Health Information Exchange

Presenters

Anne Dobbins, RN
Operations Director
Minnesota Health Information Exchange (MN HIE)

Cheryl M. Stephens, PhD
President and CEO
Community Health Information Collaborative (CHIC)

Margret Amatayakul, MBA, RHIA, CHPS, CPHIT, CPEHR, FHIMSS
President, Margret\'A Consulting, LLC
Consultant to Stratis Health HIT Services Center
Stratis Health

Stratis Health is a non-profit organization that leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities.

Under federal contract, Stratis Health serves as Minnesota’s Medicare Quality Improvement Organization (QIO).

Stratis Health is also involved in other state and national projects funded through government contracts, foundation and corporate grants, and health systems.

www.stratishealth.org

Topic Objectives

• Participants will:
  – Describe the purpose of HIE, types of HIE organizations, and the nature of the HIE services being provided
  – Learn about HIE activities in Minnesota in order to evaluate opportunities for participation
  – Learn how participation in HIE organizations may enhance your facility’s ability to participate in various incentive programs for HIT adoption.
  – Discuss how local/regional HIE organizations relate to NHIN activities
Introduction to HIE and HIO

- HIE is seamless exchange of health information in support of:
  - improved care delivery
  - preventative and population health
  - efficiencies for healthcare delivery
  - consumer empowerment
- HIO refers to the organization:
  - With specific agreements for secure exchange of health information
  - among parties who conform to a model, agreement, or ultimately a certification process for use of a network.
- Nationwide Health Information Network (NHIN) is a network of networks concept for HIE across the country

<table>
<thead>
<tr>
<th>Health Information Exchange (HIE)</th>
<th>Health Information Organization (HIO)</th>
<th>Regional Health Information Organization (RHIO)</th>
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<tr>
<td>The electronic movement of health-related information among organizations according to nationally recognized standards.</td>
<td>An organization that oversees and governs the exchange of health-related information among organizations according to nationally recognized standards.</td>
<td>An HIO that brings together health care stakeholders within a defined geographic area and governs HIE among them for the purpose of improving health and care in that community.</td>
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State HIE Progress: 2008

Source: Online at http://www.slhie.org/
### eHI Stages of HIE Development

<table>
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<tr>
<th>Stage</th>
<th>Description</th>
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<td>Stage 1</td>
<td>Recognition of the need for health information exchange among multiple stakeholders in your state, region or community. (Public declaration by a coalition or political leader)</td>
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<td>Stage 2</td>
<td>Getting organized; defining shared vision, goals, and objectives; identifying funding sources, setting up legal and governance structures. (Multiple, inclusive meetings to address needs and frameworks)</td>
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<td>Stage 3</td>
<td>Transferring vision, goals and objectives to tactics and business plan; defining your needs and requirements; securing funding. (Funded organizational efforts under sponsorship)</td>
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<td>Stage 4</td>
<td>Well under way with implementation –technical, financial and legal. (Pilot project or implementation with multiyear budget identified and tagged for a specific need)</td>
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<td>Stage 5</td>
<td>Fully operational health information organization; transmitting data that is being used by healthcare stakeholders.</td>
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<tr>
<td>Stage 6</td>
<td>Fully operational health information organization; transmitting data that is being used by healthcare stakeholders and have a sustainable business model.</td>
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<td>Stage 7</td>
<td>Demonstration of expansion of organization to encompass a broader coalition of stakeholders than present in the initial operational model.</td>
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### HIE Organization Services

**HIO Services**

- Directory PID RLS
- IdM Security
- Consent Mgt

**Integrated Delivery Network**
HIE Architectures: Vaulted

NHIN
Goals for NHIN

- Provide robust gateway and single data use agreement to securely exchange health information
- Support meaningful use for incentives under federal economic stimulus law
- Aid in care coordination between private and governmental providers
- Ensure reliable and secure health information exchange
- Deliver fast and accurate communication of health information
- Provide common set of standards and protocols, eliminating need to create duplicative “home-grown” solutions
- Reduce medical errors, unnecessary and costly tests
- Aid response to public health emergencies
- Reduce time for processing claims
- Reduce costs
- Speed diagnosis
- Faster benefits decisions
- Empower citizens

NHIN Functionality
What is MN HIE?
- State-wide secure network and record locator service
- Designed to share clinical and administrative information among healthcare providers in Minnesota and bordering states
- Not for profit public/private partnership

Purpose
Improve the health of all Minnesotans through more informed decision-making by the provider and patient at the point of care

Goals
- Support interoperability across Minnesota
- Enhance safety, quality and reduce healthcare costs

Patient Controlled
- Consent at each visit
- Ability to opt-out of clinical information exchange
MN HIE Approach

- Patient Controlled and Patient Centered
- Provides Connectivity for all Health Care Organizations
- Meets Providers ‘where they are’
- Provides aggregated patient specific data
- Allows Single Sign On (SSO) and Patient Context to many applications or connections
- Federated Environment
- Centralized Secure Patient Directory (SPD)
- Centralized Record Locator Service
- Role Based Security

We meet Providers ‘where they are’

Getting to Meaningful Use is a Journey
  View data from other providers
  Exchange data with other providers
  Integrate data from other providers into system

Three ways to access Administrative and Clinical data via MN HIE:

1. Stand-alone Web Browser
2. Embedded into an Electronic Medical Record
3. Interoperable Transactions

Providers may use more than one method to access MN HIE

One Pricing model regardless of access method
Clinical Workflows

- **Clinical View**
  - Aggregated data from multiple sources
  - Gives ‘snapshot’ of patient’s clinical status

- **Interoperable Exchange of Data**
  - Clinical Care Documents
  - Provides in-depth information from one provider
    - Episode of Care
    - Data from defined time period, one EHR
  - Useful in transition of care, referral situations

Capabilities

**Current**
- Secure Patient Directory (SPD) with Record Locator Service (RLS)
  - 4.2 million patients
- Consent Management
- Opt-Out Capabilities
- Medication History
- Eligibility
- Immunizations
- Lab History
- Clinical Care Documents

**Future**
- e-Prescribing (Fall 2010)
- Roadmap to Meaningful Use
### Roadmap to Meaningful Use

**Stage 1**  
*2011*

- Medication History
- Lab History
- Continuity of Care Document Exchange
- Eligibility
- Immunization History and Submission Capability
- ePrescribing
- Radiology History
- Allergies and Alerts Exchange
- Problem List Exchange
- Procedure List Exchange
- Public Health Reporting
- Discharge Summaries Exchange
- Quality of Care Reporting

**Stage 2**  
*2013*

- Document Push Capability
- Lab Ordering and Results Delivery
- Radiology Ordering and Results Delivery
- Establish State-wide Provider Directory
- Clinical Messaging
- Secure Email
- Exchange other Text Documents
- Additional Diagnostic Test History
- Manage Consumer Preferences
- Specialty Reporting to Device and Disease Registries

**Stage 3**  
*2015*

- Connectivity to the National Health Information Network
- Multi-media support (exchange of images)
- Medical Device Interoperability
- Additional Quality of Care Reporting
- Connection to Trauma, Traumatic Brain Injury and Spinal Cord Registries
- Support for Advanced Directives
- Home Monitoring Interoperability

Meaningful Use Requirements will change as regulations are further defined.  * Additional charges may apply.
**MN HIE Experience**

- **Value Proposition**
  - ‘One Stop Shop’ for Clinical and Administrative Information
  - Subscription model (No transaction fees)
  - Reduced risk of clinical errors
  - Quicker access to relevant clinical information
  - Increased Patient Satisfaction
  - Eventual reduction in staff time and effort (i.e. Public Health Reporting)

- **Feedback from MN HIE Users**
  - Intuitive to Use
  - Valuable Data – would miss it if taken away

**Why Now?**

- 2011 is next year

- Meaningful Use Stage 1 is close to finalization – MN HIE services will meet exchange requirements

- Ability to view patient specific data from different clinical sources

- MN HIE provides neutral access to data – regardless of what EHR you have (or don’t have)

- You can start now – do not need to wait until you have an EHR

- You can use MN HIE to exchange information with referrals or when your patients are outside your care system
What You Need to Do

- Educate yourself on Meaningful Use requirements
  - Final criteria is expected from the Office of the National Coordinator (ONC) by end of June
  - Current version in draft form will likely not change significantly

- Perform an internal assessment of business / technology needs
  - Key Health Alliance is excellent resource for assistance (Regional Extension Center for Minnesota Community)
  - Create a high-level plan to satisfy meaningful use requirements

- Contact a Health Information Organization (HIO)
  - Understand current exchange services available
  - Explore options and timing for connecting to HIO network
  - Review meaningful use ‘exchange’ requirements and HIO delivery roadmap
  - Determine cost of services (include in your 2011 budget process)

Questions?

For Further Information Contact:

Michael Ubl
MN HIE Executive Director
michael.ubl@mnhie.org
952-967-6740

Anne Dobbins R.N.
MN HIE Operations Director
annedobbins@mnhie.org
651-747-7867

www.mnhie.org
info@mnhie.org
CHIC is a nonprofit collaborative of hospitals, clinics, long-term care facilities, tribal health organizations, higher education institutions and public health departments in Northeastern Minnesota. CHIC leverages information technology and collaborative relationships to help members improve care and save precious healthcare dollars through the following programs.

**HIE-Bridge™: Connecting for Meaningful Use**

Presented by Cheryl M. Stephens, PhD President and CEO Community Health Information Collaborative Duluth, MN

**Community Health Information Collaborative**

Our mission is to provide regional access and utilization of health care information through collaboration.

**CHIC: Building bridges to quality healthcare.**

CHIC serves as the Administrative Regional Healthcare Preparedness Coordinator for 16 hospitals in seven counties in northeastern Minnesota. Coordination includes medical services, mental health services and volunteer recruitment that would be required in an emergency.

CHIC’s efforts were recognized in July 2008 by a National Congress on Health Systems Readiness, hosted jointly by the American Medical Association and the Centers for Disease Control and Prevention. In addition, CHIC coordinated the volunteer efforts associated with the serious wildfires experienced in the early summer of 2007 near the Gunflint Trail in far northeastern Minnesota.

Our partners include hospitals, state and local public health and tribal health agencies, homeland security, emergency medical services, long-term care facilities, clinics and public safety agencies.

<table>
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<tr>
<th>Emergency Preparedness</th>
<th>Health Info Exchange</th>
<th>Immunization Registry</th>
<th>USAC Administration</th>
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<tr>
<td>CHIC: Building bridges to quality healthcare.</td>
<td>HIE-Bridge™ is a web-based network that speeds up access to patient medical information by connecting doctors, nurses, and emergency staff to the facilities holding remote medical records. Benefits of HIE-Bridge™: <em>Links hospitals, clinics, and long-term care facilities across upper Midwest to quickly find location of medical records</em> <em>Improved quality of care as a result of transfer of electronic medical record/CCD documents</em> <em>State-of-the-art security to protect patient privacy</em> <em>Access to the location of remote medical information can help reduce unnecessary medical re-testing</em> <em>Access can reduce prescription errors and alert providers to patient allergies</em></td>
<td>The Minnesota Immunization Information Connection (MIIC) is a confidential, computerized network of shared immunization records. It provides clinics, schools, and parents with accurate, complete, and up-to-date immunization records. MIIC offers: <em>Clinical decision support on what antigens and vaccine products are optimally due for given patient.</em> <em>Reduced medical errors related to over- and under-immunization.</em> <em>Improved immunization rates through reminder and recall notices.</em></td>
<td>The Rural Health Care Program of the Universal Service Fund (USF), which is administered by the Universal Service Administrative Company (USAC), is a support program authorized by Congress and designed by the Federal Communications Commission (FCC) to provide reduced rates to rural health care providers (HCPs) for telecommunications services and Internet access charges related to the use of telemedicine &amp; tele-health. For health care providers this means that support is available for telecommunications services and monthly Internet access charges used for the provision of health care. CHIC provides administrative assistance in document preparation between USAC and the healthcare providers for this program.</td>
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Agenda

- Progression of CHIC Health Information Exchange projects
  - Secure E-mail
  - Web Portal
  - HIMSS / GSA Single Sign-on
  - RLS

- Nationwide Health Information Network and Social Security Administration

- Health Information Exchange:

Nationwide Health Information Network and Social Security Administration
Electronic Submission of Disability Claims
Interoperability for SSA
- Patient Lookup
- Clinical Document Exchange
- Privacy and Security

Core Services

- Look-up and retrieve data
  - Summary record and other available data from locations in EHRs and PHRs

- Deliver data
  - Summary record to meet emergent care needs

- Exchange consumer preferences
  - Decisions about participation in electronic exchange of their data
  - Workable permissions for who can access what

- Support delivery of data for population uses
Key Features

- Quick access to demographic information on patients
- Secure – requires PKI digital certificate authentication with 2-factor security
- Includes sophisticated Patient Privacy and Consent Management
  - Conforms to recent Minnesota legislation
- Fast – under 5 second response times
- Scalable – no limit to number of participants
- Distributed searches - No central database

DEMO
Participation Overview
1. Data Exchange and Support Agreement
2. Consent Management
   ✓ Consent Language
   ✓ Opt-Out Procedures
   ✓ Opt-Out Revocation
   ✓ Training for Registration Staff
3. Auditing
   ✓ Privacy and Security Officers
   ✓ Breach Notification procedures

Communication and Training
✓ Registration Brochure
✓ Newsletter Copy
✓ Press Release
✓ Training Tutorials
✓ Frequently Asked Questions
Thank you!

Cheryl M. Stephens, PhD
President and CEO
cstephens@medinfosystems.org

Community Health Information Collaborative
218.625.5515
Thank You!

Contact Information:

Jerri Hiniker, RN, BSN, CPEHR
Email: jhiniker@stratishealth.org
Ph: 952-853-8540