

Resident and Patient Safety Outcomes Congress

May 11, 2011

Minnesota Landscape
Arboretum



Stratis Health

- Independent, nonprofit, community-based Minnesota organization
- Celebrating 40 years of quality improvement in 2011!
- Mission: Leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities



Goals of the Day

- Discuss state and national initiatives that may affect nursing home/hospital quality improvement and safety
- Use lessons learned and best-practices from nursing homes/hospitals that applied quality improvement and culture change strategies to improve the lives of those they serve
- Describe how eHealth can help strengthen local health care organizations and systems and support improved care delivery in the future

Today's Agenda

- Welcome and introductions
- Keynote address
- Breakout session #1
 - Pressure Ulcer Reduction
 - Improving Organizational Patient Safety Culture
- Networking lunch
- Breakout session #2
 - Reducing Personal Alarm Use
 - Improving Surgical Care
- Closing plenary
- Collaborative recognition



Goals of the Collaborative

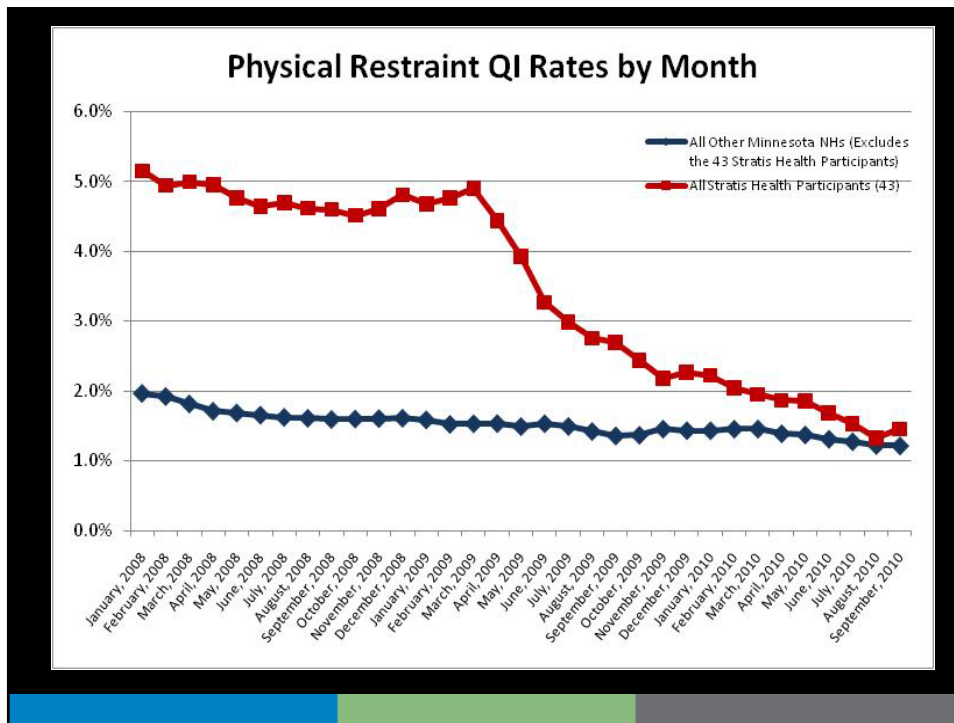
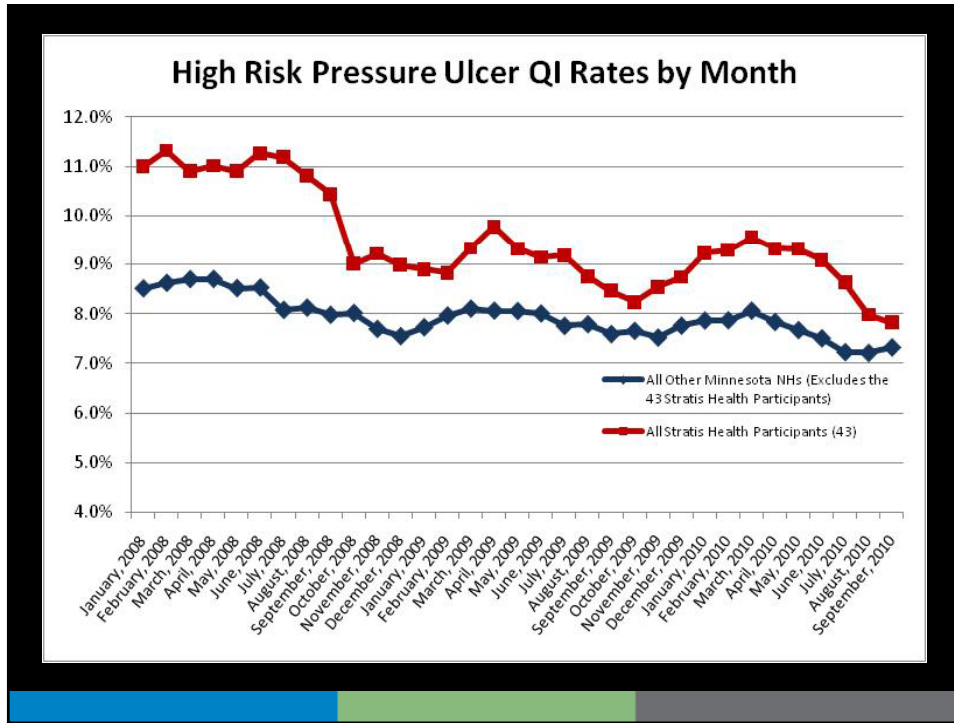
- Provide a forum for nursing home and hospital staff to learn, network, and achieve improvement through collaboration
- Improve the quality and safety of care provided to residents and patients

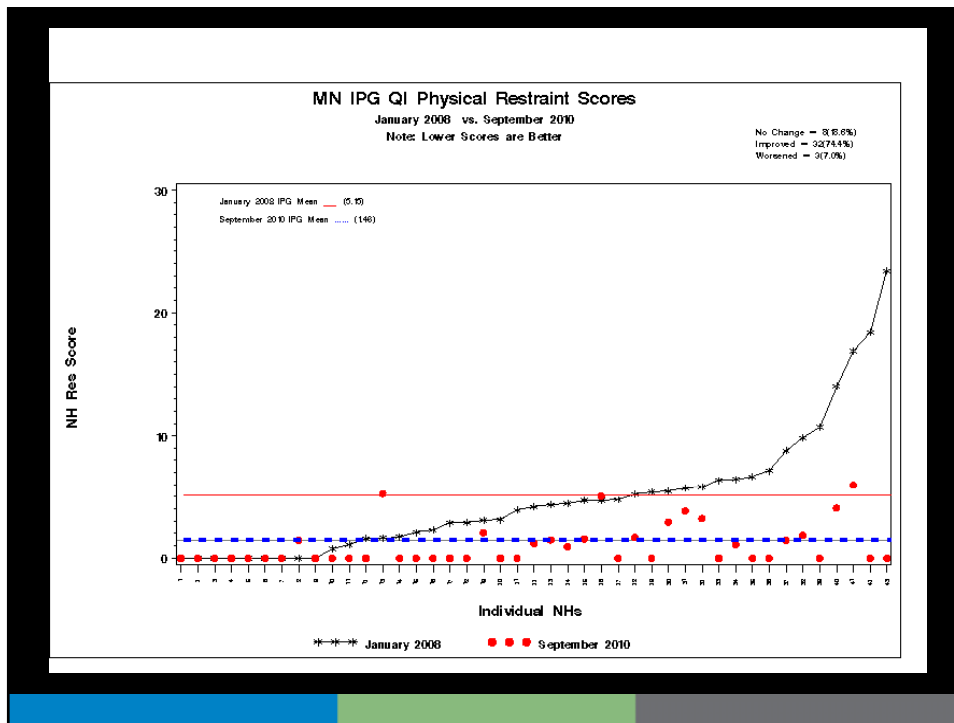
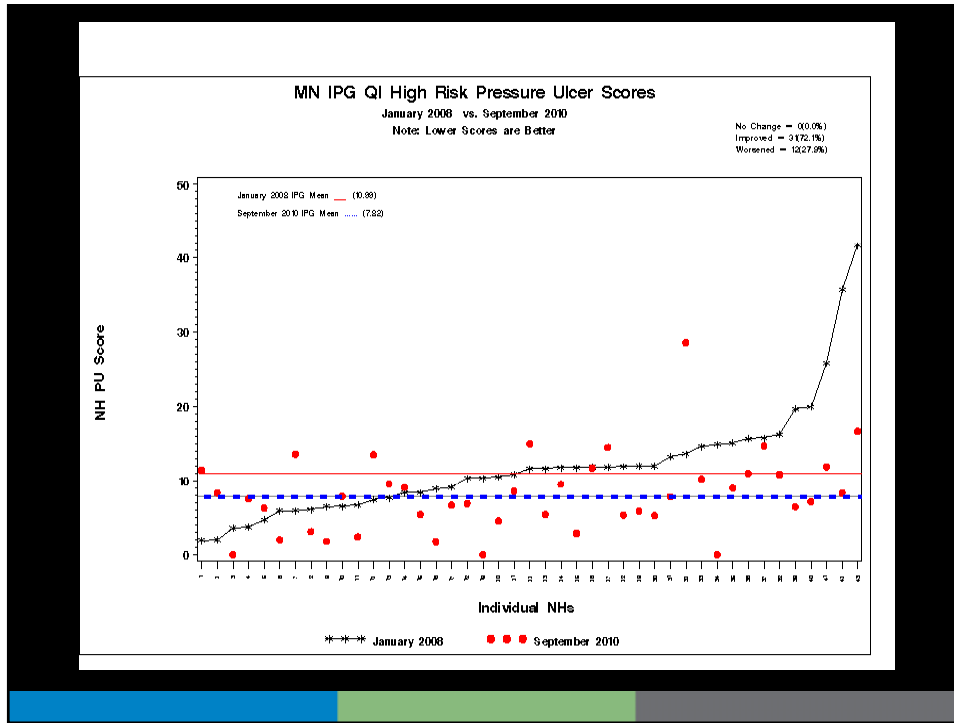


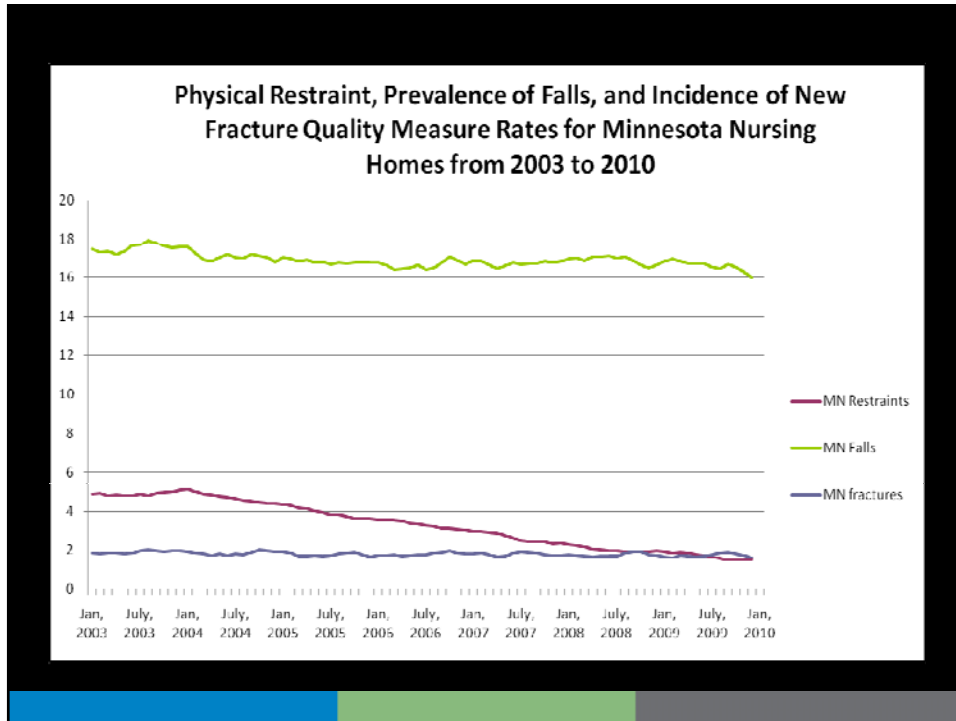
Collaborative Participants

- 43 Nursing Homes
 - Focus on reducing pressure ulcers and/or physical restraints
- 27 Hospitals
 - 9 Surgical Care Improvement Project
 - 2 Focus on reducing incidence of hospital-acquired MRSA
 - 16 Focus on reducing pressure ulcers









Hospital Patient Safety

Surgical Care Improvement Project

– Surgical care (8 SCIP measures/1 HF)

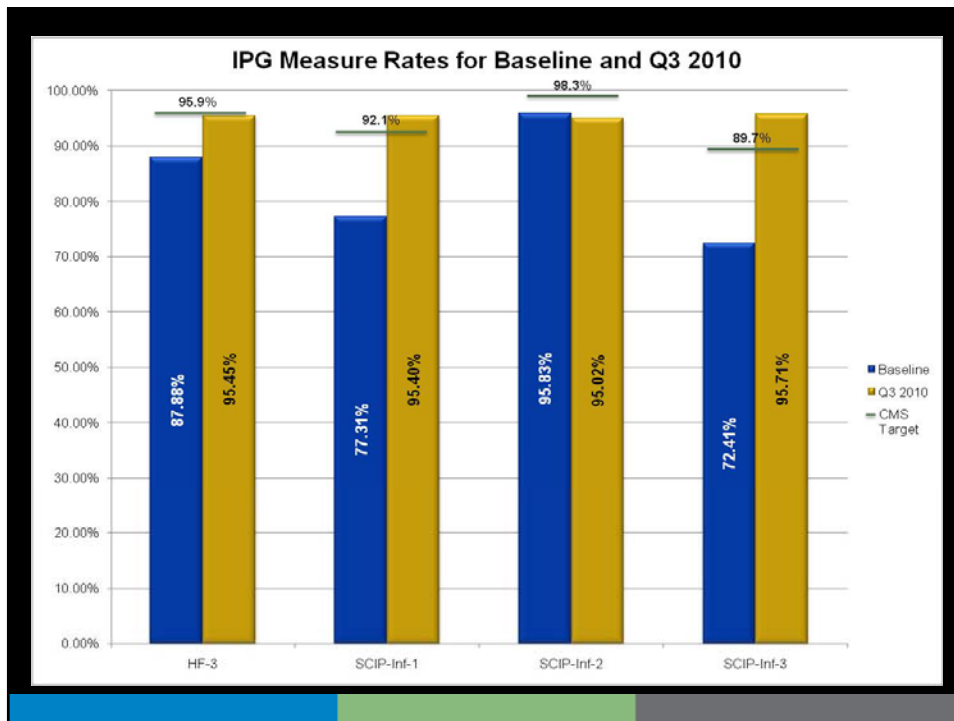
– Successful Strategies:

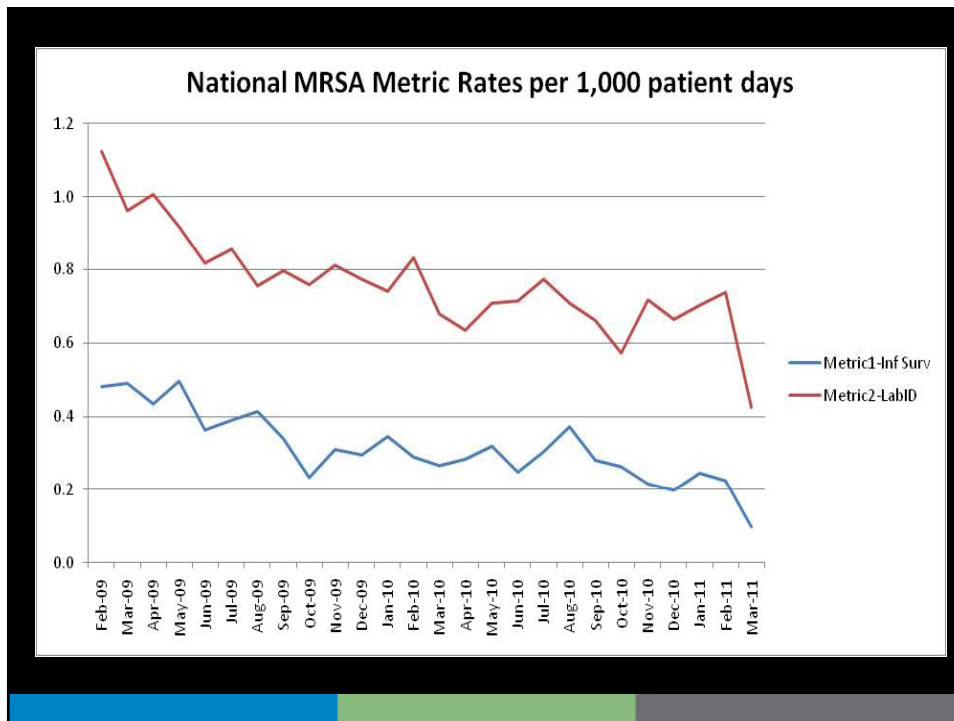
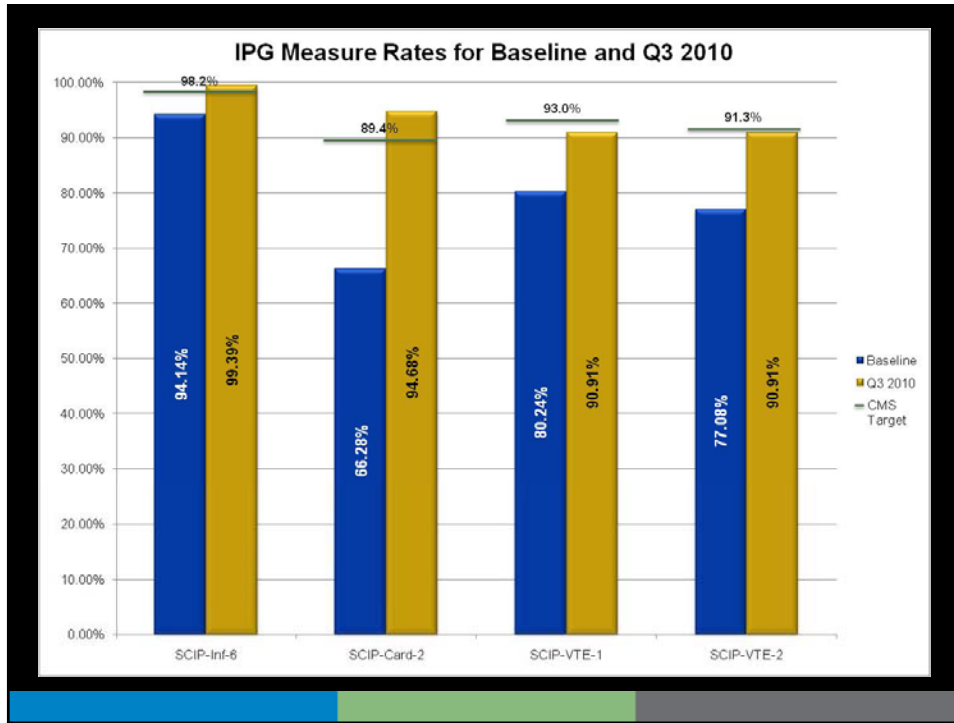
- Interdisciplinary surgical care team
- Standardized order sets and protocols
- Include all staff members who affect measures
 - Anesthesia, OR staff, med-surg staff, abstractors
- Concurrent abstraction and review
- Root cause analysis
- Report transparency
- Culture of safety



Patient Safety, continued

- MRSA
 - Improve infection and transmission rates
 - Support hospitals report in CDC’s National Healthcare Safety Network data repository
 - Emphasis on team training and culture change
 - Successful strategies





Getting to know today's participants



Exercise

At your table:

- Introduce yourself and where you work
- Identity three to five nonwork-related interests you have in common with everyone at your table
- One person should take notes and be ready to share the list



Stratis Health is a nonprofit organization that leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities.



Prepared by Stratis Health, the Medicare Quality Improvement Organization for Minnesota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 9SOW-MN-6.2-11-118 051111