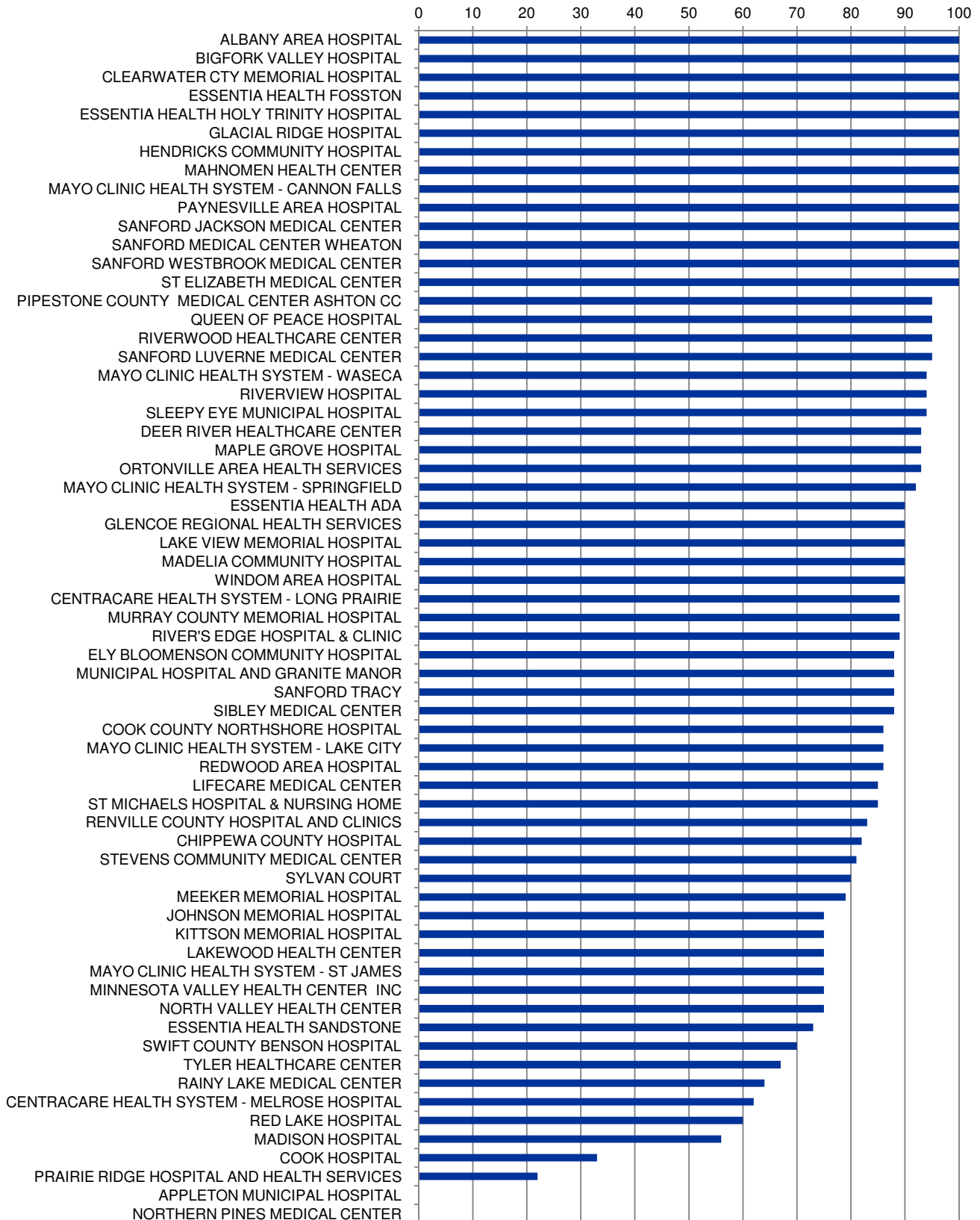
PN-3b: Blood Cultures Performed in Emergency Department Prior to Initial Antibiotic Received in Hospital - Q1 2010 to Q4 2010: Hospitals with less than 25 cases
The number of cases is too small to be sure how well a hospital is performing
Source: www.hospitalcompare.hhs.gov



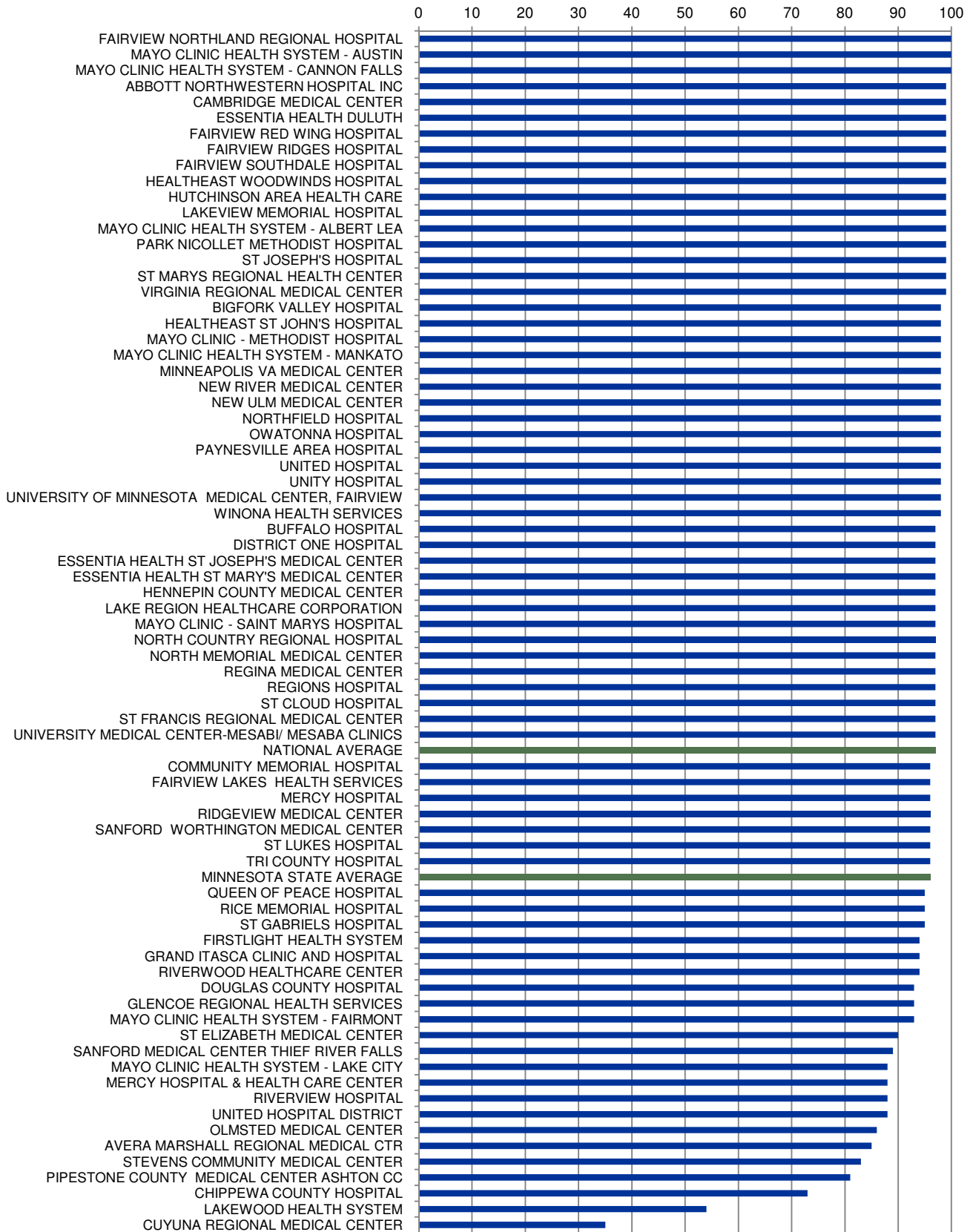
**PN-6: Initial Antibiotic Selection for CAP in Immunocompetent Patient
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



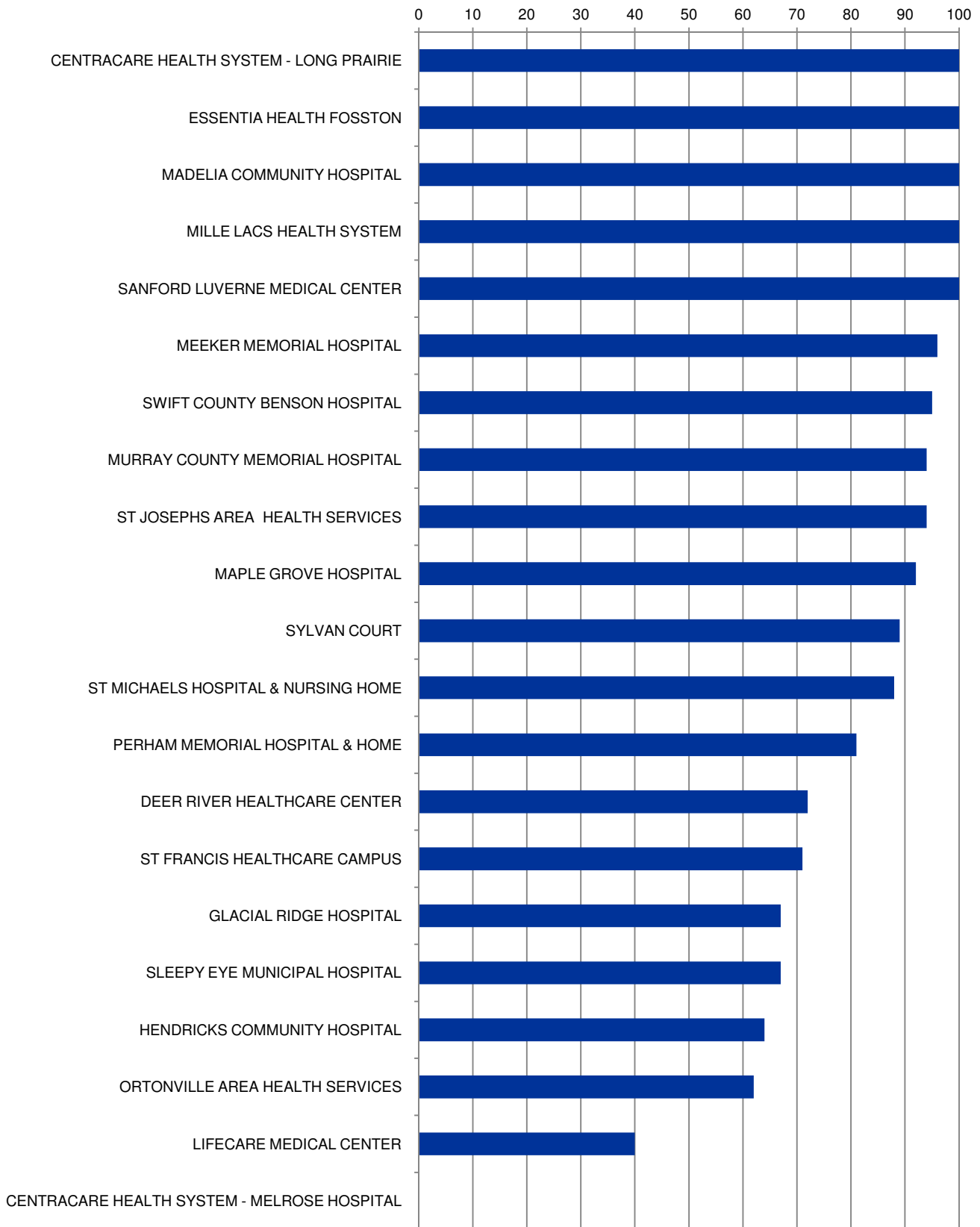
PN-6: Initial Antibiotic Selection for CAP in Immunocompetent Patient
Q1 2010 to Q4 2010: Hospitals with less than 25 cases
The number of cases is too small to be sure how well a hospital is performing
Source: www.hospitalcompare.hhs.gov



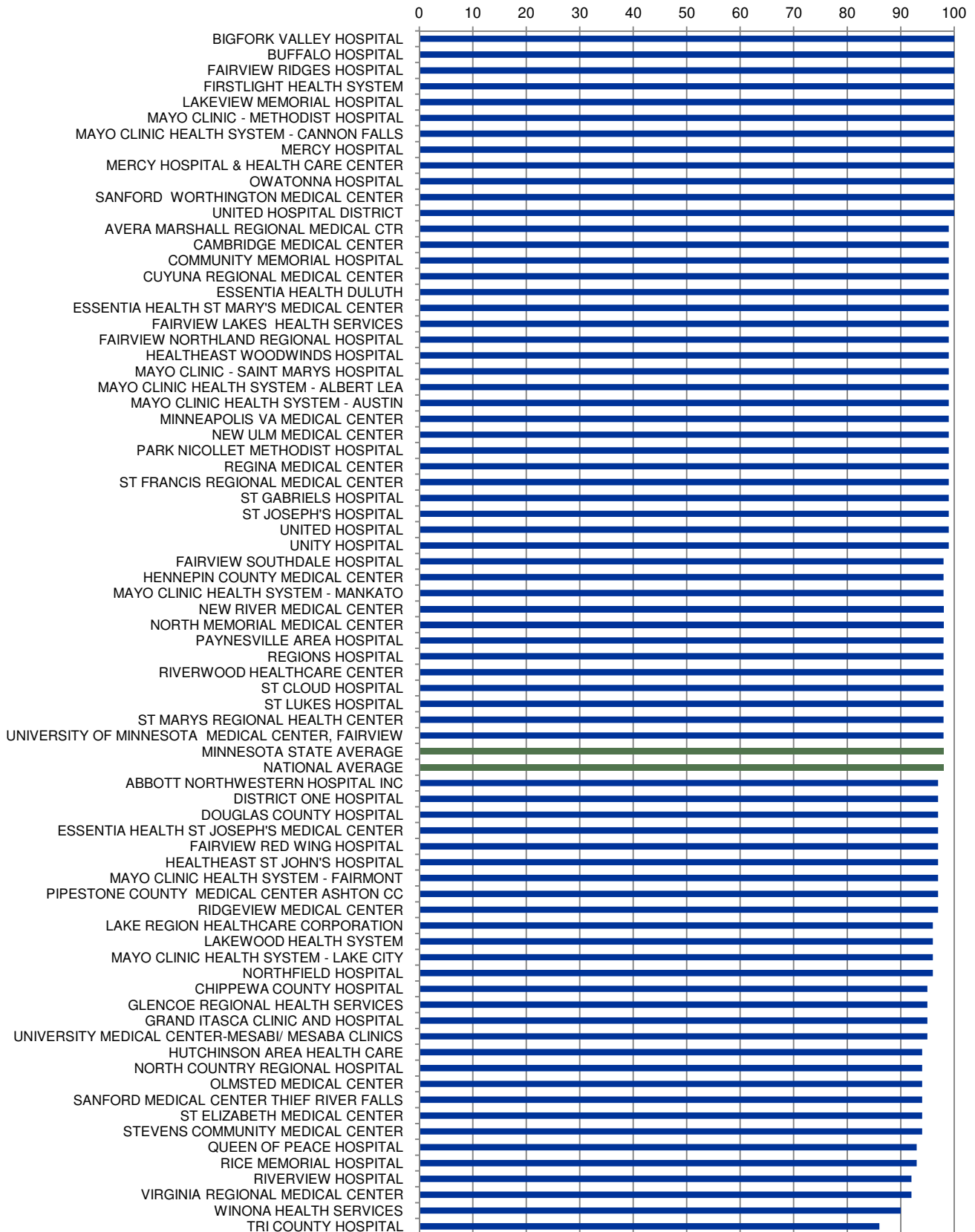
**SCIP-INF-1: Prophylactic Antibiotic Received Within 1 Hour Prior to Surgical Incision
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



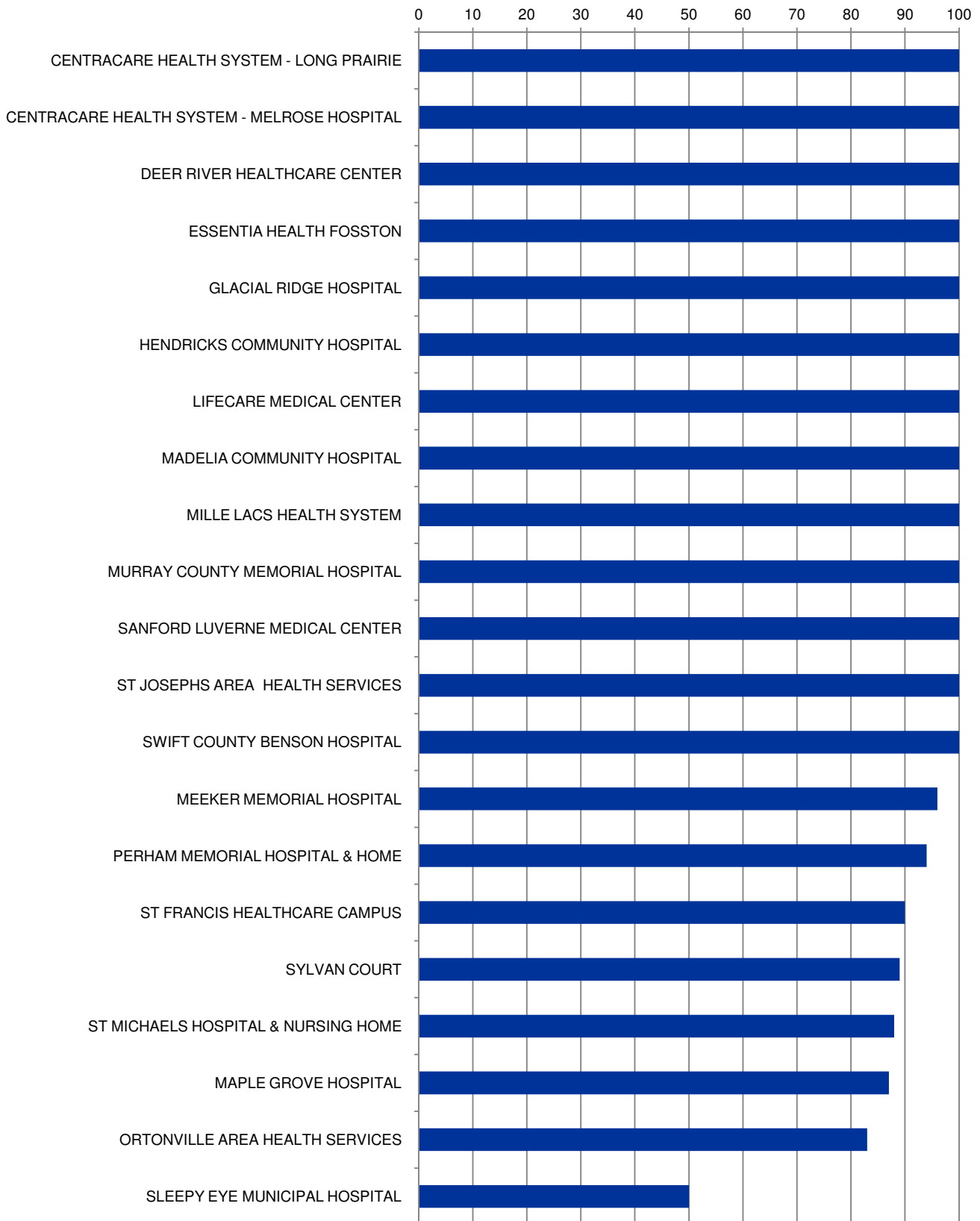
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Q1 2010 to Q4 2010: Hospitals with less than 25 cases
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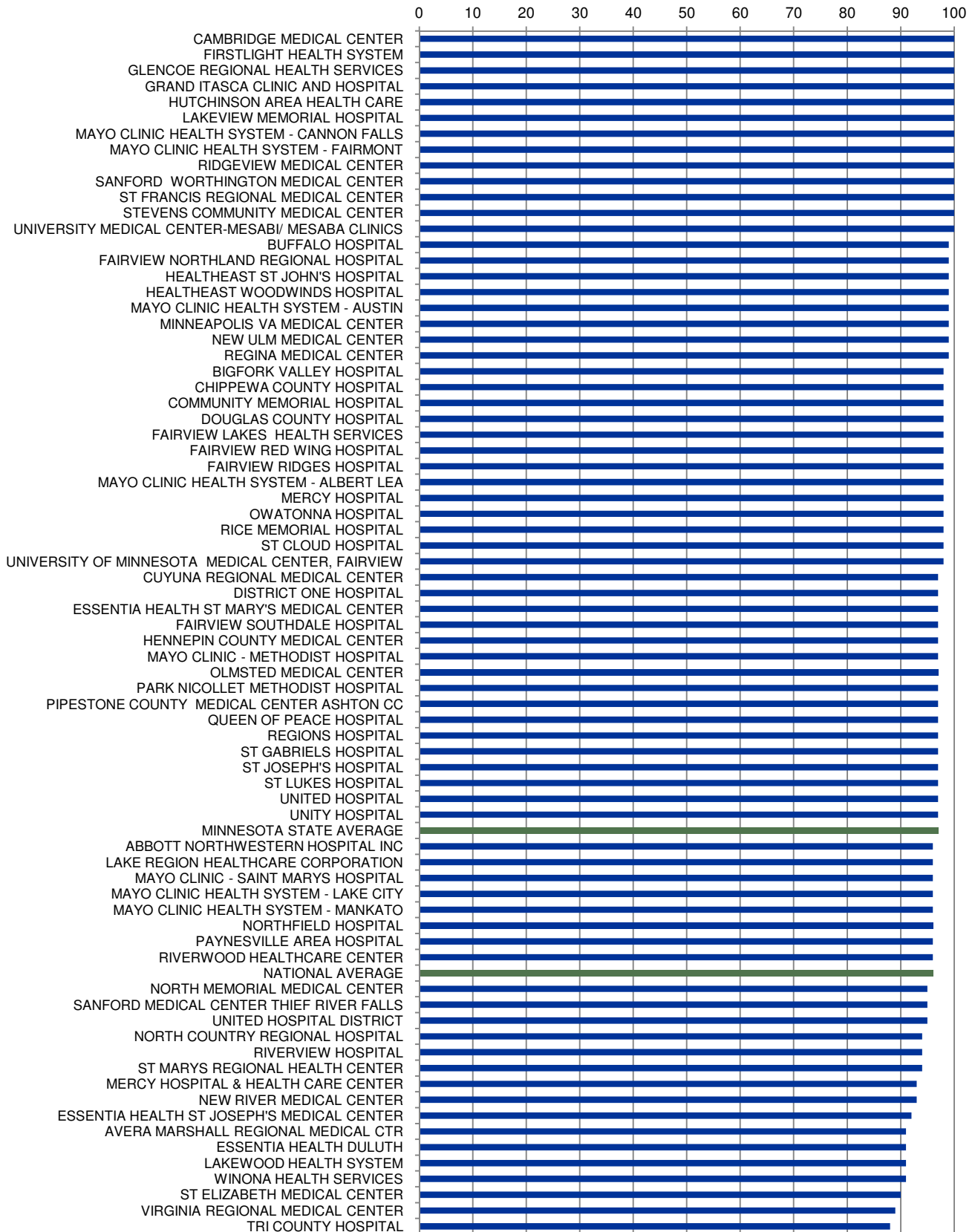
**SCIP-Inf-2 Rates: Prophylactic Antibiotic Selection for Surgical Patients
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



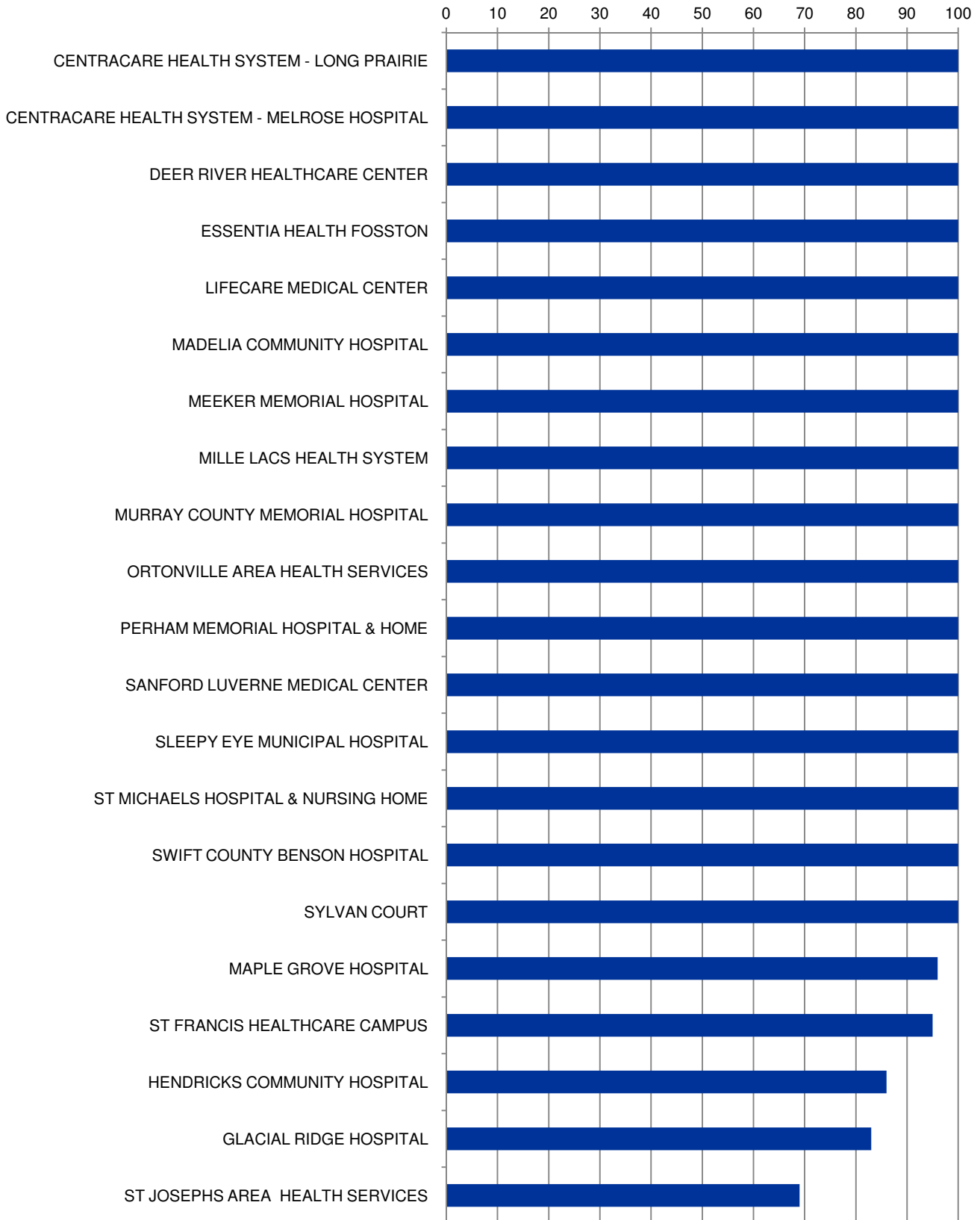
SCIP-Inf-2 Rates: Prophylactic Antibiotic Selection for Surgical Patients
Q1 2010 to Q4 2010: Hospitals with less than 25 cases
The number of cases is too small to be sure how well a hospital is performing
Source: www.hospitalcompare.hhs.gov



**SCIP-Inf-3 Rates: Prophylactic Antibiotics Discontinued Within 24 Hours After Surgery End
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**

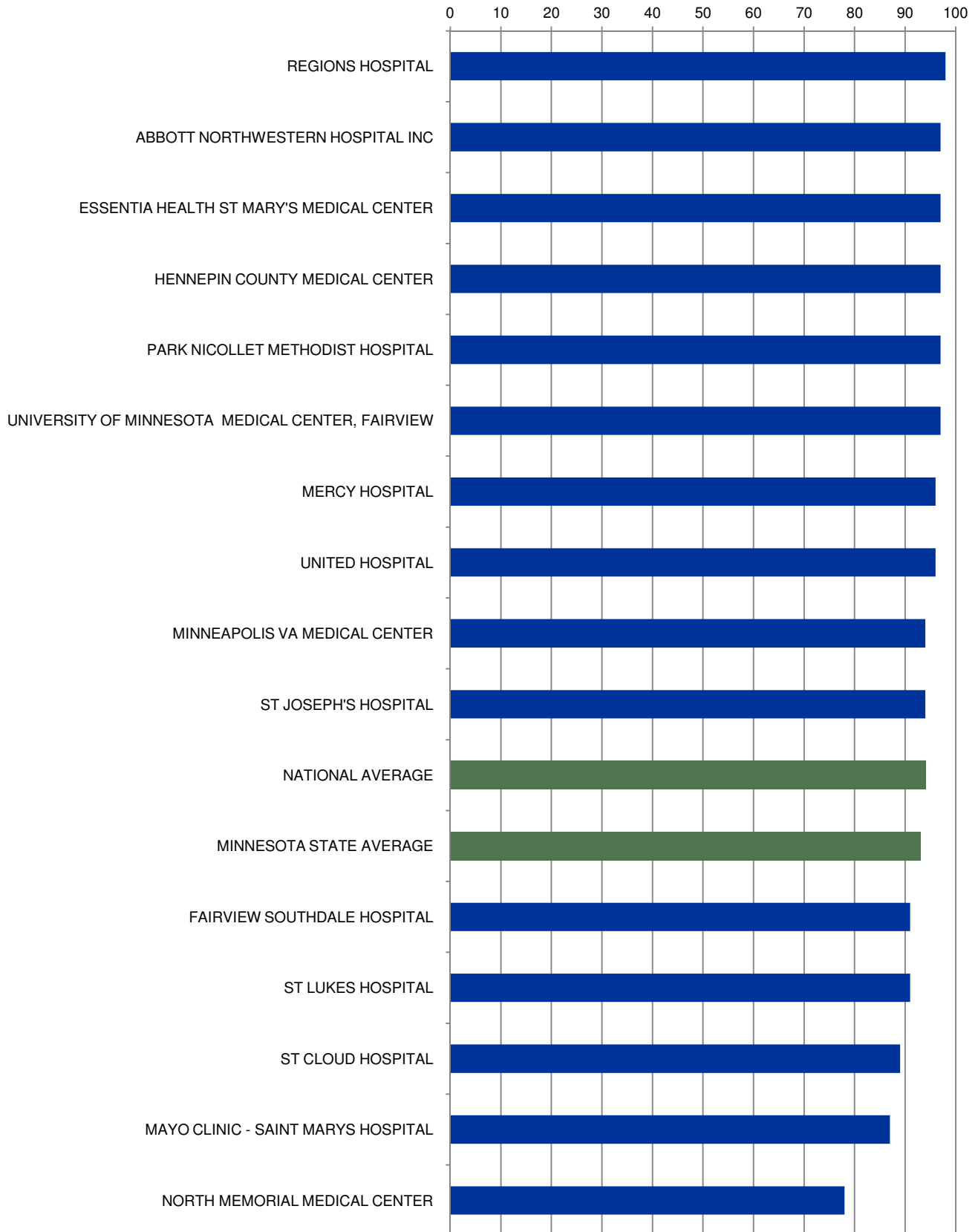


SCIP-Inf-3 Rates: Prophylactic Antibiotics Discontinued Within 24 Hours After Surgery End
Q1 2010 to Q4 2010: Hospitals with less than 25 cases
 The number of cases is too small to be sure how well a hospital is performing
 Source: www.hospitalcompare.hhs.gov



**SCIP-Inf-4 Rates: Cardiac Surgery Patients With Controlled 6 A.M. Postoperative Serum Glucose
Q1 2010 to Q4 2010: Hospitals with 25 or more cases**

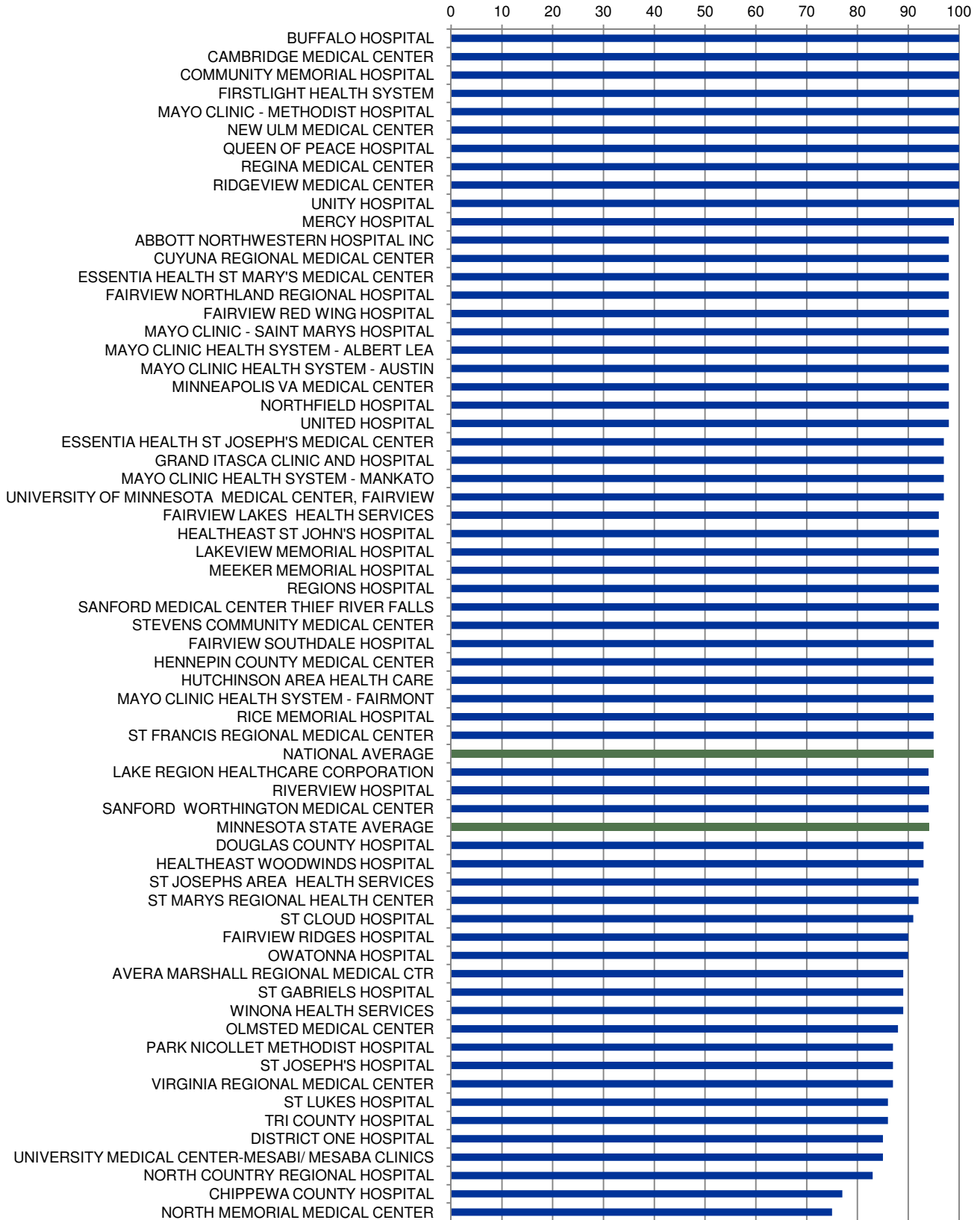
Source: www.hospitalcompare.hhs.gov



**SCIP-VTE-1 Rates: Surgery Patients with Recommended Venous Thromboembolism
Prophylaxis Ordered**

Q1 2010 to Q4 2010: Hospitals with 25 or more cases

Source: www.hospitalcompare.hhs.gov

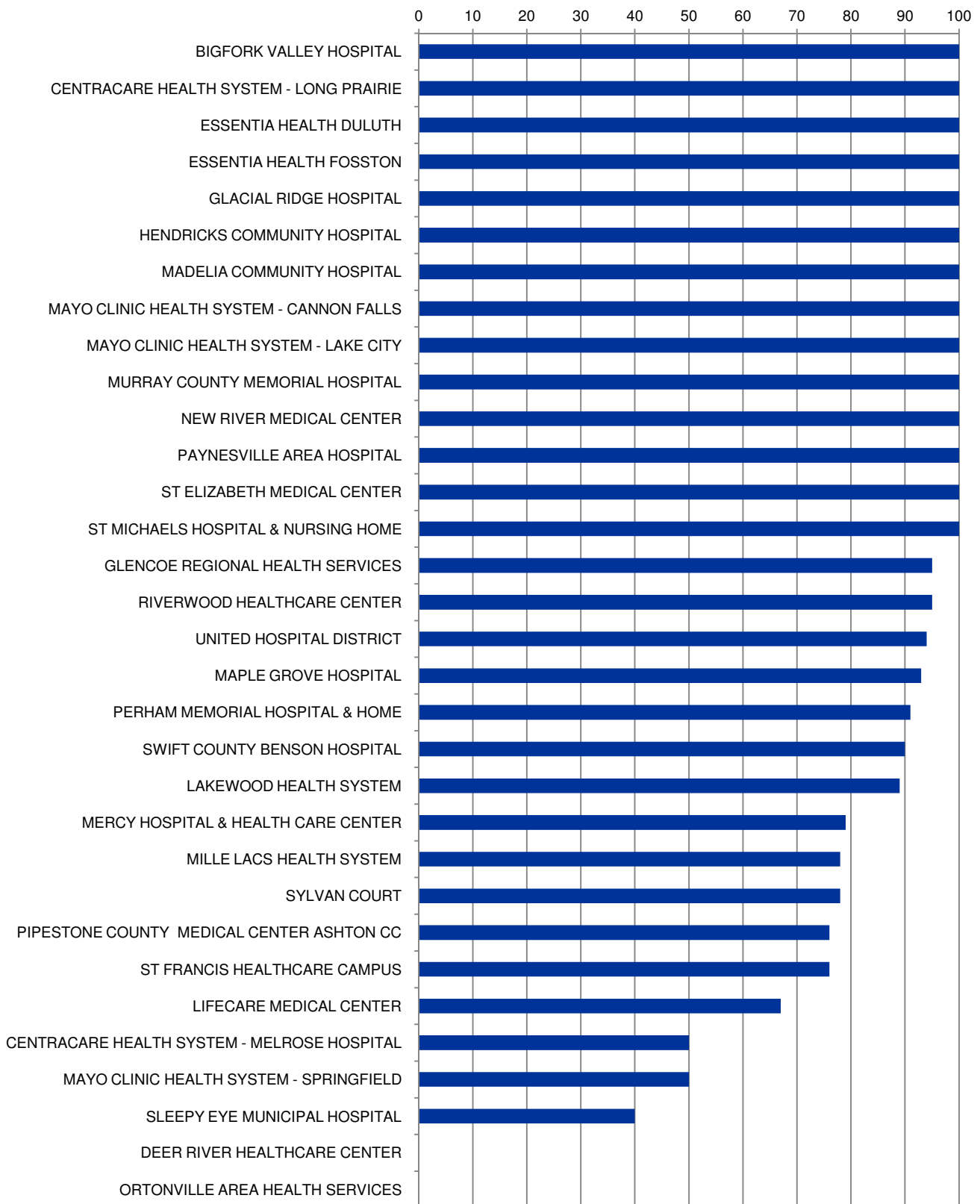


SCIP-VTE-1 Rates: Surgery Patients with Recommended Venous Thromboembolism Prophylaxis Ordered

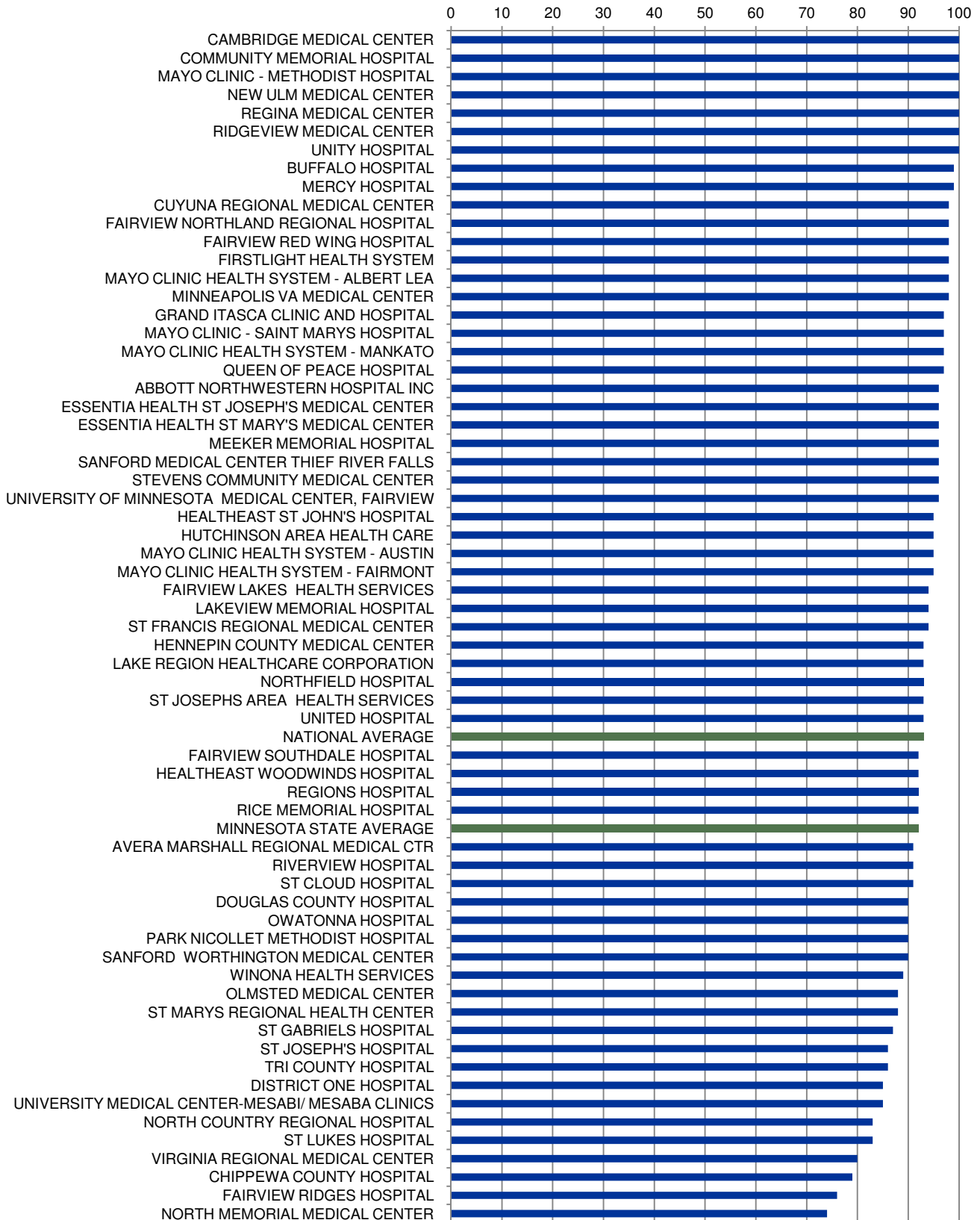
Q1 2010 to Q4 2010: Hospitals with less than 25 cases

The number of cases is too small to be sure how well a hospital is performing

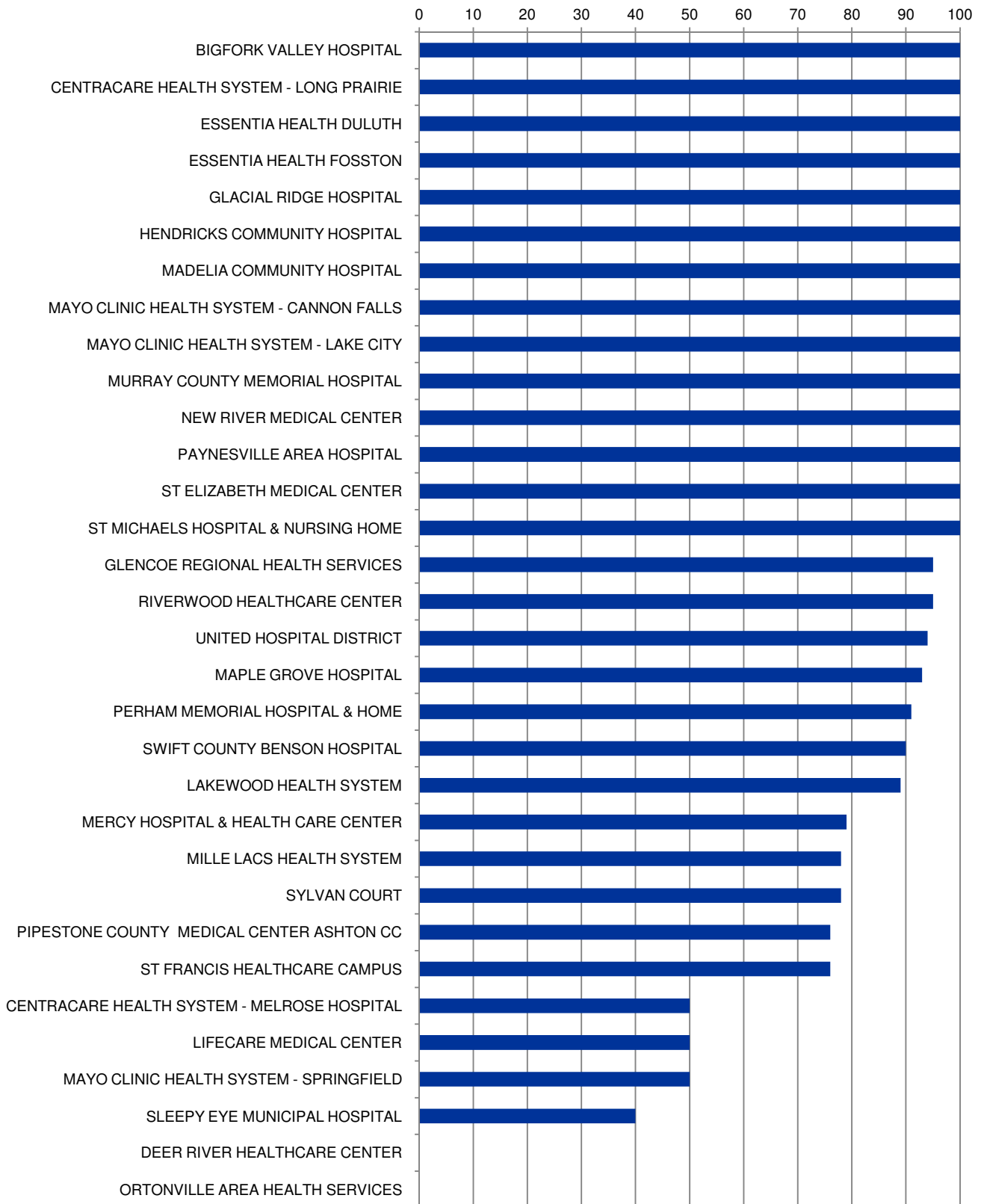
Source: www.hospitalcompare.hhs.gov



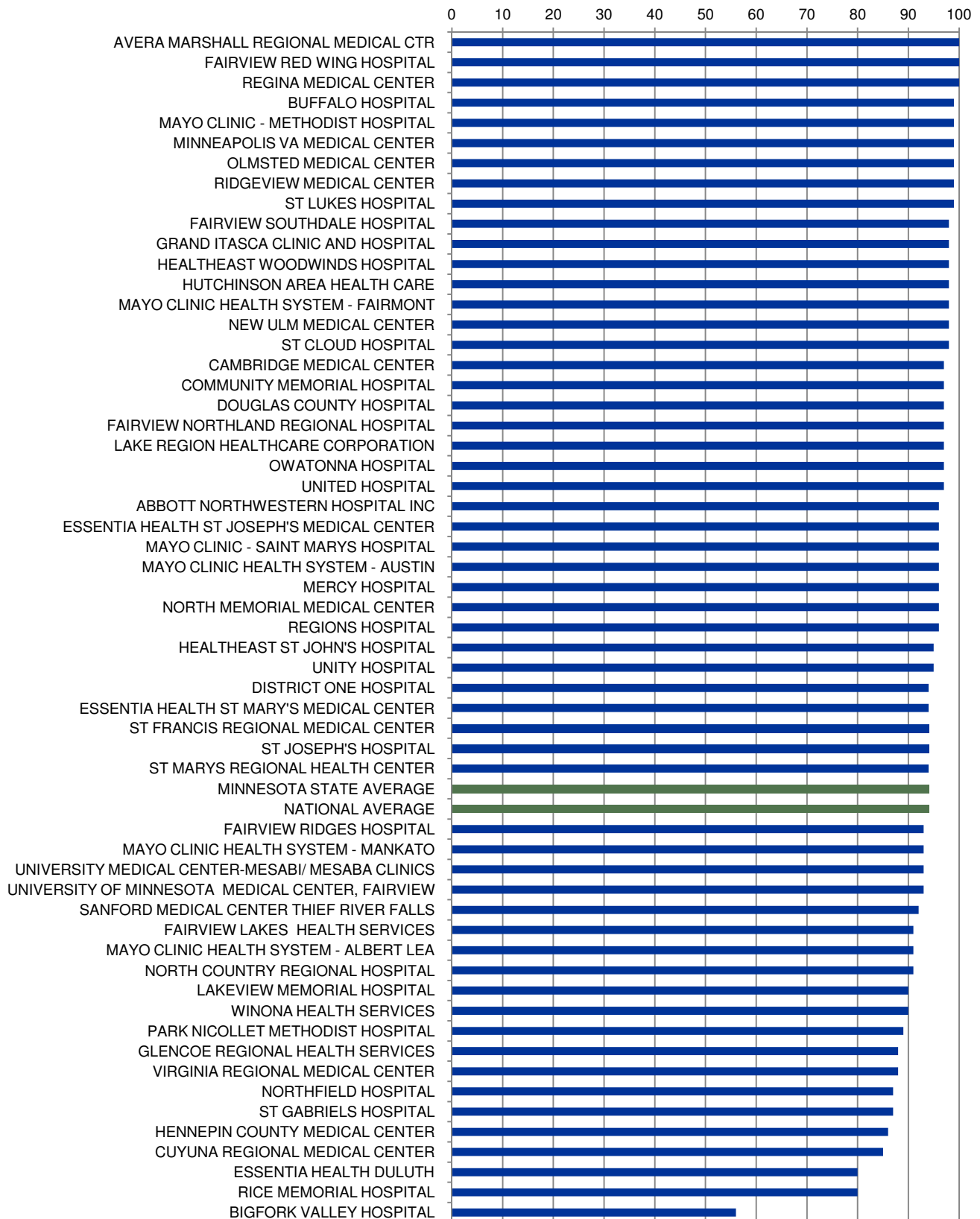
**SCIP-VTE-2 Rates: Surgery Patients Who Received Appropriate Venous Thromboembolism
Prophylaxis Within 24 Hours Prior to Surgery to 24 Hours After Surgery
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



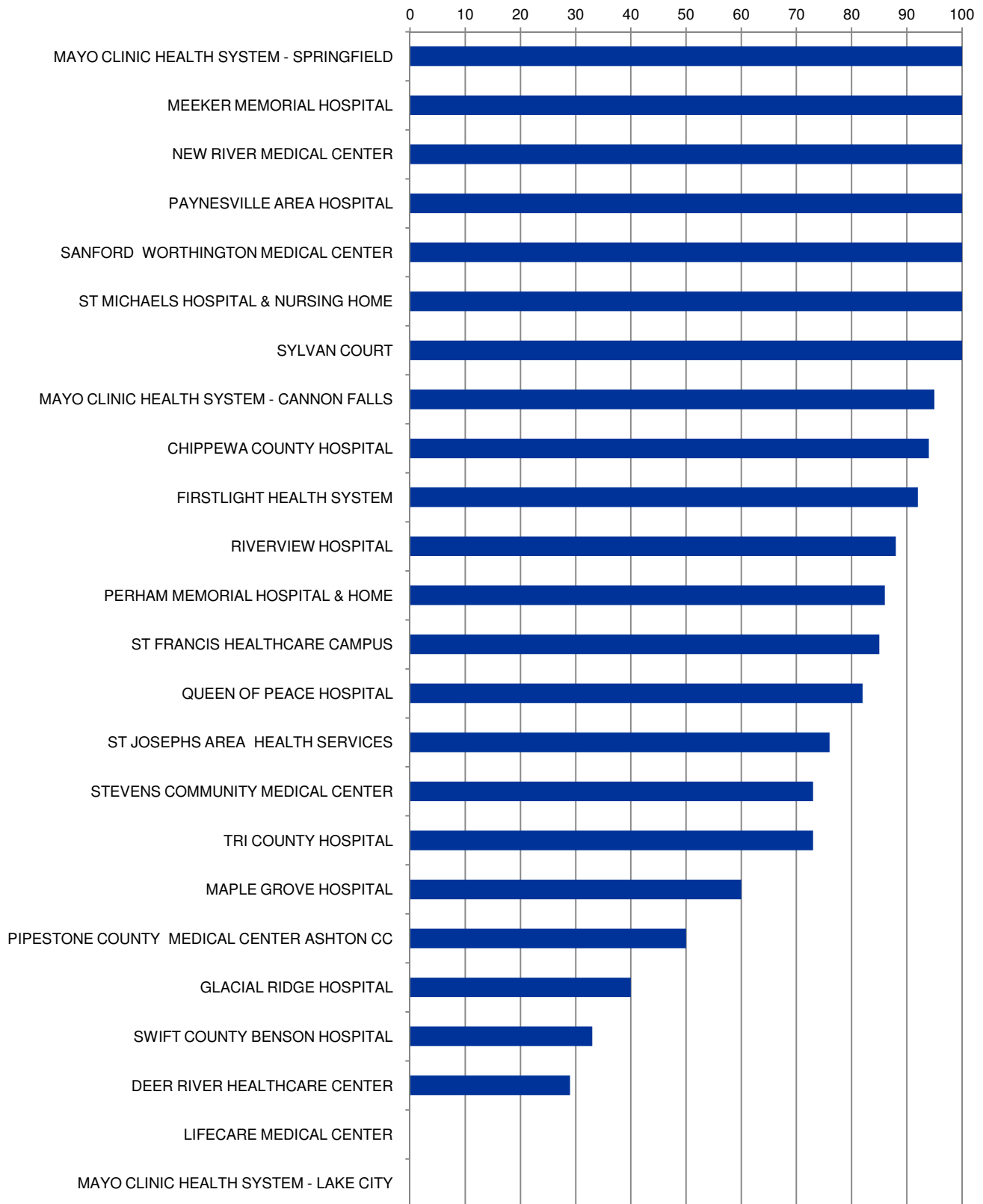
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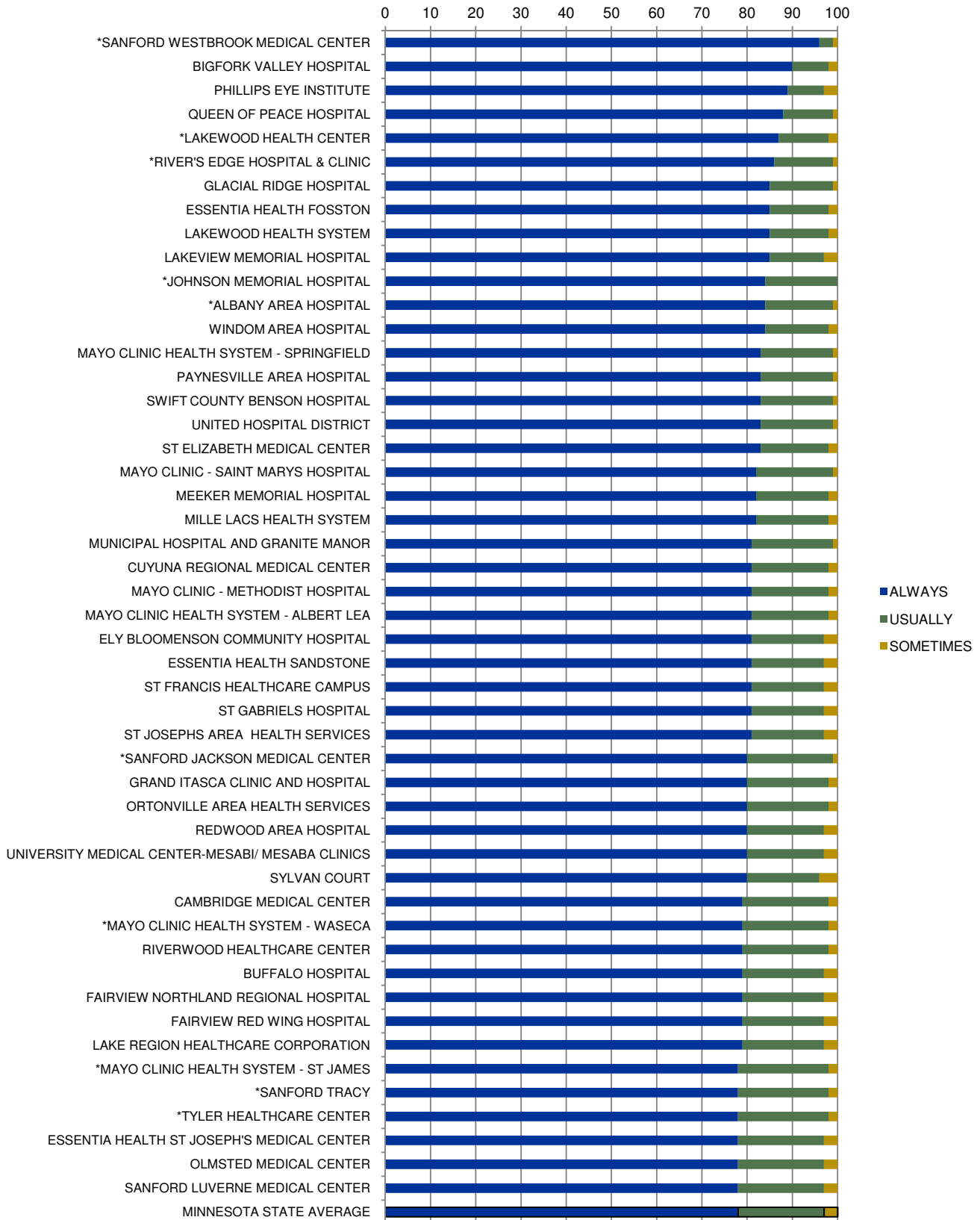
**SCIP-Card-2 Rates: Surgery Patients on Beta Blocker Therapy Prior to Arrival Who
Received a Beta Blocker During the Perioperative Period
Q1 2010 to Q4 2010: Hospitals with 25 or more cases
Source: www.hospitalcompare.hhs.gov**



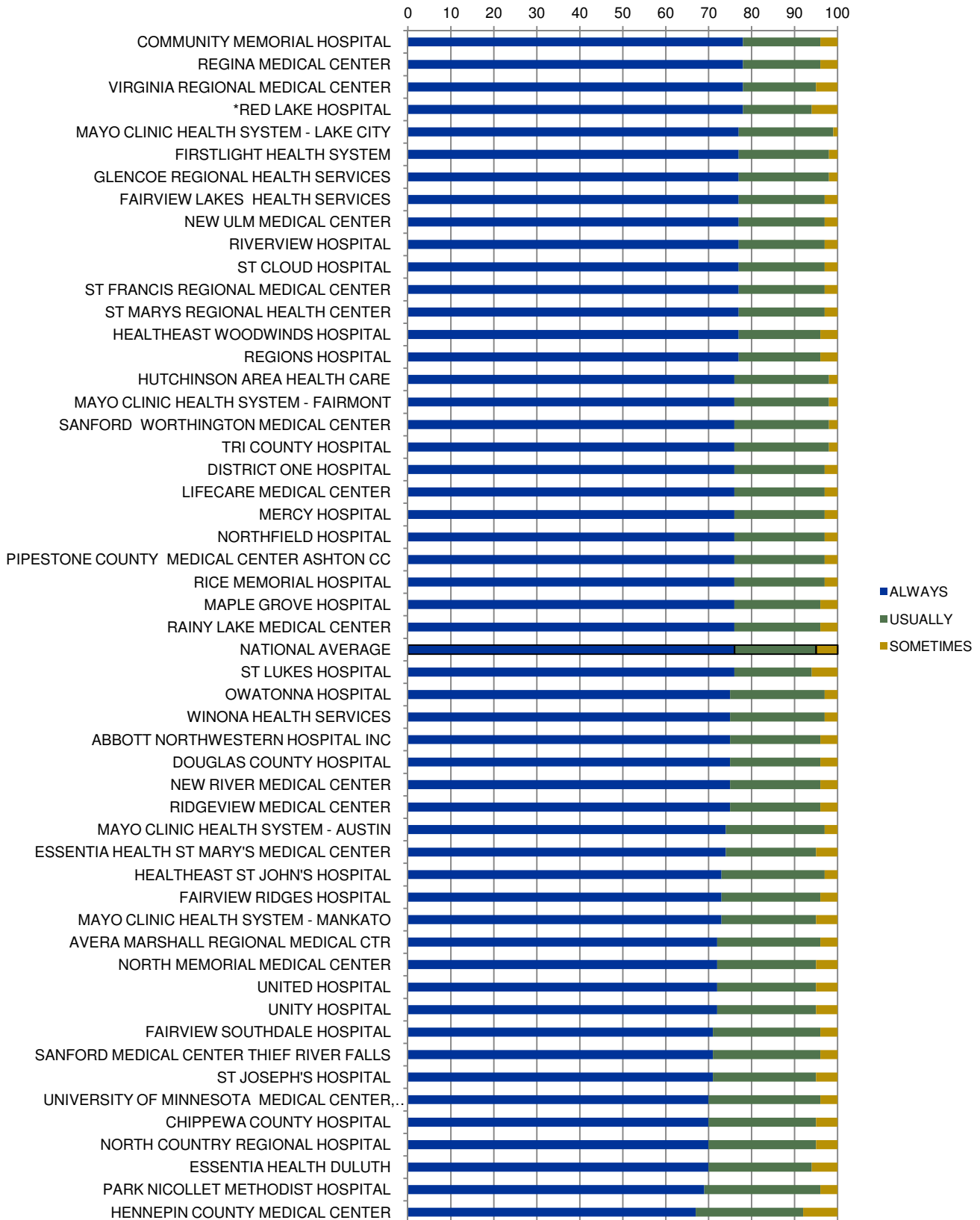
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Q1 2010 to Q4 2010: Hospitals with less than 25 cases
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Source: www.hospitalcompare.hhs.gov**



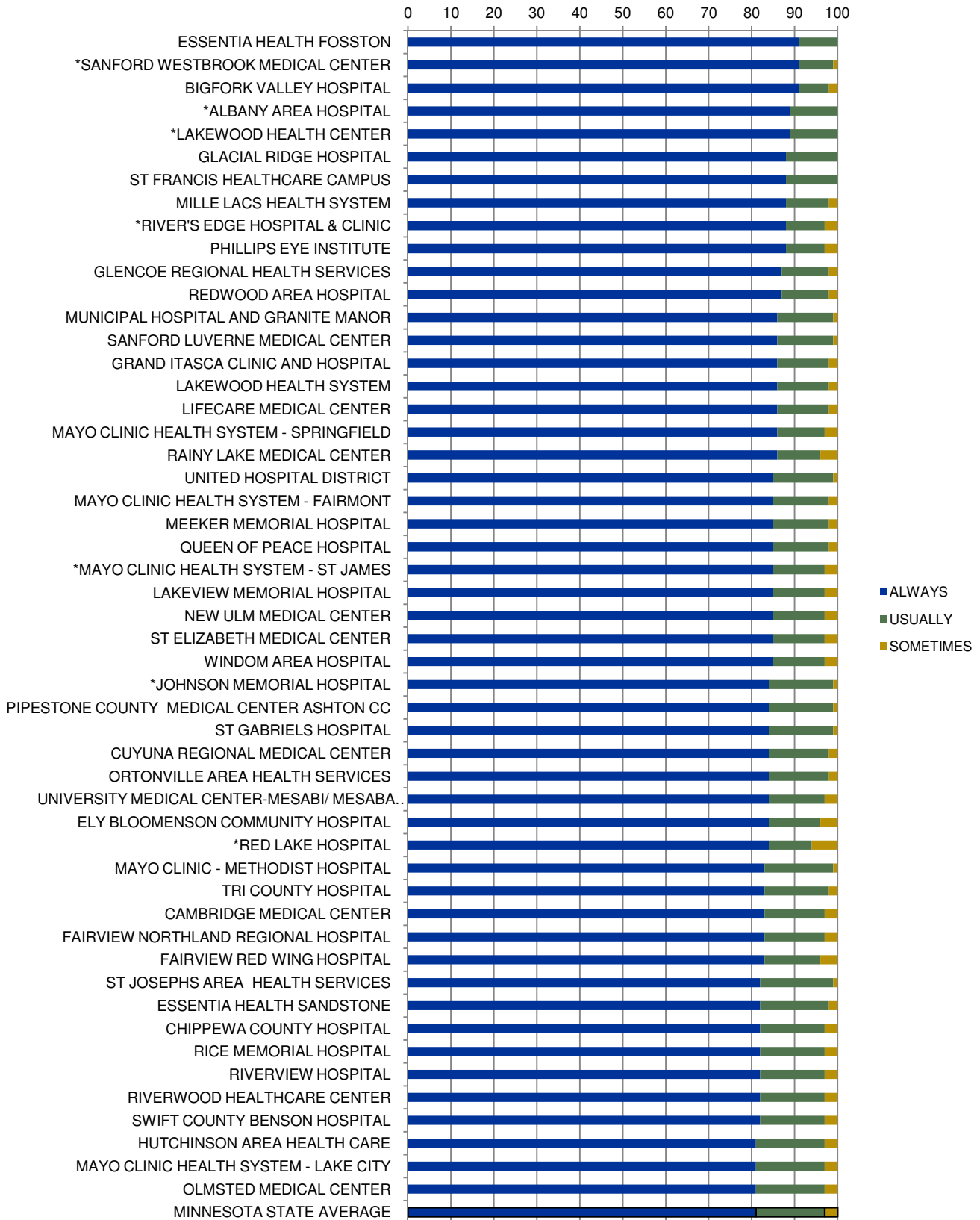
HCAHPS Rates: How often did nurses communicate well with patients
Q1 2010 to Q4 2010: At or above state average
Source: www.hospitalcompare.hhs.gov
***Fewer than 100 responses**



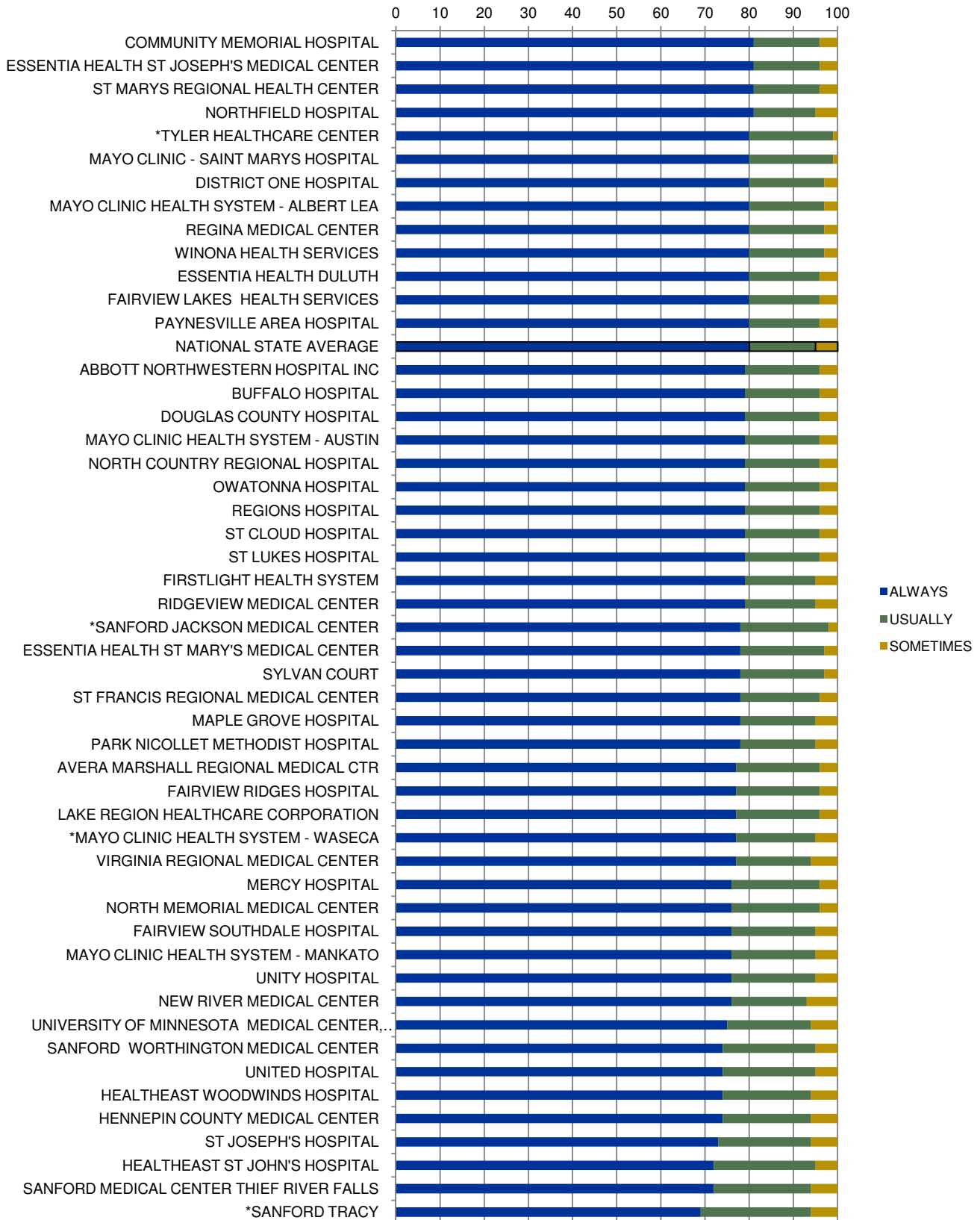
HCAHPS Rates: How often did nurses communicate well with patients
Q1 2010 to Q4 2010: Below state average
Source: www.hospitalcompare.hhs.gov
***Fewer than 100 responses**



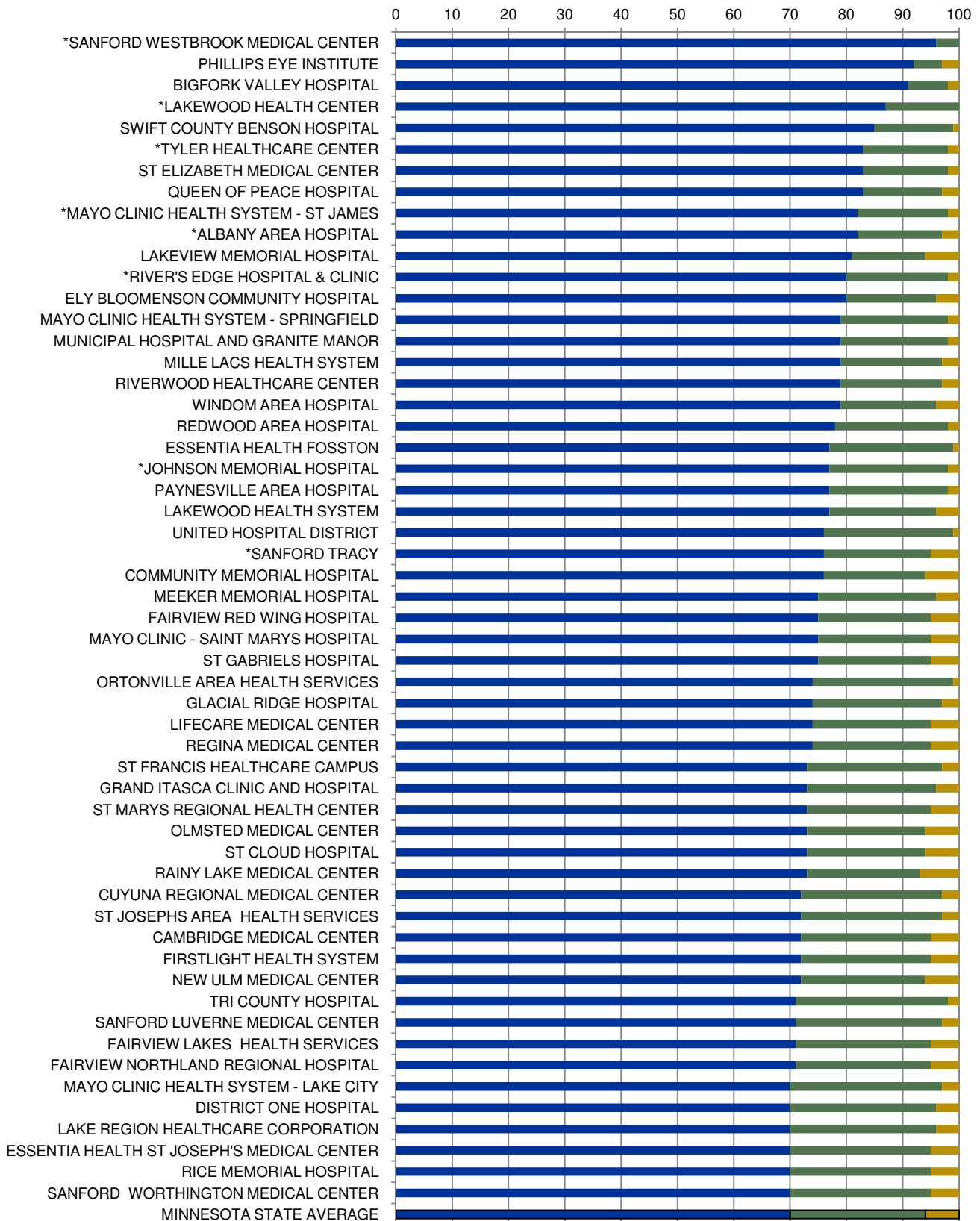
**HCAHPS Rates: How often did doctors communicate well with patients?
 Q1 2010 to Q4 2010: At or Above State Average
 Source: www.hospitalcompare.hhs.gov
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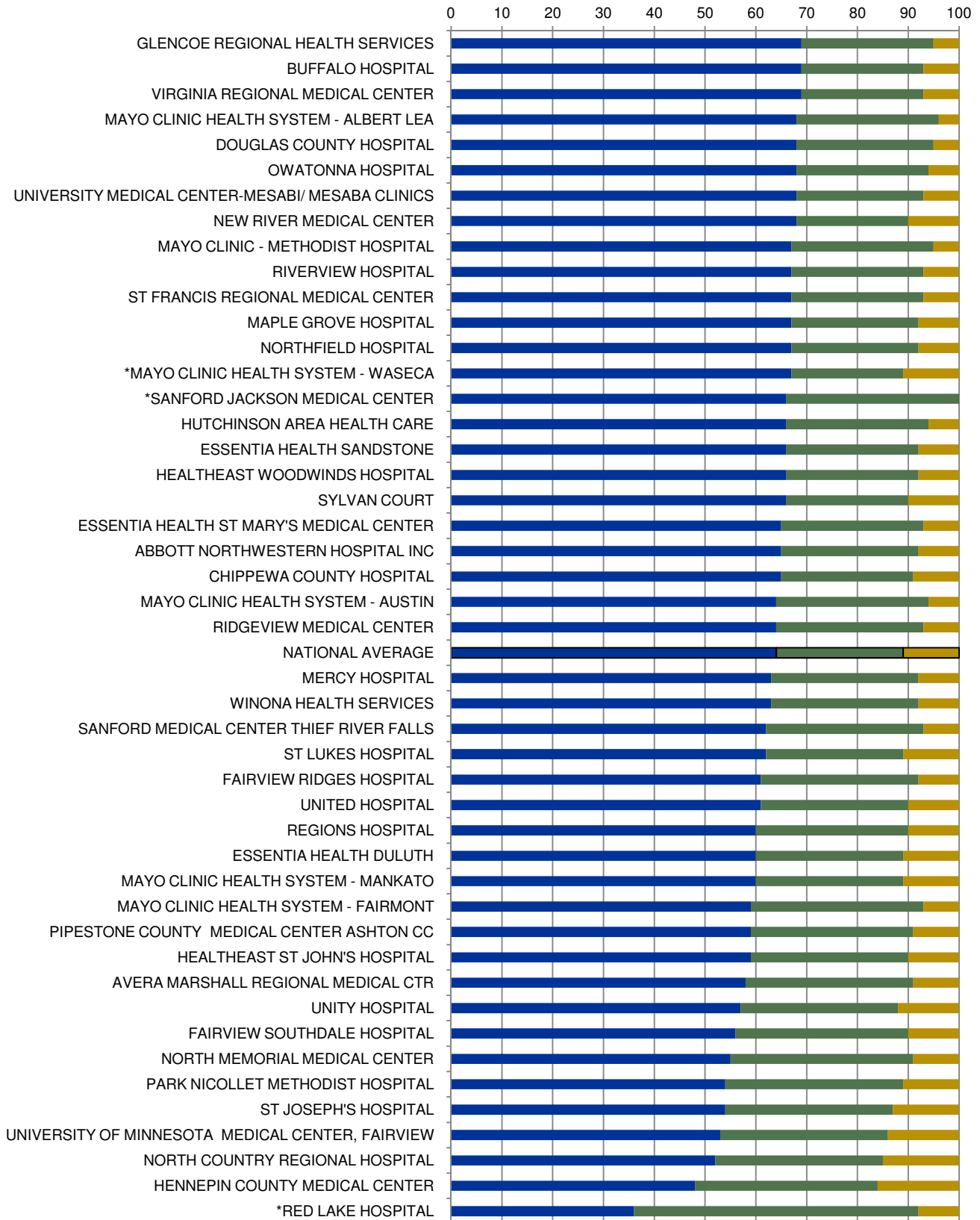
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Q1 2010 to Q4 2010: Below State Average
Source: www.hospitalcompare.hhs.gov
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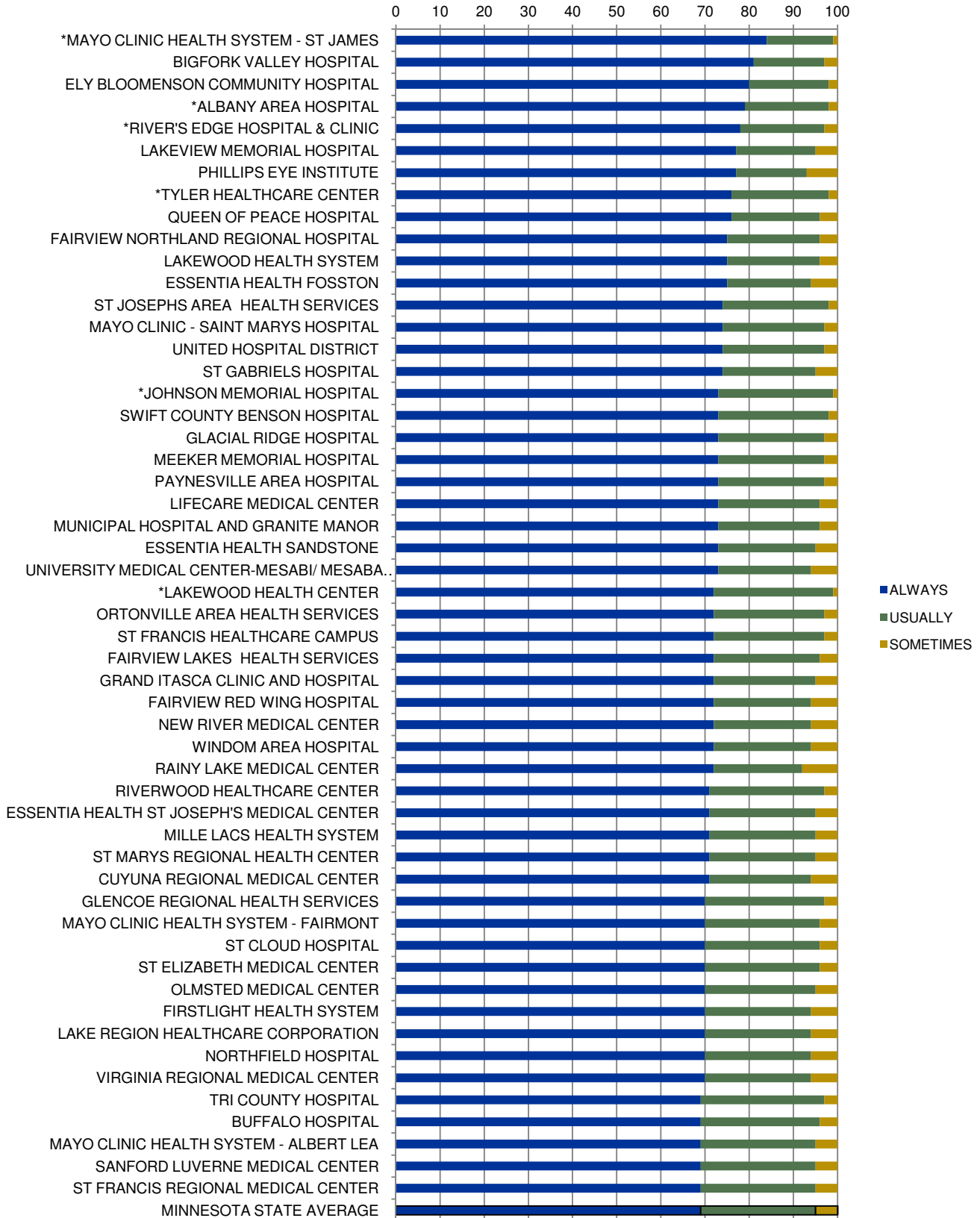
HCAHPS Rates: How often did patients receive help quickly from hospital staff?
Q1 2010 to Q4 2010: At or above state average
Source: www.hospitalcompare.hhs.gov
***Fewer than 100 responses**



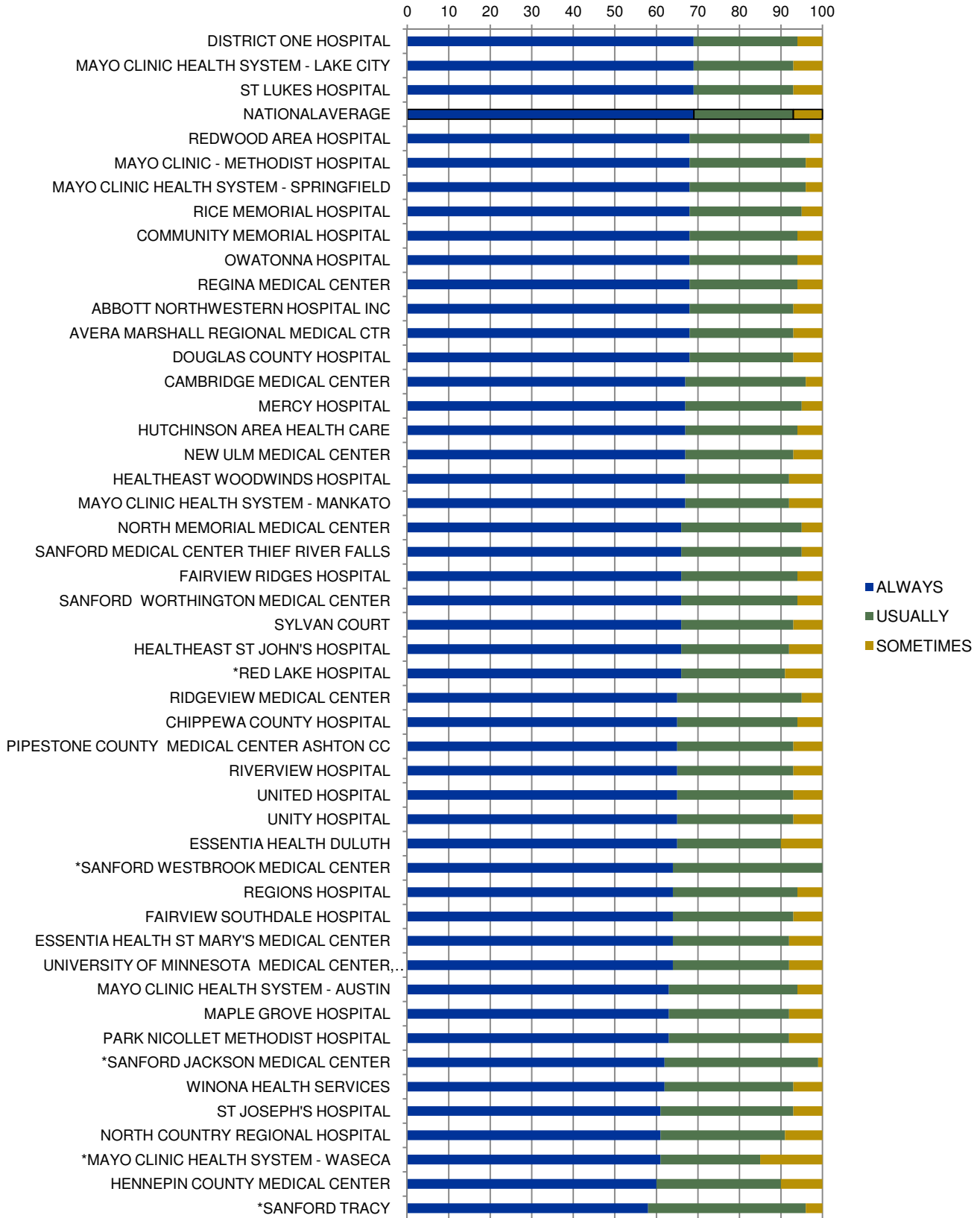
HCAHPS Rates: How often did patients receive help quickly from hospital staff?
Q1 2010 to Q4 2010: Below state average
Source: www.hospitalcompare.hhs.gov
***Fewer than 100 responses**



HCAHPS Rates: How often was patients pain well controlled?
Q1 2010 to Q4 2010: At or Above State Average
 Source: www.hospitalcompare.hhs.gov
 *Fewer than 100 responses



**HCAHPS Rates: How often was patients pain well controlled?
 Q1 2010 to Q4 2010: Below State Average
 Source: www.hospitalcompare.hhs.gov
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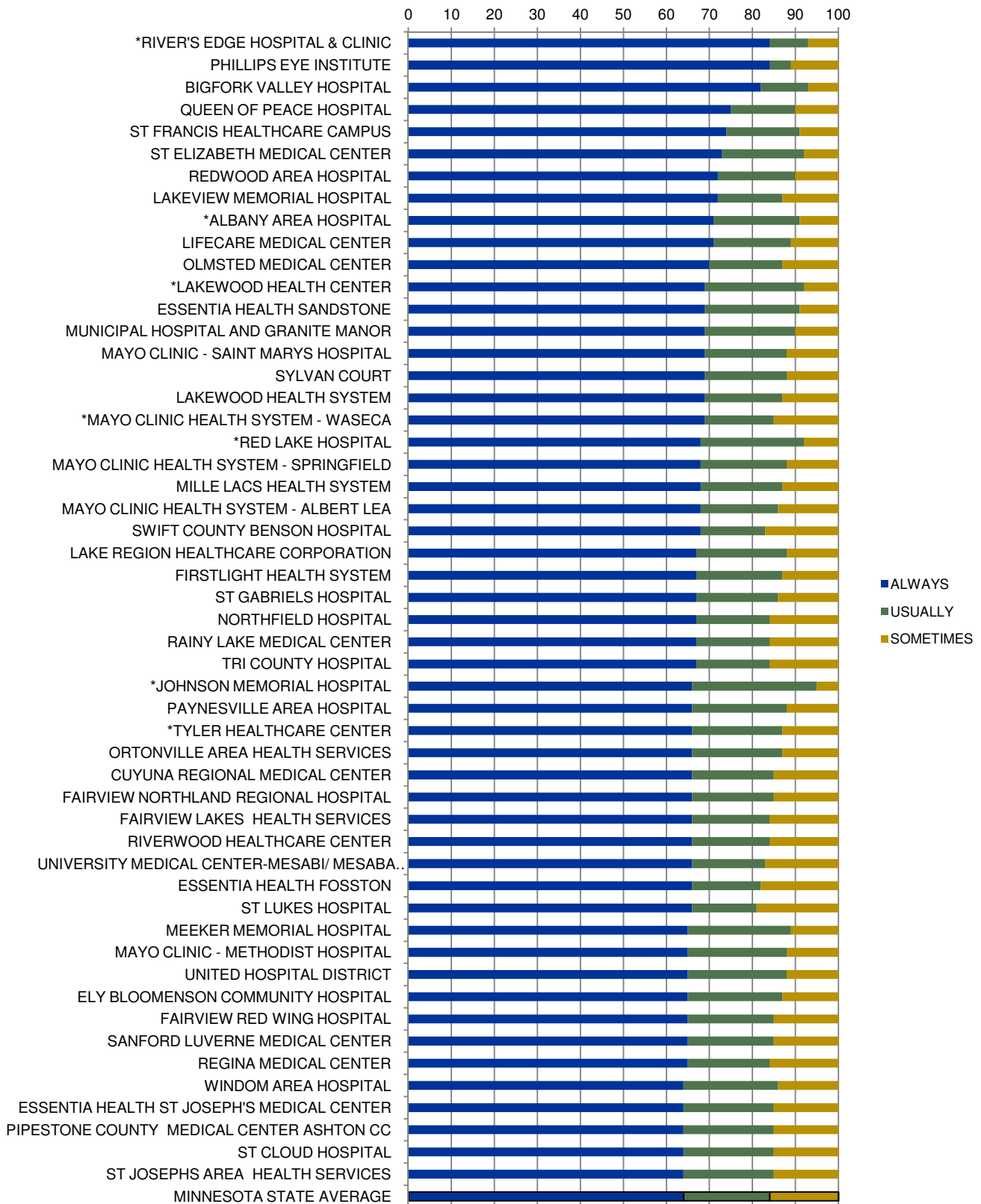


HCAHPS Rates: How often did staff explain about medicines before giving them to patients?

Q1 2010 to Q4 2010: At or Above State Average

Source: www.hospitalcompare.hhs.gov

*Fewer than 100 responses

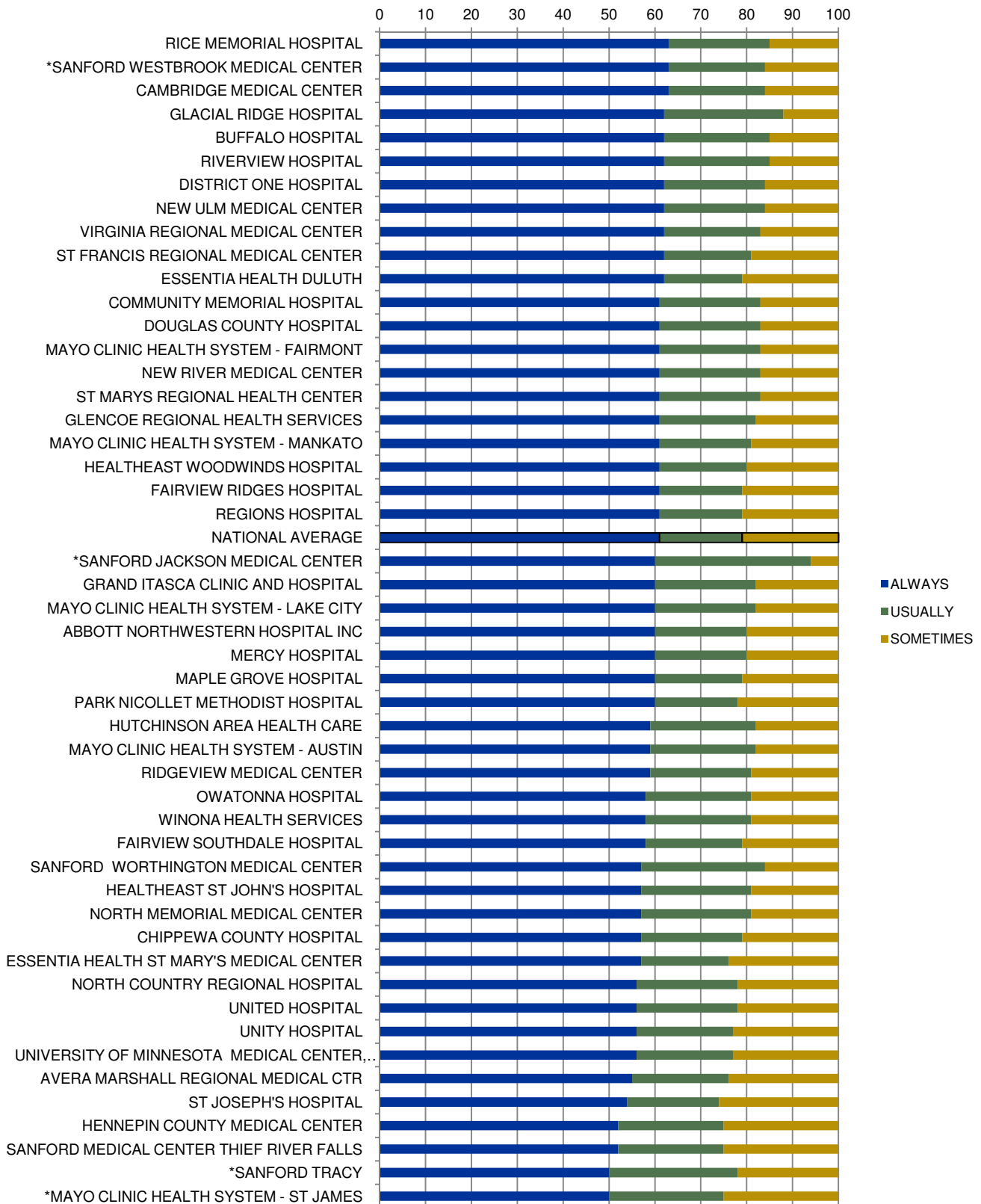


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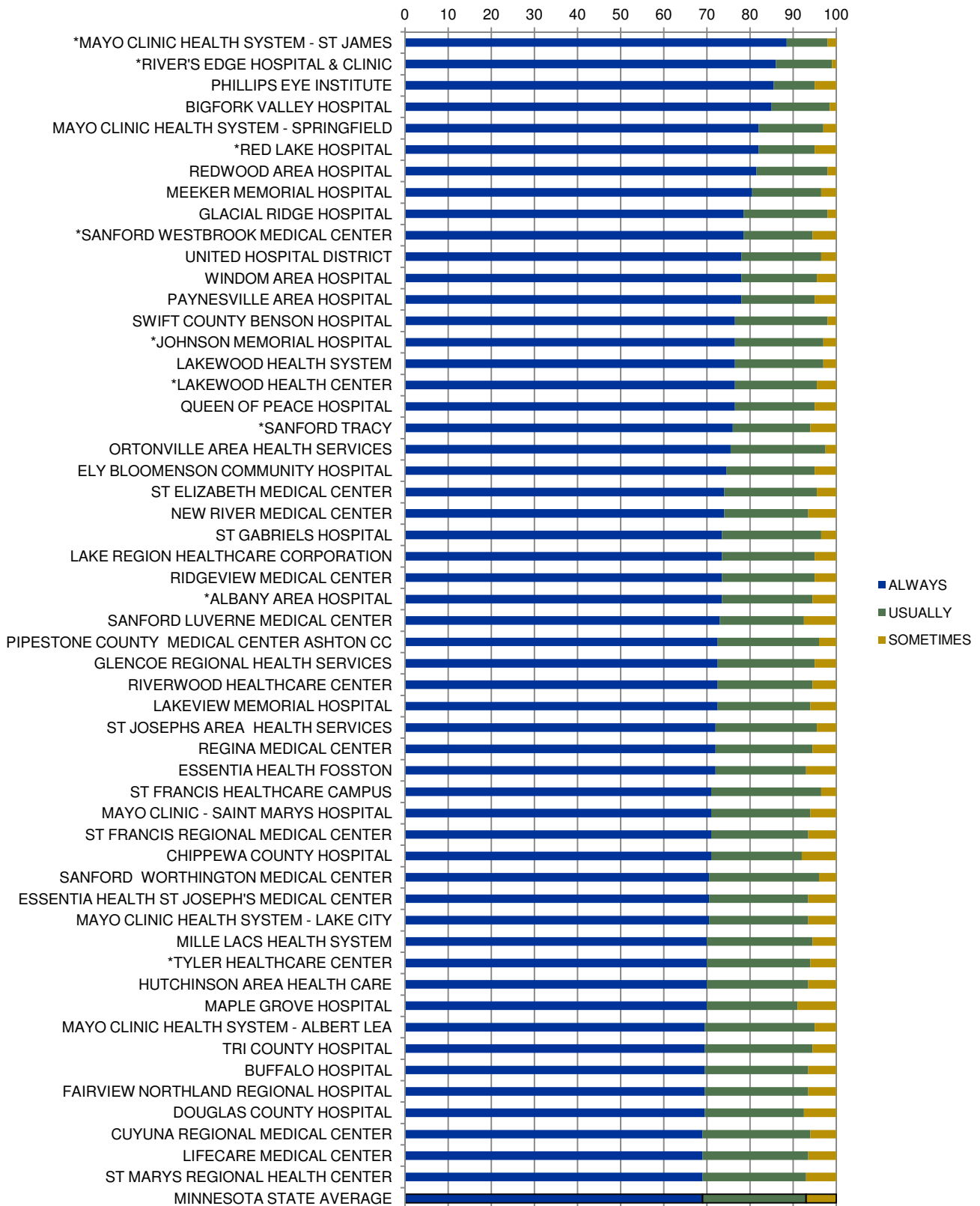
Q1 2010 to Q4 2010: Below State Average

Source: www.hospitalcompare.hhs.gov

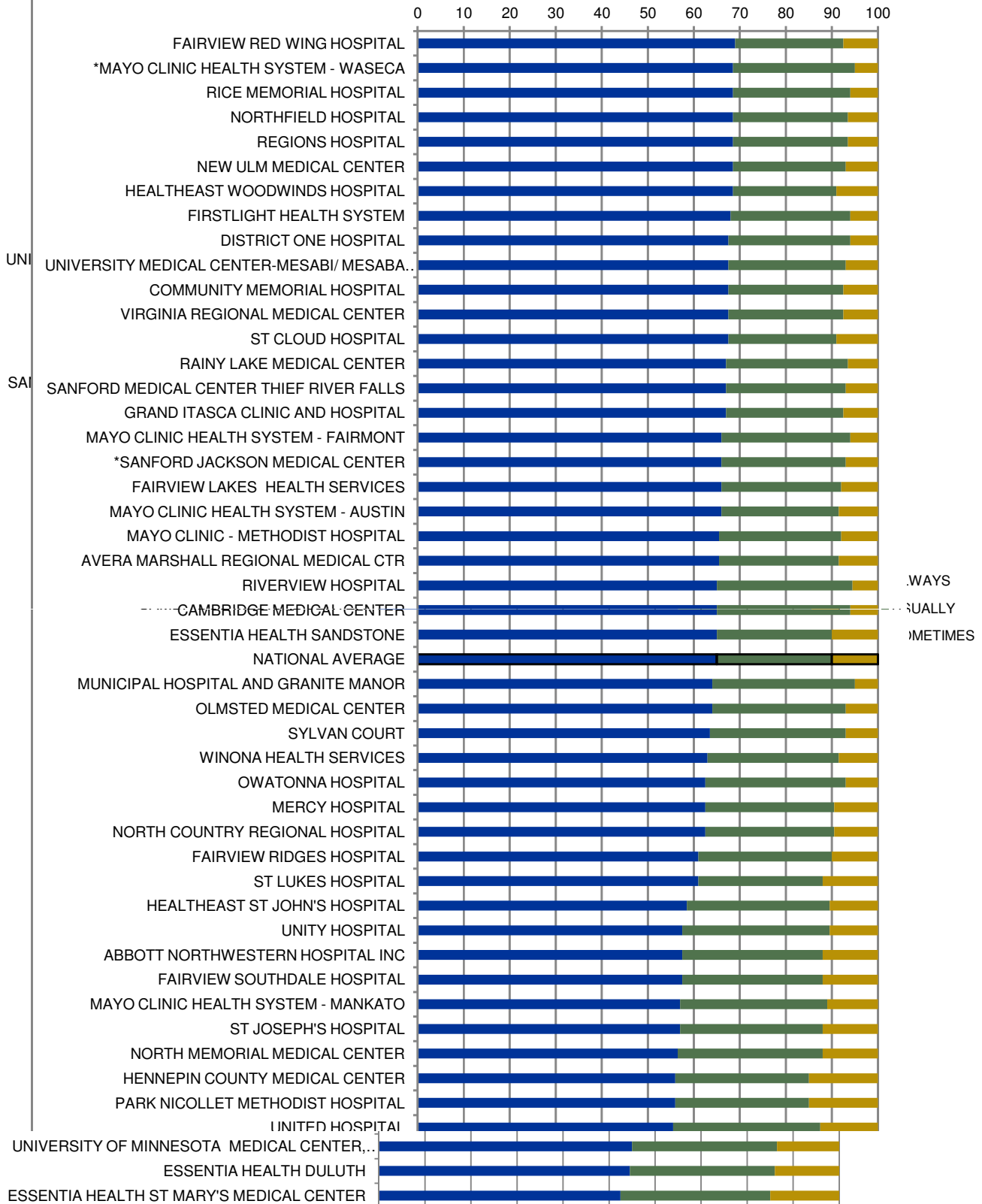
***Fewer than 100 responses**



HCAHPS Rates: How often were the patients rooms and bathrooms kept clean and how often was the area around patients rooms kept quiet at night?
Q1 2010 to Q4 2010: At or Above State Average
 Source: www.hospitalcompare.hhs.gov
 *Fewer than 100 responses



HCAHPS Rates: How often were the patients rooms and bathrooms kept clean and how often was the area around patients rooms kept quiet at night?
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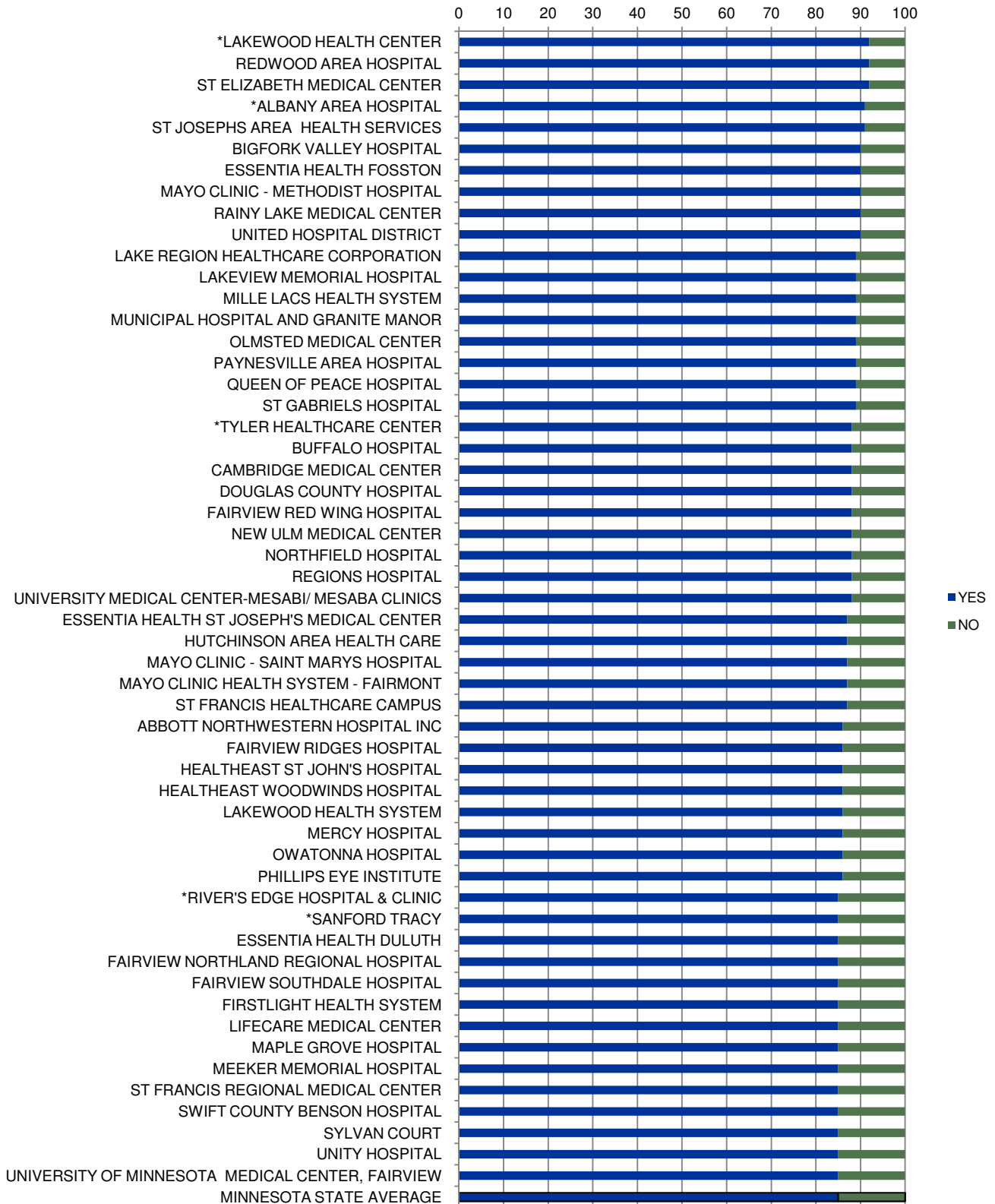


HCAHPS Rates: Were patients given information about what to do during their recovery at home?

Q1 2010 to Q4 2010: At or Above State Average

Source: www.hospitalcompare.hhs.gov

*Fewer than 100 responses

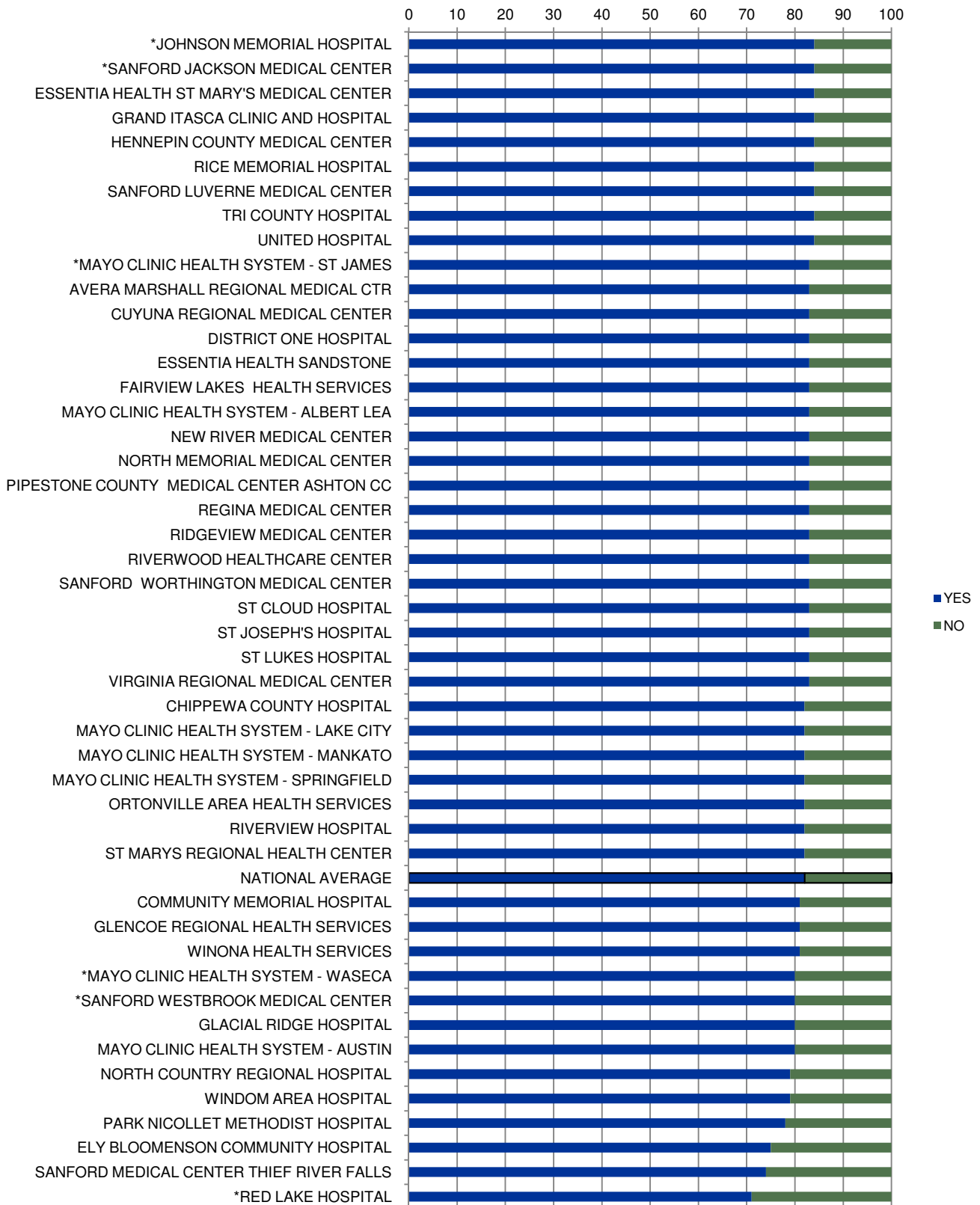


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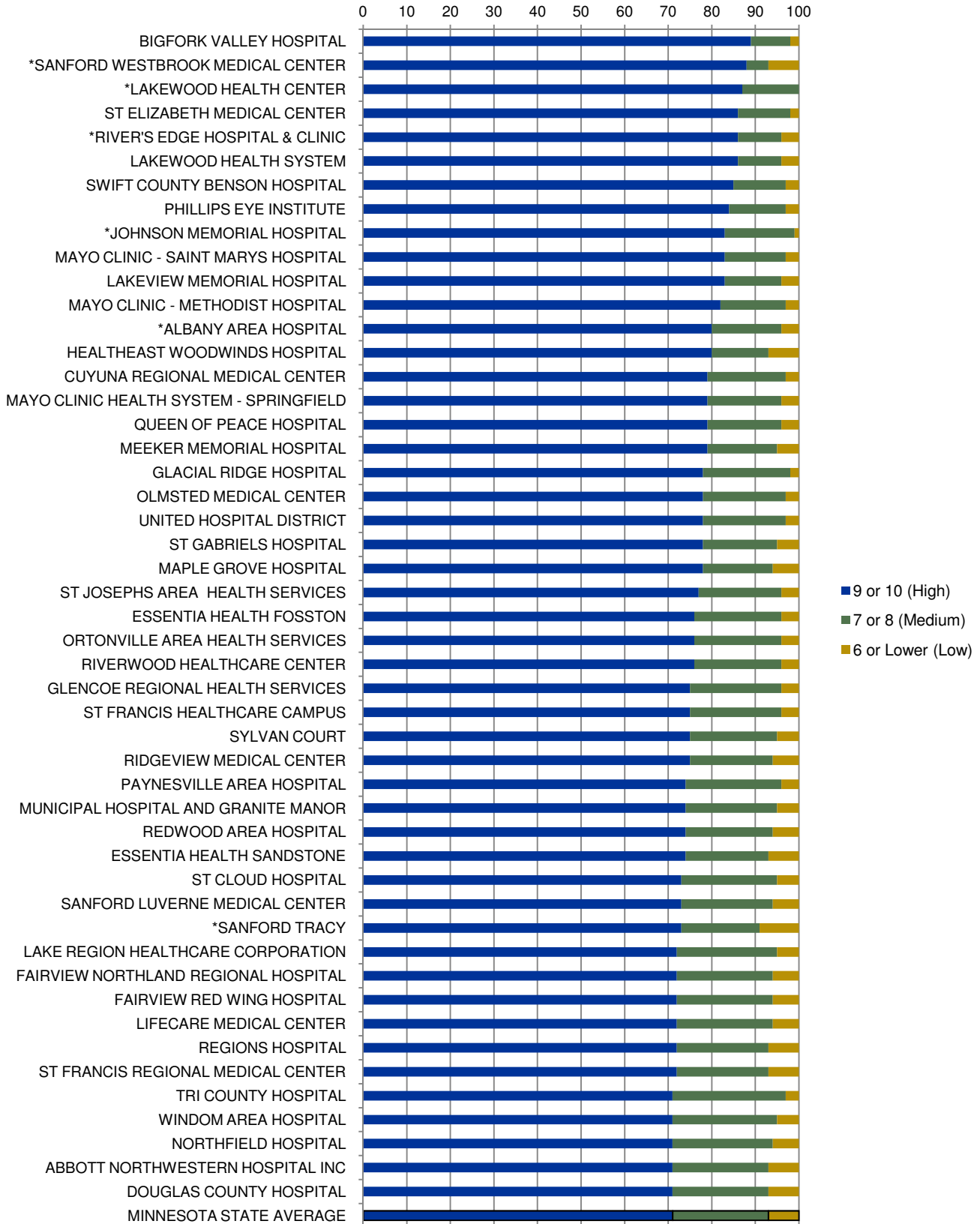
Q1 2010 to Q4 2010: BelowState Average

Source: www.hospitalcompare.hhs.gov

***Fewer than 100 responses**



**HCAHPS Rates: How do patients rate the hospital overall?
 Q1 2010 to Q4 2010: At or Above State Average
 Source: www.hospitalcompare.hhs.gov
 *Fewer than 100 responses**



HCAHPS Rates: How do patients rate the hospital overall?
Q1 2010 to Q4 2010: Below State Average
Source: www.hospitalcompare.hhs.gov
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