

MN Health Plans Collaborative













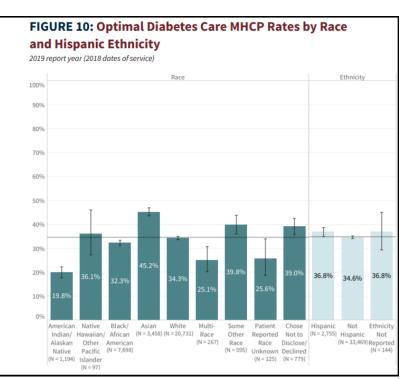


Health Care Disparity

Diabetes is the sixth leading cause of death in Minnesota, and the leading cause of blindness, kidney failure, and lower-limb amputations.

The 2019 Minnesota Community Measurement Health Care Disparities Report highlighted two key findings:

- American Indian/Alaskan Native and Black/African American patients with diabetes have the lowest rates of HbA1c control
- Black/African American and Hispanic patients who have diabetes have significantly lower rates of blood pressure control compared to the statewide average for the Optimal Vascular Care measure



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Future Webinar Series



Barriers of weight management for different culture groups



Creating healthy eating and exercise care plans tailored to culture groups



How to use supplemental benefits and remote patient monitoring for your patients



We ask that you suggest additional topics in the evaluation form.

Today's Presenter

Jody Nelson MD, Lead Medical Director Medica Utilization Management

Dr Jody Nelson was born and raised in south Minneapolis. Attended college and Medical School at the University of Minnesota and went on to complete her residency at Hennepin County Medical Center (HCMC), in Emergency Medicine. For 15 years, she was an Emergency Medicine Physician at Park Nicollet Methodist Hospital, in St Louis Park, MN, and then an Urgent Care physician for Park Nicollet. She has been with Medica as a Medical Director in Utilization Management (UM) department since 2017 and is currently the Lead Medical Director of UM. Jody has a passion for educating on medical topics.

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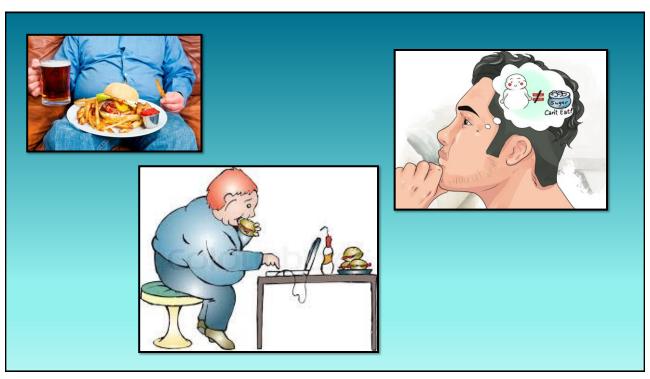
Objectives

- Discuss the Stigma of Diabetes
- Discuss the Complexity of Self Care
- Review Diabetes in Minnesota
 - Social Determinants of Health
- How can we deliver effective intervention?
 - Individualized approach to disease management
 - Cultural issues specific to diabetes management
- Recognizing Red Flags

Think of your 'typical' Diabetic Patient

MEDICA

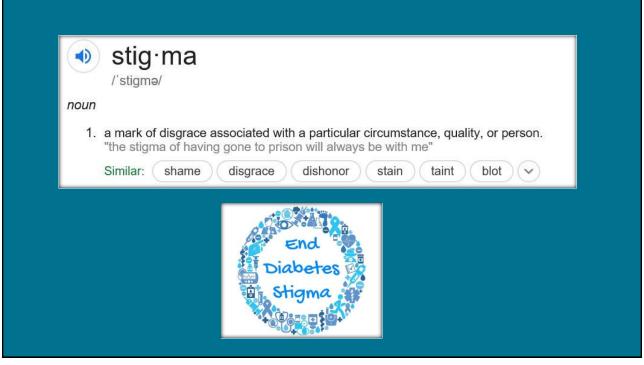
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EVERYBODY knows how to be healthy

- Good Nutrition
- Exercise
- Healthy weight
- Take your medications correctly
- Keep your blood glucose under control
- Keep records

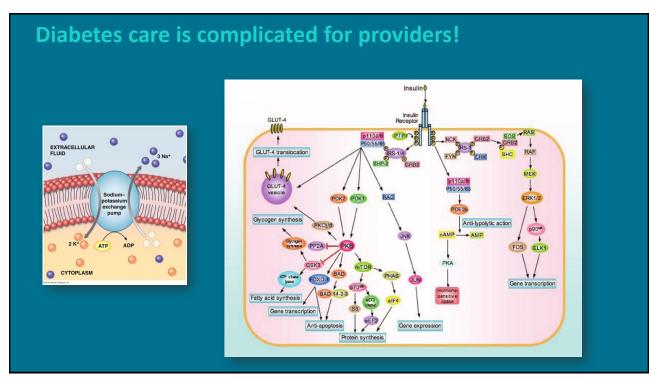


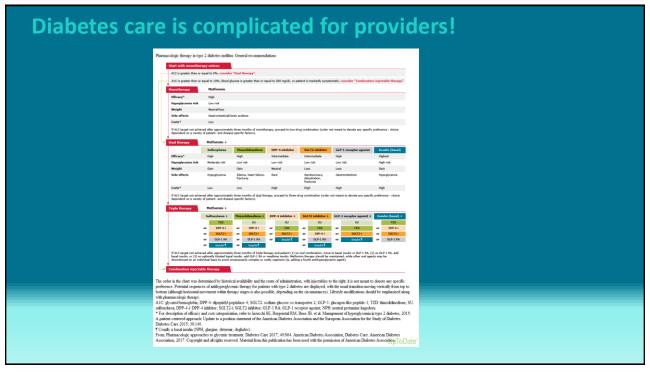
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Everyone tries to follow healthy lifestyle The state of the state of









How can we help?

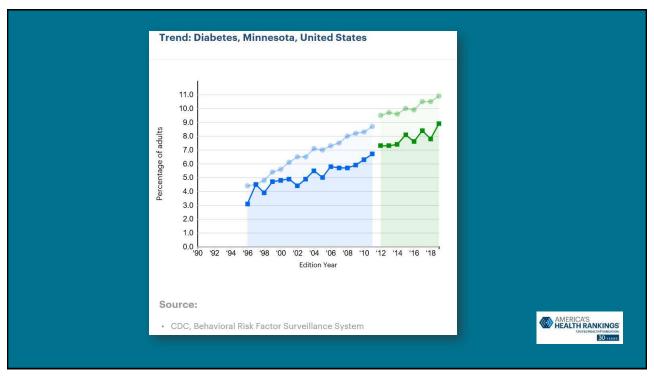
- Start by understanding the issues
- What is unique to our communities?
- What is unique to this individual member?

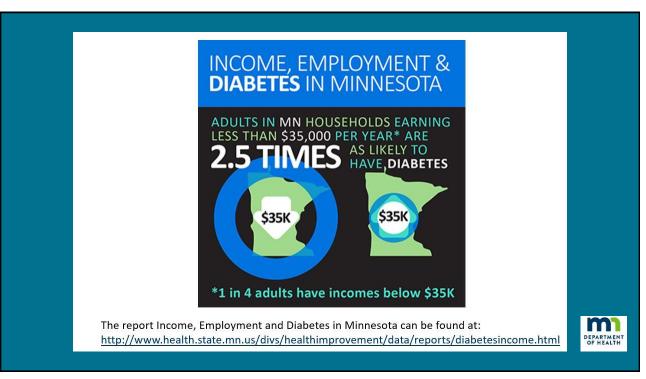
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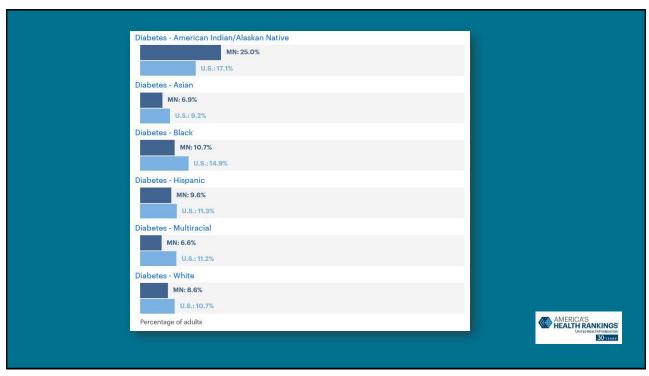
Diabetes in



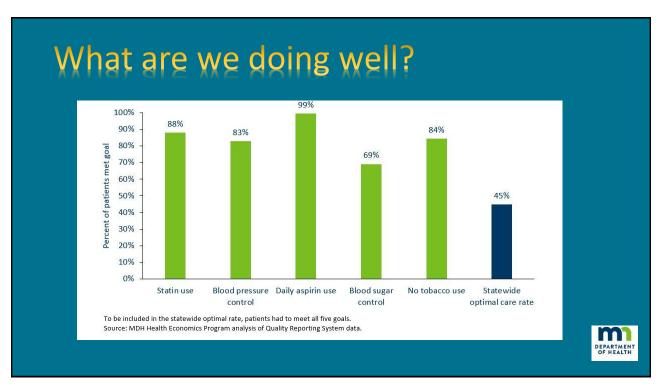
Minnesota

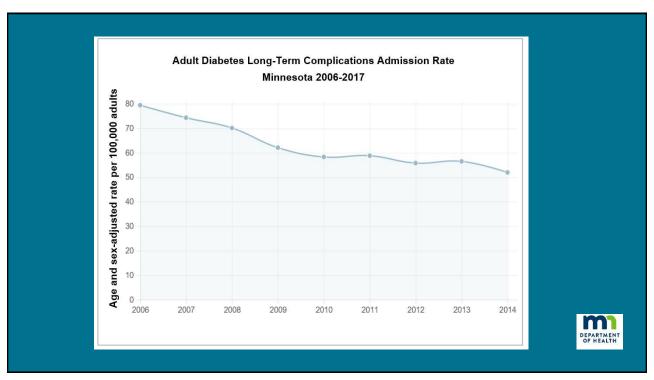


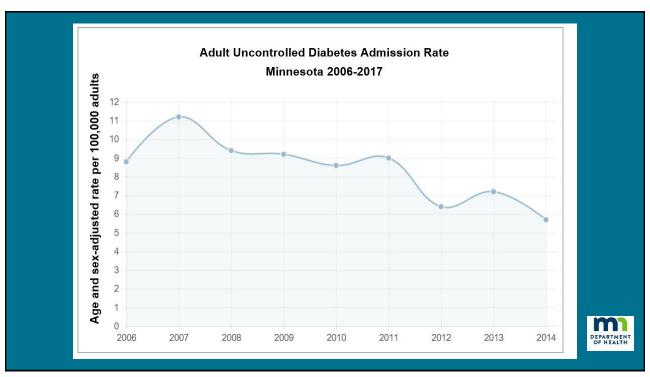












Diabetes complications are all about Vascular problems

- Eyes
- Kidney
- Heart
- Stroke
- Extremities

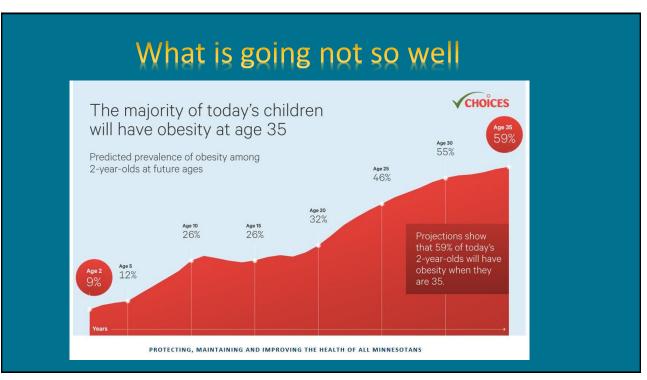
- Prevention/Management:
- Blood pressure control
- Decreased time with hyperglycemia
 - While minimizing low blood sugar
- Treating high Cholesterol
- Decreasing Obesity

Good News!

1990-2010 people with diabetes:

- Heart attacks 468%
- Death due to Hyperglycemia 68%
- Stroke **9** 53%
- Amputations **y** 51%
- End stage kidney disease \checkmark 28%

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How can we deliver effective care?

"[We need to] reframe the mindset of, 'we have the answer, now you have to change.' Why don't we change our behavior to empower the patient to change their behavior?

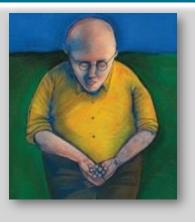
[We need to] change the mindset that patients are wrong or broken and only we have the answer to fix them. [We need] diversity in engagement, design, and solutions."



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How can we deliver effective care?

- Start with the Individual
- ASK
- LISTEN
- Identify issues
- Problem solve without judgement



How can we deliver effective care?

- Identify barriers to care:
 - Food insecurity
 - Safe place to exercise
 - Transportation
 - Safe and stable housing

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How can we deliver effective care?

- Culturally appropriate
- Engage support
 - Community health advocates
 - Family
 - Community







Red Flags

Metformin
Tablets
Metformin hydrochloride

- Common:
 - Most frequent new med for diabetes is Metformin
 - Causes GI side effects of Diarrhea usually gets better with time
 - Watch for dehydration
 - Encourage that if the effects are too much discuss with Provider dose may need adjustment, or different medication may be needed

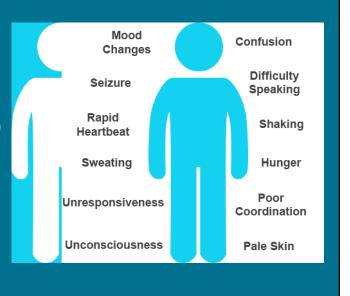


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Red Flags

 Always watch and ask about hypoglycemia (low blood sugar)

Hypoglycemia Unawareness



Red Flags

- Access to prescribed medications
 - Financial
 - Transportation
- Feet look at them
- Problems tolerating medications
- Living alone

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Red Flags

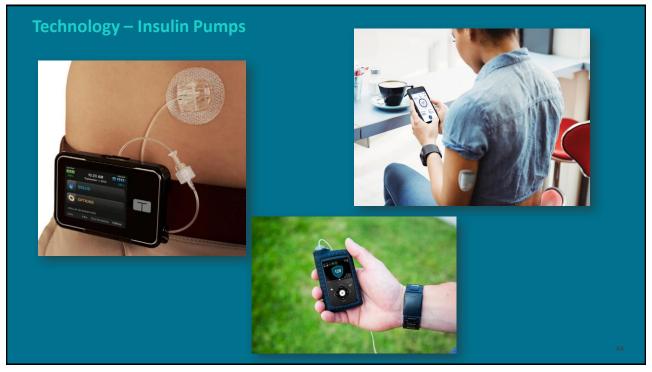
- Ability to measure especially high risk for insulin and pill dispensing
 - Visual impairment
 - Cognitive impairment
 - Memory issues
 - Dexterity

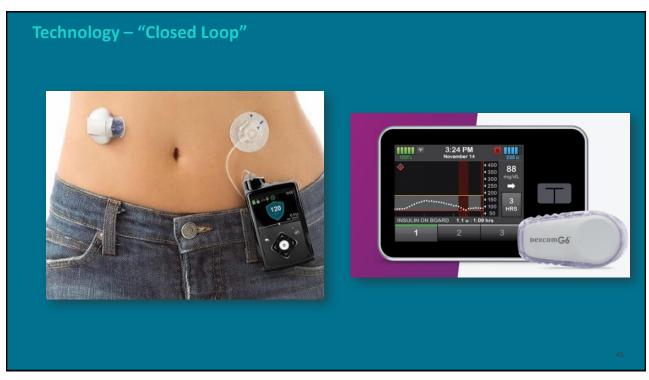














Questions and Open Discussion

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Thank You! Evaluation – https://www.cvent.com/d/1jqz9mf Certificate of Participation – upon completion of Evaluation Recording - https://stratishealth.org/health-plan-performance-improvement-projects-pips/pip-improving-comprehensive-diabetes-care/