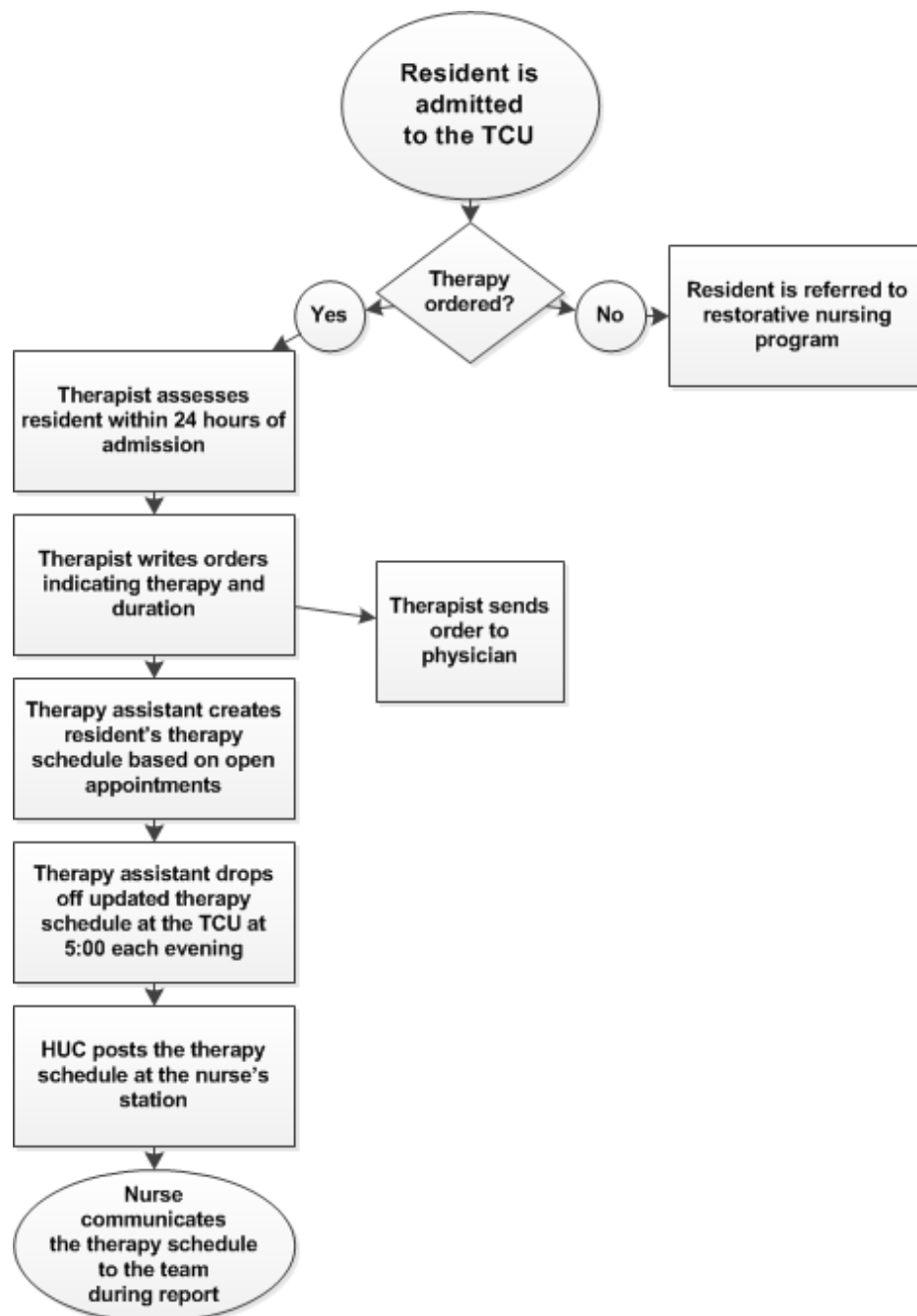


Step 4.2 – Identify All Factors

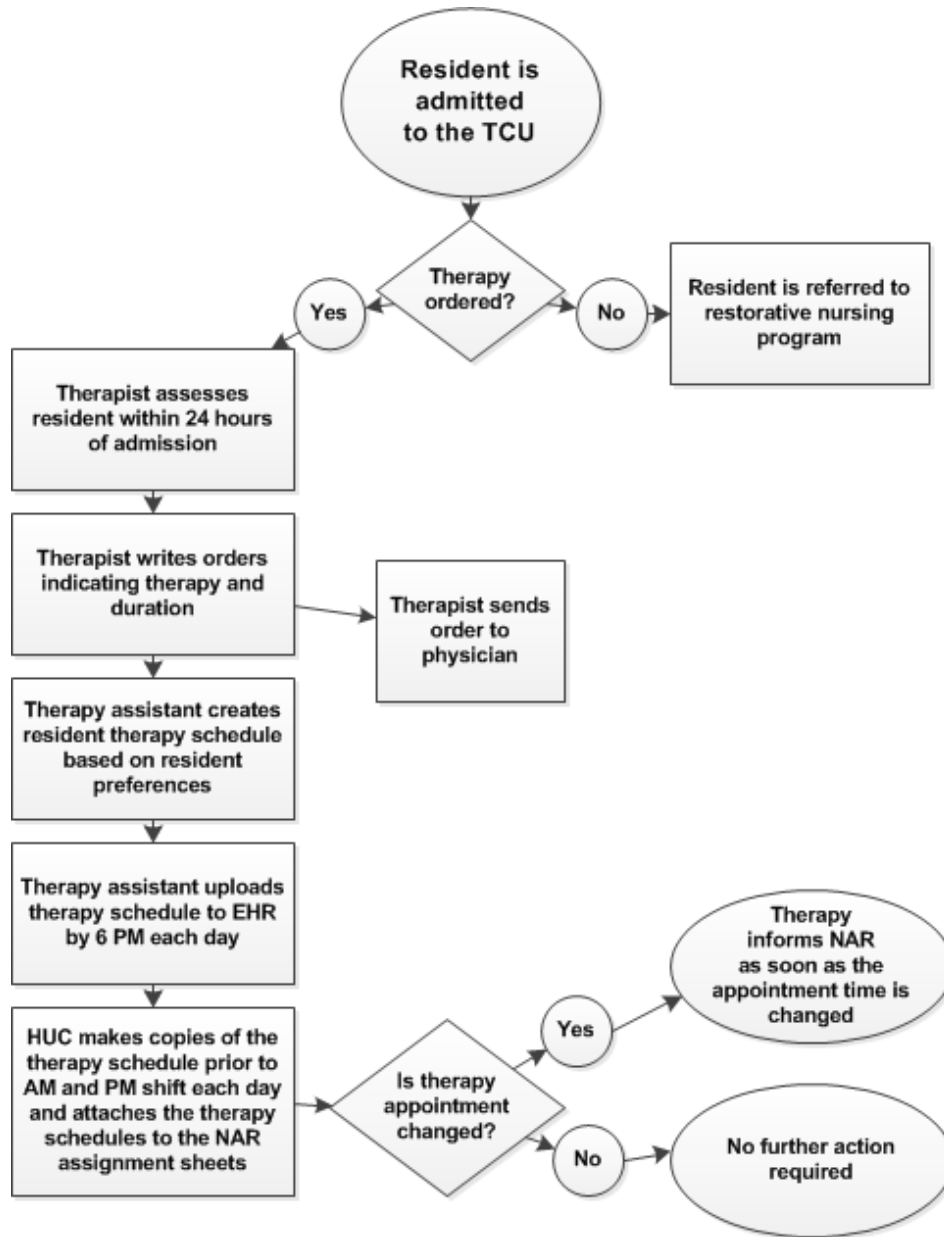
Flowcharting Examples

These flowchart examples depict current and future therapy appointment scheduling processes using the case study. Refer to Case Study 1.2. For instructions on how to flowchart, refer to 4.1 Flowcharting Instructions.

Current Process: “How It Works Now”



Future Process: “How Improved Process Will Work”



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